



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V333

Manufacturer Name: Coach and Equipment Mfg. Corp.

Submission Date: May 22, 2026

NHTSA Recall No.: 26V333

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Coach and Equipment Mfg.
Corp.

Address: 130 Horizon Park Drive
Penn Yan NY, 14527

Total number of potentially involved: 677

Estimated percentage with defect: 25%

Vehicle Information

Vehicle 1: 2026-2026 COACH AND EQUIPMENT METROLITE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jan 01, 2026 - May 22, 2026

Number of potentially involved: 43

Descriptive Information:

Population was determined by selecting buses that had QRT-360 wheelchair retractors and were built between August 2025 and May 2026.

Vehicle 2: 2025-2026 COACH AND EQUIPMENT PHOENIX

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 01, 2025 - May 22, 2026

Number of potentially involved: 634

Descriptive Information:

Population was determined by selecting buses that had QRT-360 wheelchair retractors and were built between August 2025 and May 2026.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

The wheelchair occupant could be injured in the event of a crash. If a wheelchair becomes unsecured it also poses a safety hazard to other occupants.

Description of the cause:

The retractor auto-lock function fails.

Identification of any warning that can occur:

In the event that the auto-lock function of the retractor fails the securement belt will not stay locked.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Q'Straint

Address: 4031 NE 12TH TERRACE
OAKLAND PARK FL, 14424

Country: United States

Involved Components

Component Name 1: Q'Straint QRT-360 Wheelchair Restraints

Component Description: Retractor

Component Part Number: Q011002

Chronology

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The Q'Straint company, (the equipment manufacturer) issued a recall #22E022 for defective QRT-360 Wheelchair Restraints.

We received the recall notification letter 5/19/2026.

We as the vehicle manufacturer are required to issue a recall for the vehicles involved and started the recall process on 5/20/2026.

Related NHTSA Recall Number: 26E022

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

The affected retractors will be replaced with new Q'Straint QRT-360 Wheelchair Restraints. Instructions for identifying affected retractors and obtaining replacements will be supplied. Instructions for pre-trip inspections will also be supplied for use until replacements arrive.

How remedy component differs from recalled component:

The retractors no longer fail to auto-lock

Identify how/when recall condition was corrected in production:

The defect with the retractors was corrected in manufacturing on 10/2025

Reimbursement Plan

Description of reimbursement program:

Coach And Equipment, incorporation with Q'Straint will supply replacement parts free of charge.

Period of reimbursement:

Parts can be replaced from 6/1/2026 - 10/1/2026

Costs to be reimbursed:

The defective parts will be replaced.

Address for reimbursement claims:

4031 NE Terrace
Oakland Park FL, 33334

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Recall Schedule

Description of recall schedule:

Dealers and owners will be notified during the month of June 2026.

Planned Dealer Notification Date: Jun 01, 2026 - Jun 30, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jun 01, 2026 - Jun 30, 2026 Phased Recall

Date when VIN will be searchable: