



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V349

**Manufacturer Name:** ARBOC Specialty Vehicles, LLC

**Submission Date:** May 28, 2026

**NHTSA Recall No.:** 26V349

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** ARBOC Specialty Vehicles, LLC

**Address:** 51165 Greenfield Parkway  
Middlebury IN, 46540

**Total number of potentially involved:** 70

**Estimated percentage with defect:** 26%

### Vehicle Information

**Vehicle 1:** 2026-2026 ARBOC SPECIALTY VEHICLES SPIRIT OF FREEDOM

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:**

**Production Dates:** Nov 10, 2025 - Apr 24, 2026

**Number of potentially involved:** 30

**Descriptive Information:**

Specific buses/VINs have the affected Q'Straint retractors installed; other buses/VINs do not.

**Vehicle 2:** 2026-2026 ARBOC SPECIALTY VEHICLES SPIRIT OF INDEPENDENCE

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:**

**Production Dates:** Jan 16, 2026 - Mar 17, 2026

**Number of potentially involved:** 1

**Descriptive Information:**

Specific buses/VINs have the affected Q'Straint retractors installed; other buses/VINs do not.

**Vehicle 3:** 2026-2026 ARBOC SPECIALTY VEHICLES SPIRIT OF MOBILITY

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**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:**

**Production Dates:** Nov 12, 2025 - Apr 24, 2026

**Number of potentially involved:** 37

**Descriptive Information:**

Specific buses/VINs have the affected Q'Straint retractors installed; other buses/VINs do not.

**Vehicle 4:** 2025-2025 ARBOC SPECIALTY VEHICLES SPIRIT OF EQUSS

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Transit Bus

**Fuel / Propulsion:**

**Production Dates:** Nov 10, 2025 - Feb 20, 2026

**Number of potentially involved:** 2

**Descriptive Information:**

Specific buses/VINs have the affected Q'Straint retractors installed; other buses/VINs do not.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Wheelchair restraint retractor may not lock.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

An unlocked retractor will not properly secure a wheelchair and place the passenger at a risk of serious injury or death during vehicle travel, emergency maneuvers, or a crash.

**Description of the cause:**

Sticking of the auto release function due to interference between internal components.

**Identification of any warning that can occur:**

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care Manual.

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### Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:**

**Name:** Q'Straint

**Address:** FL, 33334

**Country:** United States

### Involved Components

**Component Name 1:** Restraint

**Component Description:** TIE DOWN KIT, QRT 360 RETRACTORS W/L TRACK FTGS, LAP & SHOULDER BELT RESTRAINT-Vendor PN:Q-10007

**Component Part Number:** 2002343

**Component Name 2:** Restraint

**Component Description:** TIE DOWN KIT, QRT 360 RETRACTORS W/S&C FTGS, LAP & SHOULDER BELT-Vendor PN:Q-8600-A1-SC

**Component Part Number:** 2001736

**Component Name 3:** Restraint

**Component Description:** TIE DOWN KIT, QRT 360 RETRACTORS ONLY (NO SLIDE & CLICK BOTTOM ASSY) CEILING MOUNT-Vendor PN: Q-10024

**Component Part Number:** 2006161

### Chronology

- 14-May-2026: ARBOC was formally advised by Q'Straint – supplier of the suspect restraints – that an equipment recall had been issued (26E022) due to some restraints distributed to ARBOC may not fully lock.
- 14-May-2026: ARBOC discussed the issue with Q'Straint telephonically to get clarity on the check/test method.
- 15-May-2026: ARBOC begins to confirm what buses may be affected by the suspect restraints.
- 22-May-2026: ARBOC holds a Special Safety Committee meeting; concurrence was provided to issue this recall.

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Related NHTSA Recall Number: 23E022

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Inspection and replacement as needed.

**How remedy component differs from recalled component:**

Remedy components will be of a different Date of Manufacture (DOM) Identification that do not exhibit the defect.

**Identify how/when recall condition was corrected in production:**

ARBOC stopped shipment 14-May-2026 if any vehicles had the suspect components installed.

## Reimbursement Plan

## Recall Schedule

**Description of recall schedule:**

Dealers were notified on 26-May-2026. Owner notifications will be issued not later than 24-Jul-2026.

**Planned Dealer Notification Date:** May 26, 2026 - May 26, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jul 24, 2026 - Jul 24, 2026  Phased Recall

**Date when VIN will be searchable:**