



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V400

Manufacturer Name: Hyundai Motor America

Submission Date: Jun 23, 2026

NHTSA Recall No.: 26V400

Manufacturer Recall No.: 304

Manufacturer Information

Population

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Total number of potentially involved: 96,310

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2025-2026 HYUNDAI TUCSON PLUG-IN HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Jul 09, 2024 - Apr 14, 2026

Number of potentially involved: 2,819

Descriptive Information:

Based on manufacturing records, the subject vehicles include certain model year 2025-2026 Hyundai Tucson Plug-In Hybrid vehicles assembled on the specified production dates by Hyundai Motor Company ("HMC") for sale in the U.S.

Vehicle 2: 2025-2026 HYUNDAI TUCSON HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Jun 18, 2024 - May 07, 2026

Number of potentially involved: 53,886

Descriptive Information:

Based on manufacturing records, the subject vehicles include certain model year 2025-2026 Hyundai Tucson Hybrid vehicles assembled on the specified production dates by Hyundai Motor Company ("HMC") for sale in the U.S.

Part 573 Safety Recall Report

26V400

Vehicle 3: 2025-2026 HYUNDAI TUCSON

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jun 07, 2024 - Apr 30, 2026

Number of potentially involved: 39,605

Descriptive Information:

Based on manufacturing records, the subject vehicles include certain model year 2025-2026 Hyundai Tucson vehicles assembled on the specified production dates by Hyundai Motor Company ("HMC"), Hyundai Motor Manufacturing Alabama ("HMMA"), and Kia Motor Mexico ("KMX") for sale in the U.S.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The instrument panel ("IP") display in the subject vehicles may intermittently reboot during vehicle operation, potentially resulting in a temporary blank display screen due to a software logic issue involving the IP cluster assembly and the Head-Up Display ("HUD"). In this condition, the subject vehicles do not meet certain requirements set forth in Federal Motor Vehicle Safety Standard ("FMVSS") No. 101, "Controls and Displays."

FMVSS1: 101 - Control and displays

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

An inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications, increasing the risk of a crash.

Description of the cause:

Communication error between the IP cluster assembly and HUD rooted within the IP cluster software.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Part 573 Safety Recall Report

26V400

Name: MOBIS
Address: 95, Sayang 2-gil, Munbaek-myeon
Jincheon-gun
Chungcheongbuk-do Foreign States
Country: Korea, Republic Of

Involved Components

Component Name 1: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (ICE) Specification - HMMA Product

Component Part Number: 940C3-CW070

Component Name 2: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (ICE) Specification - KMX Product

Component Part Number: 940C3-HD000

Component Name 3: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (ICE) Specification - KMX Product

Component Part Number: 940C3-HD070

Component Name 4: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (ICE) Specification - HMC Product

Component Part Number: 940C3-N9000

Component Name 5: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (HEV/PHV) Specification - HMC Product

Component Part Number: 940C3-N9700

Component Name 6: UNIT ASS'Y-CLUSTER

Component Description: TUCSON (HEV/PHV) Specification - HMC Product

Component Part Number: 940C3-P0770

Component Name 7: UNIT ASS'Y-CLUSTER

Part 573 Safety Recall Report

26V400

Component Description: TUCSON (ICE) Specification - HMMA Product

Component Part Number: 940C3-CW000

Chronology

July 2025 through September 2025 – NASO initiated an investigation following a customer report of an intermittent instrument cluster inoperative condition in a Tucson HEV, where the cluster display temporarily went blank during vehicle operation. Field data and returned parts were collected and reviewed, and multiple field claim components were provided to the supplier for bench evaluation and analysis. The supplier was unable to duplicate the alleged field condition.

October 2025 through May 2026 – Through joint investigation activities with the supplier and HMC, the condition was evaluated via bench testing and vehicle-level validation. Parts testing and system-level analysis identified intermittent connection issues associated with the HUD external harness, which could result in a loss of communication between the HUD and the cluster assembly. Under these conditions, both the HUD and instrument cluster could reset, leading to a temporary loss of required telltales and gauges. Validation activities included multi-vehicle testing under varying environmental scenarios to replicate the field condition. Testing confirmed that existing software behavior caused simultaneous reset of both systems during a HUD fault. Once the software reset was identified, additional discussion was held with HMC regarding potential scope.

June 16, 2026 – Based on the investigation findings and test results, NASO convened its North America Safety Decision Authority (“NASDA”) and determined that the intermittent cluster reset condition may result in temporary loss of the cluster display and indicators, resulting in a noncompliance with FMVSS/CMVSS 101 requirements.

There are no confirmed crashes, fires, or injuries/fatalities attributable to this condition in the U.S.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All owners of the subject vehicles will be notified via first class mail with instructions to bring their vehicles to a Hyundai dealer, where technicians will update the IP cluster software. Additionally, Hyundai will provide “over-the-air” (“OTA”) software updates, when available, for all eligible vehicles where owners have opted in to receive such updates via Hyundai Bluelink. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai’s New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

How remedy component differs from recalled component:

Part 573 Safety Recall Report

26V400

The remedy software isolates the reset behavior to the HUD only, preventing a full cluster reset.

Identify how/when recall condition was corrected in production:

The revised software was adopted as a production running change on April 28, 2026.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealers will be notified electronically by the specified dates.
Owners will be notified via certified mail by the specified dates. BlueLink subscribers may also be notified electronically of an available OTA software update in addition to receiving a mailed letter.

Planned Dealer Notification Date: Aug 22, 2026 - Aug 22, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Aug 22, 2026 - Aug 22, 2026 Phased Recall

Date when VIN will be searchable: Jun 25, 2026