



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V362

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Jun 04, 2026

NHTSA Recall No.: 26V362

Manufacturer Recall No.: 52D

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 17,277

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2020-2022 CHRYSLER PACIFICA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Aug 05, 2020 - May 02, 2022

Number of potentially involved: 17,277

Descriptive Information:

Some 2020-2022MY Chrysler Pacifica Plug-in Hybrid Electric Vehicles ("PHEV") may have been built with a high voltage ("HV") battery containing cells produced on an alternative assembly line at LG Energy Solution ("LGES"). These battery packs may fail internally, resulting in thermal runaway.

The suspect vehicle population began on August 5, 2020, when production of vehicles with HV batteries produced on the alternative assembly line began, and concluded on May 2, 2022, when production of vehicles with HV batteries produced on the alternative assembly line concluded. Supplier and vehicle manufacturing records were used to determine the suspect vehicle population.

Similar vehicles not included in this recall are built before or after the suspect period, are not PHEVs, or are built with HV batteries containing cells produced on the primary assembly line at LGES.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A HV battery which fails internally may result in thermal runaway leading to a vehicle fire.

FMVSS1:

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A vehicle fire can result in increased risk of occupant injury and injury to persons outside the vehicle.

Description of the cause:

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: LG Energy Solution Michigan, Inc

Address: 1 LG Way
Holland MI, 49423

Country: United States

Involved Components

Component Name 1: Hybrid Battery

Component Description: Hybrid Battery

Component Part Number: 68488189AA

Chronology

- On January 17, 2024, NHTSA opened a Recall Query into 2017-2018MY RU PHEV vehicles with a thermal event originating at or near the HV battery.
- On May 3, 2024, FCA US LLC ("FCA US") provided a full response to the inquiry.
- On March 27, 2026, NHTSA issued an expanded Recall Query into 2017 - 2026MY RU PHEV vehicles with a thermal event originating at or near the HV battery.
- On April 30, 2026, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2020-2022MY Chrysler Pacifica PHEVs experiencing fires originating from the HV battery.
- On May 1, 2026, FCA US provided a full response to the expanded inquiry.

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- Since August of 2023, FCA US has received a total of 4 reports of vehicles which have had fires originating from the HV battery. These incidents occur at a very low frequency, and all have cells produced on an alternative assembly line at LGES with limited production. FCA US has attempted to repurchase these vehicles and has only received 1 vehicle for further analysis. The battery pack was analyzed by LGES, and the cause of the fire is undetermined. FCA US and LGES have analyzed warranty returns, manufacturing history, and assembly line processes at LGES and have not discovered any issues. Root cause investigation continues.
- As of May 15, 2026, FCA US is aware of 3 customer assistance records, 0 warranty claims, 4 field reports, and no other service records potentially relating to this issue for all markets with dates of receipt ranging from August 30, 2023, to January 16, 2026.
- As of May 15, 2026, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On May 28, 2026, FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall on all affected vehicles to update the HV Battery Pack Control Module ("BPCM") with revised software to monitor battery pack assembly operational status for conditions that could lead to a fire in the battery pack assembly. FCA US will inspect and, if necessary, replace the battery pack assembly.

FCA US will provide a Warranty Extension for all impacted customers experiencing messaging related to the defect to replace the battery. Warranty Extension terms are unlimited years/unlimited mileage.

Until the remedy is complete, FCA US is advising owners of these hybrid vehicles to refrain from recharging them, and to park them away from structures and other vehicles.

How remedy component differs from recalled component:

Remedy is revised BPCM software to monitor battery pack assembly operational status for conditions that could lead to a fire in the battery pack assembly. FCA US will inspect and, if necessary, replace the battery pack assembly.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

**06/04/2026: FCA US will notify dealers on or about 06/11/2026 and begin notifying owners on or about 06/23/2026. 2020 & 2021 MY vehicles will receive a final owner letter, 2022 MY vehicles will receive an interim owner letter.

- Planned Dealer Notification Date:** Jun 11, 2026 - Jun 11, 2026 No Dealers
- Planned Interim Owner Notification Date:** Jun 23, 2026 - Jun 23, 2026 No Owners
- Planned Remedy Owner Notification Date:** Jun 23, 2026 - Jun 23, 2026 Phased Recall
- Date when VIN will be searchable:** Jun 11, 2026