



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V392

**Manufacturer Name:** Storyteller Overland

**Submission Date:** Jun 16, 2026

**NHTSA Recall No.:** 26V392

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Storyteller Overland

**Address:** 428 Industrial Lane  
BIRMINGHAM AL, 35211

**Total number of potentially involved:** 82

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2024-2026 STORYTELLER OVERLAND GXV HILT

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Nov 14, 2023 - May 29, 2026

**Number of potentially involved:** 82

**Descriptive Information:**

GXV Hilt Vehicles contain a secondary alternator that allows for the Housing portion to charge while driving. Due to the potential of a pulley failure on the secondary alternator, Storyteller is recalling ALL GXV Hilt out of an abundance of caution.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Storyteller GXV HILT vehicles may experience a secondary alternator pulley failure that could result in the loss of power brakes and power steering.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

If your Storyteller GXV HILT loses power brakes and power steering, it could increase the risk of a vehicle crash.

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**Description of the cause:**

**Identification of any warning that can occur:**

NA

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** Nations Starter & Alternator

**Address:** 2210 A Kingsway Dr.  
Cape Girardeau MO, 63701

**Country:** United States

## Involved Components

**Component Name 1:** Nations RT6292-51 VHPX Alternator

**Component Description:** Nations RTR6092-51V-HPX Alternator

**Component Part Number:** R6H-10-02-001-1.1

**Component Name 2:** Nations RTR6092-51V-HPX Alternator "24 RAM"

**Component Description:** Nations RTR6092-51V-HPX Alternator

**Component Part Number:** R4H-10-20-001-1.1

## Chronology

On December 29th, 2025, Storyteller's customer service team received a complaint that a GXV Hilt broke down and lost power brakes and power Steering.

On January 15th, 2026, the Product Safety Committee met, and the committee decided to open up an investigation.

On Feb 26th, 2026, Storyteller and Adam nations from Nations Starter and Alternator had an in-person meeting in Birmingham, AL to discuss the results of Adam Nations diagnostics from failed Alternator pulleys in the field.

On April 7th, 2026, Storytellers customer service team received another complaint of a GXV Hilt that had broken down and lost power brakes and power steering due to a failed alternator pulley.

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On April 15th, 2026, the Product Safety Committee met and continued the investigation on the Failed Alternator pulleys.

On May 28th, 2026, Storyteller's customer service team received a 3rd complaint of a GXV Hilt that had broken down and lost power brakes and power steering due to a failed alternator pulley.

On June 10th, 2026, the Product Safety Committee voted to recall.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Remedy has not been finalized yet

**How remedy component differs from recalled component:**

Remedy has not been finalized yet

**Identify how/when recall condition was corrected in production:**

Remedy has not been finalized yet

## Reimbursement Plan

**Description of reimbursement program:**

If you have already paid for these repairs, please contact Storyteller at [service@storytelleroverland.com](mailto:service@storytelleroverland.com) with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

**Period of reimbursement:**

There are no time frame or eligibility restrictions to get reimbursed for this repair.

**Costs to be reimbursed:**

Any costs related to this repair will be reimbursed.

**Address for reimbursement claims:**

428 Industrial Ln  
Birmingham AL, 35211

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## Recall Schedule

**Description of recall schedule:**

Dealer and owner notification letters will be sent within the 60-day requirement.

**Planned Dealer Notification Date:** Jul 23, 2026 - Jul 23, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jul 23, 2026 - Jul 23, 2026  Phased Recall

**Date when VIN will be searchable:**