



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V318

Manufacturer Name: Turtle Top

Submission Date: May 20, 2026

NHTSA Recall No.: 26V318

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Turtle Top

Address: 67819 State Road 15
New Paris IN, 46553

Total number of potentially involved: 6

Estimated percentage with defect: 0.1%

Vehicle Information

Vehicle 1: 2026-2026 Turtle Top Terra Transit

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Dec 01, 2025 - Apr 01, 2026

Number of potentially involved: 4

Descriptive Information:

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 11/11/25- 02/17/26. Not all the retractors shipped during this period contain this defect. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash. With an abundance of caution, and to ensure continued customer safety and satisfaction, we have decided to recall this product and provide a free replacement retractor if identified.

Vehicle 2: 2026-2026 Turtle Top Odyssey

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Dec 01, 2025 - Apr 01, 2026

Number of potentially involved: 2

Part 573 Safety Recall Report

26V318**Descriptive Information:**

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 11/11/25- 02/17/26. Not all the retractors shipped during this period contain this defect. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash. With an abundance of caution, and to ensure continued customer safety and satisfaction, we have decided to recall this product and provide a free replacement retractor if identified.

Defect / Noncompliance Description**Description of the defect or noncompliance:**

Q'Straint has determined that a defect which relates to motor vehicle safety exists in certain retractor products shipped from 11/11/25- 02/17/26. Not all the retractors shipped during this period contain this defect. The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash. With an abundance of caution, and to ensure continued customer safety and satisfaction, we have decided to recall this product and provide a free replacement retractor if identified.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

The affected retractors may intermittently fail to auto-lock when a wheelchair is installed at a seating position equipped with an affected retractor. If this should occur, a wheelchair may be inadequately restrained, and the wheelchair occupant could be injured in the event of a crash. With an abundance of caution, and to ensure continued customer safety and satisfaction, we have decided to recall this product and provide a free replacement retractor if identified.

Description of the cause:**Identification of any warning that can occur:****Component Manufacturer**

Part 573 Safety Recall Report

26V318**Tier of Supplier:** Tier 1**Supplier Type:** OEM**Name:** Q'Straint**Address:** 4031 NE 12th Terrace
Oakland Park FL, 33334**Country:** United States

Involved Components

Component Name 1: QRT-360 (PLI Fitting)**Component Description:** Wheelchair restraint**Component Part Number:** Q-10007**Component Name 2:** QRT-360 (SnC Fitting)**Component Description:** Wheelchair restraint**Component Part Number:** Q-10008

Chronology

Was informed by Q'Straint 5/15/2026. Inspected current stock and reviewed all shipped units till current date. Found six buses with the recalled restraints.

Related NHTSA Recall Number: 26E022

Description of Remedy

Remedy Type: Inspect, Replace**Consumer Advisories:** Do Not Drive Park Outside**Description of remedy program:**

Verify Label Part Number Q011002 and Manufacturing Month of AUG-25 or SEP-25 replace with new retractors.

How remedy component differs from recalled component:

Part 573 Safety Recall Report

26V318

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Units have been identified and new retractors are being sent out to all buses.

Period of reimbursement:**Costs to be reimbursed:**

\$0

Address for reimbursement claims:

67819 State Road 15
New Paris IN, 46553

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Jun 03, 2026 - Jun 10, 2026

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date:

Phased Recall

Date when VIN will be searchable: