



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V368

**Manufacturer Name:** Ford Motor Company

**Submission Date:** Jun 09, 2026

**NHTSA Recall No.:** 26V368

**Manufacturer Recall No.:** 26S38

### Manufacturer Information

### Population

**Manufacturer Name:** Ford Motor Company

**Address:** 20000 Rotunda Drive  
Mezzanine  
Dearborn MI, 48124

**Total number of potentially involved:** 548,463

**Estimated percentage with defect:** 12.8%

### Vehicle Information

**Vehicle 1:** 2018-2024 FORD EXPEDITION

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:**

**Production Dates:** Mar 14, 2017 - Dec 03, 2024

**Number of potentially involved:** 548,463

**Descriptive Information:**

Ford's team reviewed supplier process records to determine the population of affected vehicles. Affected vehicles may have been manufactured with process controls that do not meet Ford specifications.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

On affected vehicles, the chrome plating on the center console may bubble and peel from the base material, potentially resulting in a sharp edge.

**FMVSS1:**

**FMVSS2:**

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## Description of the safety risk, including crash, fire, death, injury:

The center console chrome trim can peel or separate from the base material, resulting in sharp edges. A customer may come in contact with the sharp edge of peeling chrome while driving, increasing the risk of injury.

## Description of the cause:

The center console chrome trim may have been manufactured by the supplier with parameters that do not meet Ford specifications.

## Identification of any warning that can occur:

The center console chrome trim may first exhibit bubbling before peeling occurs. Bubbling and peeling are overt to occupants.

## Component Manufacturer

**Tier of Supplier:** Tier 2

**Supplier Type:** OEM

**Name:** Xinpoin

**Address:** 850 Stephenson Highway  
Suite 200  
Troy MI, 48083

**Country:** United States

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** Forvia

**Address:** 17801 East 14 Mile Road  
Fraser MI, 48026

**Country:** United States

## Involved Components

**Component Name 1:** Center Console

**Component Description:** Center Console

**Component Part Number:** JL1B-78045A76-\*

**Component Name 2:** Center Console

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**Component Description:** Center Console  
**Component Part Number:** KL1J-78045A76-\*

**Component Name 3:** Center Console  
**Component Description:** Center Console  
**Component Part Number:** LL1B-78045A76-\*

**Component Name 4:** Center Console  
**Component Description:** Center Console  
**Component Part Number:** LL1J-78045A76-\*

**Component Name 5:** Center Console  
**Component Description:** Center Console  
**Component Part Number:** NL1B-78045A76-\*

**Component Name 6:** Center Console  
**Component Description:** Center Console  
**Component Part Number:** LL1B-78045P26-\*

**Component Name 7:** Center Console  
**Component Description:** Center Console  
**Component Part Number:** NL1B-78045P26-\*

## Chronology

On September 24, 2025, Ford identified a trend in National Highway Traffic Safety Administration (NHTSA) Vehicle Owner Questionnaires (VOQs) referencing the bubbling and peeling of chrome trim located on the center console of 2019-2020 model year (MY) Ford Expedition vehicles. The VOQs described the condition as creating a sharp edge on the chrome trim after peeling. Five of the six reported VOQs allege customer hand injuries from contact with the sharp edge of the peeling chrome trim.

On October 16, 2025, Ford's Critical Concern Review Group (CCRG) opened an investigation regarding center console chrome trim peeling on 2019-2021MY Ford Expedition vehicles.

CCRG preliminarily concluded that a safety recall was not appropriate, based primarily on the determination that the condition is overt to the customer and is easily detectable, mitigating the severity and reducing the risk of severe outcomes. CCRG subsequently re-evaluated the severity of the injuries that could result from the peeling of the chrome trim, including by expanding its review of reported

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injuries, field reports and warranty claims, and concluded that injuries could potentially be more significant than initially thought.

Physical testing was conducted on center console components that initially showed no appearance concerns (bubbling or peeling). Following environmental testing, the chrome plating on these components exhibited bubbling and peeling.

As of June 2, 2026, Ford is aware of 34 customer call center reports, 150 field reports, and 4,634 warranty reports globally, potentially related to peeling center console chrome, received from 5/29/2018 to 6/2/2026. Ford is aware of six Vehicle Owner Questionnaires (VOQs) potentially related to the condition.

On June 2, 2026, Ford's Field Review Committee reviewed the concern and approved a field action.

Globally, Ford is aware of one accident, 65 injuries, and no fires related to this concern. Customer reports of hand and finger lacerations associated with this condition include a small number of instances stating that professional medical attention was required.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the center console inspected and replaced if chrome peeling or bubbling is present. There will be no charge for this service.

**How remedy component differs from recalled component:**

Replacement center consoles will be produced with chrome plating that meets Ford specifications.

**Identify how/when recall condition was corrected in production:**

Not required per 49 Part 573.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

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Notification to dealers is expected to occur on June 10, 2026. Mailing of interim owner notification letters is expected to begin June 29, 2026, and is expected to be completed by July 2, 2026. Mailing of remedy owner notification letters is expected to begin January 29, 2027, and is expected to be completed by February 2, 2027. The date VINs are planned to be searchable is June 10, 2026.

**Planned Dealer Notification Date:** Jun 10, 2026 - Jun 10, 2026  No Dealers

**Planned Interim Owner Notification Date:** Jun 29, 2026 - Jul 02, 2026  No Owners

**Planned Remedy Owner Notification Date:** Jan 29, 2027 - Feb 02, 2027  Phased Recall

**Date when VIN will be searchable:** Jun 10, 2026