U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V392

Manufacturer Name: Storyteller Overland

Submission Date: Jul 10, 2026

NHTSA Recall No.: 26V392

Manufacturer Recall No.:

Manufacturer Information

Manufacturer Name: Storyteller Overland

Address: 428 Industrial Lane
BIRMINGHAM AL, 35211

Population

Total number of potentially involved: 82

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2024-2026 STORYTELLER OVERLAND GXV HILT

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Nov 14, 2023 - May 29, 2026

Number of potentially involved: 82

Descriptive Information:

GXV Hilt Vehicles contain a secondary alternator that allows for the Housing portion to charge while driving. Due to the potential of a pulley failure on the secondary alternator, Storyteller is recalling ALL GXV Hilts out of an abundance of caution.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Storyteller GXV HILT vehicles may experience a secondary alternator pulley failure that could result in the loss of power brakes and power steering.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If your Storyteller GXV HILT loses power brakes and power steering, it could increase the risk of a vehicle crash.

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Description of the cause:

Identification of any warning that can occur:

NA

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Nations Starter & Alternator

Address: 2210 A Kingsway Dr.
Cape Girardeau MO, 63701

Country: United States

Involved Components

Component Name 1: Nations RT6292-51 VHPX Alternator

Component Description: Nations RTR6092-51V-HPX Alternator

Component Part Number: R6H-10-02-001-1.1

Component Name 2: Nations RTR6092-51V-HPX Alternator "24 RAM"

Component Description: Nations RTR6092-51V-HPX Alternator

Component Part Number: R4H-10-20-001-1.1

Chronology

On December 29th, 2025, Storyteller's customer service team received a complaint that a GXV Hilt broke down and lost power brakes and power Steering.

On January 15th, 2026, the Product Safety Committee met, and the committee decided to open up an investigation.

On Feb 26th, 2026, Storyteller and Adam nations from Nations Starter and Alternator had an in-person meeting in Birmingham, AL to discuss the results of Adam Nations diagnostics from failed Alternator pulleys in the field.

On April 7th, 2026, Storytellers customer service team received another complaint of a GXV Hilt that had broken down and lost power brakes and power steering due to a failed alternator pulley.

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On April 15th, 2026, the Product Safety Committee met and continued the investigation on the Failed Alternator pulleys.

On May 28th, 2026, Storyteller's customer service team received a 3rd complaint of a GXV Hilt that had broken down and lost power brakes and power steering due to a failed alternator pulley.

On June 10th, 2026, the Product Safety Committee voted to recall.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The Secondary Alternators will be replaced and installed at no cost to the customer at an authorized Storyteller dealer. If you have already paid for these repairs, please contact Storyteller at service@storytelleroverland.com with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

How remedy component differs from recalled component:

The replacement alternators will have a redesigned pulley to help ensure it cannot fail.

Identify how/when recall condition was corrected in production:

After this problem was identified, moving forward in production we are using a different brand of alternator.

Reimbursement Plan

Description of reimbursement program:
If you have already paid for these repairs, please contact Storyteller at service@storytelleroverland.com with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

Period of reimbursement:
There are no time frame or eligibility restrictions to get reimbursed for this repair.

Costs to be reimbursed:
Any costs related to this repair will be reimbursed.

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Address for reimbursement claims:
428 Industrial Ln
Birmingham AL, 35211

Recall Schedule

Description of recall schedule:

Dealer and owner notification letters will be sent within the 60-day requirement.

Planned Dealer Notification Date: Aug 14, 2026 - Aug 14, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Aug 14, 2026 - Aug 14, 2026 ☐ Phased Recall

Date when VIN will be searchable: