



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V312

Manufacturer Name: Endera Motors

Submission Date: May 18, 2026

NHTSA Recall No.: 26V312

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Endera Motors

Address: 804 N. Pratt ST.
Ottawa OH, 45875

Total number of potentially involved: 35

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 ENDERA SHUTTLE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Sep 11, 2025 - Apr 16, 2026

Number of potentially involved: 35

Descriptive Information:

Using bus build dates and time frames of parts delivery, Endera was able to identify which buses had possibly been built with defective wheelchair securement retractors. Some retractors fail to auto-lock when needed. Buses built within specific time frames will need wheelchair securement retractors Part Number and Date of Manufacturing inspected for possible replacement.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Q'Straint has determined a possible defect in wheelchair securement retractor products shipped from 11/11/25-02/17/26. The affected retractors may intermittently fail to auto-lock when a wheelchair is secured at a seating position in the bus.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A wheelchair occupant may be inadequately restrained. If this occurs while the vehicle is in motion, The

Part 573 Safety Recall Report

26V312

unsecured wheelchair may shift, posing a safety hazard to occupants. The wheelchair occupant, and other occupants, may be injured in the event of an emergency maneuver or crash.

Description of the cause:

The wheelchair securement retractor may stay unlocked due to a manufacturing defect.

Identification of any warning that can occur:

There would be no warning to the occupants this part is defective.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Q'Straint

Address: 4031 NE 12th Terrace
Oakland Park FL, 33334

Country: United States

Involved Components

Component Name 1: QRT-360 Wheelchair Restraints

Component Description: Wheelchair Retractor

Component Part Number: Q011002

Chronology

Endera Motors, LLC confirmed receipt of NHTSA Recall Campaign # 26E022 from Q'Straint on 5/14/2026. Q-Straint emailed 5/18/2026 confirming the lot number on the box could be used for confirmation of defective in-stock parts. Identification and removal of affected parts from inventory began immediately and was completed by 5/18/2026. All vehicles not yet delivered were inspected at the plant on 5/18/2026 and retractors were replaced on an as needed basis. A list of vehicles requiring inspection for the Recall was determined on 5/18/26. Dealer notifications are scheduled to be sent out by 5/29/2026.

Related NHTSA Recall Number:

Description of Remedy

Part 573 Safety Recall Report

26V312

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Inspect wheelchair securement retractors for affected Part Number and Date of Manufacture. Remove and replace the retractors if numbers match the Recall.

How remedy component differs from recalled component:

The replacement retractors lock as needed. The supplier did not identify the exact locking issue with the affected retractors.

Identify how/when recall condition was corrected in production:

On 5/18/2026, Endera's Recall team inspected all production inventory and all completed buses at the plant. Defective retractors were replaced as needed.

Reimbursement Plan

Description of reimbursement program:

Dealers will inspect the Part number and Date of Manufacturing on the retractors. If the numbers match the listed Part number and DOM in the Recall, the dealer will advise Endera and updated parts will be sent to the dealer. Upon completion, the dealer will request reimbursement for the completed work from Endera.

Period of reimbursement:

Costs to be reimbursed:

Labor for inspection and replacement (if required).

Address for reimbursement claims:

804 N. Pratt St.
Ottawa OH, 45875

Recall Schedule

Description of recall schedule:

Dealer network to be notified first requesting owner registration information. Endera does have owner information for all affected vehicles. Once dealers provide end user registration, owner notifications will be sent.

Planned Dealer Notification Date: May 18, 2026 - May 29, 2026

No Dealers

Planned Interim Owner Notification Date:

No Owners

Part 573 Safety Recall Report

26V312

Planned Remedy Owner Notification Date: May 29, 2026 - Jun 19, 2026 Phased Recall

Date when VIN will be searchable: