



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V302

Manufacturer Name: Piaggio Group Americas, Inc.

Submission Date: May 12, 2026

NHTSA Recall No.: 26V302

Manufacturer Recall No.: PP2ZZQ2603

Manufacturer Information

Population

Manufacturer Name: Piaggio Group Americas, Inc.

Address: 860 Washington St
9th Floor
New York NY, 10014

Total number of potentially involved: 285

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 VESPA GTV 310

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jun 11, 2025 - Feb 18, 2026

Number of potentially involved: 97

Descriptive Information:

The recalled mirrors only came with the Officina 8 colorway. Other colors came with compliant mirrors.

Vehicle 2: 2026-2026 VESPA PRIMAVERA 150

Product Category: Motorcycles

Product Type: Motorcycles

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jun 11, 2025 - Feb 18, 2026

Number of potentially involved: 135

Descriptive Information:

The recalled mirrors only came with the Officina 8 colorway. Other colors came with compliant mirrors.

Vehicle 3: 2026-2026 VESPA PRIMAVERA 50

Part 573 Safety Recall Report**26V302****Product Category:** Motorcycles**Product Type:** Motorcycles**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 11, 2025 - Feb 18, 2026**Number of potentially involved:** 53**Descriptive Information:**

The recalled mirrors only came with the Officina 8 colorway. Other colors came with compliant mirrors.

Defect / Noncompliance Description**Description of the defect or noncompliance:**

285 Scooters in the Officina 8 colorway were shipped with bar end rear view mirrors for the European market that did not have the convex mirror warning (Objects in mirror are closer than they appear) on the glass.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

Without the convex mirror warning, riders might misjudge distances thinking other vehicles are further away than they really are, this could lead to unsafe lane changes or maneuvers that could result in a crash.

Description of the cause:

When the units were crated after assembly the incorrect market mirror assemblies were included with the vehicles.

Identification of any warning that can occur:

Without the convex mirror warning, riders might misjudge distances thinking other vehicles are further away than they really are, this could lead to unsafe lane changes or maneuvers that could result in a crash.

Component Manufacturer**Tier of Supplier:****Supplier Type:****Name:****Address:**

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Country:

Involved Components

Component Name 1: Rear view mirror Right Hand

Component Description: Handlebar end mounted rear view mirror

Component Part Number: 5A002217

Component Name 2: Rear view mirror Left Hand

Component Description: Handlebar end mounted rear view mirror

Component Part Number: 5A002218

Chronology

The factory notified us that the mirror set part number 1C008763 was found to have not been packaged with the units shipped to the USA market and that the European mirror sets had been shipped with the vehicles. These mirrors are added to the vehicle crates after vehicle production and before shipping. They are installed by the selling dealer during the Pre Delivery inspection (PDI) process. All vehicles produced after February 18, 2026 have been checked during the packaging process.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

REASON FOR THIS RECALL

Piaggio Group Americas (PGA) has decided that a defect, which relates to motor vehicle safety, exists in a specific range of Vespa motorcycles noted below:

- 2026 Vespa Primavera 50/150 OFFICINA 8
- 2026 Vespa GTV 310 OFFICINA 8

In the affected range, Piaggio Group Americas (PGA) has found that the rear-view mirrors fitted to your vehicle may not be equipped with the warning "Objects in mirror are closer than they appear", which warns the driver of mirror convexity, making objects appear smaller and altering the perception of distance. The absence of this warning could lead to a crash and/or serious injury. According to vehicle registration records, you are the owner of a vehicle that falls within this affected VIN range.

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WHAT WE WILL DO

To address this situation, PGA will conduct a recall of models within the affected VIN range. PGA, through the qualified dealer network, will install new mirrors incorporating the required warning message. This repair campaign will eliminate any potential safety risk.

The work required by this recall may be completed by your qualified Piaggio/Vespa dealer at no charge to you for the required parts and labor. The work time for the repair is approximately 10 minutes.

WHAT YOU SHOULD DO

With the receipt of this letter, please contact your authorized Piaggio/Vespa dealership as soon as possible to schedule an appointment to have the recall completed. Instructions for this recall have been sent to your dealer, and the parts are available. Your dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. Please ensure that these instructions are followed by anyone that uses your vehicle. If you take your vehicle to your dealer at the agreed service date and they do not remedy this condition on that date or within three (3) days, we recommend you contact our customer care helpline at 212-380-4400.

After contacting your dealer and the above number, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Our Customer Care helpline (212-380-4400) is available to provide you with further information and any support you may need. Should the vehicle not be in your possession or available to you, please provide the name and address of the purchaser by contacting our customer care department or by filling out the form on the following page. Our customer care email is customer care@us.piaggio.com

If you previously had the work required for this recall completed at your own expense, please refer to the attached letter (Tread Act Customer Reimbursement Plan) describing the criteria and procedure to request reimbursement.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. Thank you for your prompt attention to this important matter.

How remedy component differs from recalled component:

The USA market mirrors come with the convex mirror warning (Objects in mirror are closer than they appear).

Identify how/when recall condition was corrected in production:

The incorrect mirrors were added to the vehicle crates after vehicle production and before shipping. They are installed by the selling dealer during the Pre Delivery inspection (PDI) process. All vehicles produced after February 18, 2026 have been checked during the packaging process to verify that the correct mirrors with the convex warning.

Reimbursement Plan

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Description of reimbursement program:**TREAD ACT CUSTOMER REIMBURSEMENT PLAN**

Customer Reimbursement for Safety Related Recall Repairs
Effective with Safety related recalls initiated as of January 15, 2003

Piaggio Group Americas (PGA) is initiating a safety-related recall for a select range of models that includes your VIN number. If you have previously paid to have the repair or update as described in the recall documentation completed, you are entitled to be reimbursed for that expense.

You are encouraged to request reimbursement from your respective Piaggio/Vespa dealer. Alternatively, you may submit the request for reimbursement to the following address:

Customer Care- Piaggio Group Americas
860 Washington Street. 9th Floor
New York, NY 10014

In every case:

- Repair expenses pertaining to the subject of the safety recall are reimbursable, not consequential expenses such as towing, rental, accommodations, damage repairs, etc.
- Expenses from repair facilities outside of the PGA authorized dealer network will be considered; however, the repair procedure must meet PGA's standards.
- When reimbursing for parts, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last customer notification letter sent by PGA are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.

The authorized Piaggio/Vespa dealer will request a copy of the customer notification letter, as well as a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims will be processed within 60 days of receipt.

Period of reimbursement:

The authorized Piaggio/Vespa dealer will request a copy of the customer notification letter, as well as a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims will be processed within 60 days of receipt.

Costs to be reimbursed:

Parts and labor reimbursed by authorized Piaggio Group Americas Dealer network under warranty.

Address for reimbursement claims:

Customer Care- Piaggio Group Americas
860 Washington Street. 9th Floor
New York NY, 10014

Recall Schedule

Description of recall schedule:

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The affected dealer stock will be blocked from sale until the compliant mirrors have been replaced. The Customer notification letters will be sent to consumers in the time line listed below free of charge by the Piaggio Group Americas dealer network.

Planned Dealer Notification Date: May 18, 2026 - May 18, 2026 No Dealers

Planned Interim Owner Notification Date: May 18, 2026 - Jun 15, 2026 No Owners

Planned Remedy Owner Notification Date: May 18, 2026 - Jun 15, 2026 Phased Recall

Date when VIN will be searchable: May 18, 2026