



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 26V327

**Manufacturer Name:** Chrysler (FCA US, LLC)

**Submission Date:** May 21, 2026

**NHTSA Recall No.:** 26V327

**Manufacturer Recall No.:** 46D

### Manufacturer Information

### Population

**Manufacturer Name:** Chrysler (FCA US, LLC)

**Address:** 800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills MI, 48326-  
2757

**Total number of potentially involved:** 16

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2019-2023 CHRYSLER PACIFICA

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Jan 16, 2019 - Aug 24, 2023

**Number of potentially involved:** 3

**Descriptive Information:**

Some 2019 & 2023 MY Chrysler Pacifica vehicles may have been built with an improperly programmed Central Vision Processing Module ("CVPM") which may prevent the rearview camera image from displaying.

The suspect period began on January 16, 2019, when improperly programmed CVPMs were introduced into vehicle production, and ended August 24, 2023, when updated CVPM software was introduced into vehicle production. The suspect period was determined using supplier, engineering release, and vehicle production records.

Similar vehicles not included in this recall were built before or after the suspect period, are not equipped with a CVPM, or properly displayed the rearview camera image at the time of first sale.

**Vehicle 2:** 2024-2024 RAM 1500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Sep 18, 2023 - Jan 30, 2024

**Number of potentially involved:** 3

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### Descriptive Information:

Some 2024 MY Ram 1500 vehicles may have been built with an improperly programmed CVPM or may have been contaminated with debris from a CVPM machining process which may prevent the rearview camera image from displaying.

The suspect period began on September 18, 2023, when improperly programmed CVPMs were introduced into vehicle production, and ended on January 30, 2024, when updated CVPM software was introduced into vehicle production. The suspect period was determined using supplier, engineering release, and vehicle production records.

Similar vehicles not included in this recall were built before or after the suspect period, are not equipped with a CVPM, or properly displayed the rearview camera image at the time of first sale.

**Vehicle 3:** 2024-2025 JEEP WRANGLER

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Nov 04, 2023 - Mar 26, 2025

**Number of potentially involved:** 9

### Descriptive Information:

Some 2024-2025 MY Jeep Wrangler vehicles may have been built with an improperly programmed CVPM or may have been contaminated with debris from a CVPM machining process which may prevent the rearview camera image from displaying.

The suspect period began on November 4, 2023 when improperly programmed CVPMs were introduced into vehicle production, and ended on March 26, 2025, when updated CVPM software was introduced into vehicle production. The suspect period was determined using supplier, engineering release, and vehicle production records.

Similar vehicles not included in this recall were built before or after the suspect period, are not equipped with a CVPM, or properly displayed the rearview camera image at the time of first sale.

**Vehicle 4:** 2024-2024 RAM 2500

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Feb 09, 2024 - Feb 09, 2024

**Number of potentially involved:** 1

### Descriptive Information:

Some 2024 MY Ram 2500 vehicles may have been built with an improperly programmed CVPM which may prevent the rearview camera image from displaying.

The suspect period is February 9, 2024, when the suspect vehicle was produced. The suspect period was determined using vehicle production records.

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Similar vehicles not included in this recall were built before or after the suspect vehicle.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Federal Motor Vehicle Safety Standard ("FMVSS") No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image...at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles may not display the rearview image during a backing event.

**FMVSS1:** 111 - Rear visibility

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

A rearview image that does not display reduces the driver's view of what is behind the vehicle which can increase the risk of a crash.

### Description of the cause:

### Identification of any warning that can occur:

None.

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Magna International, Inc.

**Address:** 10410 N Holly Rd  
Holly MI, 48442

**Country:** United States

## Involved Components

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**Component Name 1:** Surround Camera Processor

**Component Description:** Processor

**Component Part Number:** 56029968AF / 68631270AB / 68375113AB / 56029958AB / 56029967AF

## Chronology

- On February 20, 2025, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into a potential issue related to rearview cameras not displaying in some 2024-2025 MY Jeep Wrangler, 2024 MY Ram 1500, 2024 MY Ram 2500 and 2019-2023 MY Chrysler Pacifica vehicles.
- From February 2025, through November 2025, FCA US TSRC reviewed warranty data, field records, and customer assistance records to understand potential customer consequence and vehicle scope.  
From November 2025, through April 2026, FCA US TSRC held regular meetings with FCA US Engineering, Manufacturing, and Supplier Operations to understand all potential failure modes related to CVPM performance.
- On April 29, 2026, FCA US TSRC organization recognized that a vehicle build issue existed on certain vehicles related to a loss of rearview camera image potentially resulting in a noncompliance with FMVSS No. 111.
- On May 14, 2026, FCA US determined, through the Vehicle Regulations Committee, that a noncompliance to a Federal Motor Vehicle Safety Standard exists in certain vehicles.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Software, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

FCA US LLC will conduct a voluntary safety recall to update the CVPM software or install a new CVPM.

**How remedy component differs from recalled component:**

Remedy is updated CVPM software or a new CVPM.

**Identify how/when recall condition was corrected in production:**

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## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

### Description of recall schedule:

\*\*05/21/2026: FCA US will notify dealers on or about 05/28/2026 and begin notifying owners on or about 06/11/2026.

**Planned Dealer Notification Date:** May 28, 2026 - May 28, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jun 11, 2026 - Jun 11, 2026  Phased Recall

**Date when VIN will be searchable:** May 28, 2026