U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V300

Manufacturer Name: Nova Bus (US) Inc.
Submission Date: Aug 18, 2026
NHTSA Recall No.: 26V300
Manufacturer Recall No.: CR5884

Manufacturer Information

Manufacturer Name: Nova Bus (US) Inc.
Address: 260 Banker Road
PLATTSBURGH NY, 12901

Population

Total number of potentially involved: 197
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2019-2023 NOVA BUS LFS
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Transit Bus
Fuel / Propulsion: Compression Ignition Fuel
Production Dates: Jun 07, 2019 - Apr 17, 2023
Number of potentially involved: 157
Descriptive Information:
The recall population is defined by vehicles equipped with plastic speaker hole P/N N73706 and N73707.

Vehicle 2: 2019-2020 NOVA BUS LFS ARTIC
Product Category: Buses, Medium & Heavy Vehicles
Product Type: Transit Bus
Fuel / Propulsion: Compression Ignition Fuel
Production Dates: Jun 18, 2019 - Oct 12, 2020
Number of potentially involved: 40
Descriptive Information:
The recall population is defined by vehicles equipped with plastic speaker hole P/N N73706 and N73707.

Defect / Noncompliance Description

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Description of the defect or noncompliance:

The subject vehicles have been manufactured with a safety glazing plastic panel lacking the marking required by the FMVSS 205 compliance requirements.

FMVSS1: 205 - Glazing materials

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A missing FMVSS 205 marking may result in the panel being replaced with an incorrect type of plastic, reducing visibility and increasing the risk of a crash.

Description of the cause:

Misinterpretation of FMVSS 205 requirements by the parts manufacturer.

Identification of any warning that can occur:

No warning prior to the issue.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Polymershapes LLC

Address: 119 North Geddes Street
Syracuse NY, 13204

Country: United States

Involved Components

Component Name 1: SUPPORT SPEAKER HOLE DRVR DOOR

Component Description: Speaker hole Driver door - Lexan MRT

Component Part Number: N73706

Component Name 2: SUPPORT SPEAKER DRVR DOOR TTC

Component Description: Speaker hole backing plate Driver door - Lexan MRT

Component Part Number: N73707

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Chronology

October 14th, 2025: Nova Bus files recall 25V696 regarding a similar hygiaphone missing required marking.
Following the filing, Nova Bus engineering notifies the Safety Office that other models of speaker hygiaphone could be missing the FMVSS205 marking. Since material and design of this part is different, a question is submitted to Volvo Bus Regulatory Interpretation Committee to confirm if the part is considered a safety glazing as per FMVSS 205's definition.

November 7th, 2025: Volvo Bus Regulatory Interpretation Committee evaluates the case and recommends seeking external counsel.

March 27th, 2026: Following multiple exchanges, Nova Bus receives the final recommendation from external counsel.

April 2026: Nova Bus informs the part manufacturer of the potential non-compliance and has discussions to understand their interpretation of the regulation.

April 30th, 2026: Product Safety Evaluation Committee evaluates and recommends issue to be escalated to Product Safety Committee.

May 5th, 2026: Product Safety Committee makes the determination of a non-compliance.

May 12th, 2026: Nova Bus files 573 with NHTSA that a voluntary recall will be released to address the non-compliance.

There have been no accidents or injuries related to this defect.

Related NHTSA Recall Number: 25V696

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be notified. Vehicles will be recalled. The remedy will be to replace the unmarked plastic panels with panels marked according to FMVSS205. All costs associated with this corrective measure will be covered by Nova Bus.

How remedy component differs from recalled component:

The replacement plastic panels will be indelibly marked according to FMVSS205.

Identify how/when recall condition was corrected in production:

There has not been vehicles manufactures with this configuration since 5/29/2025

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Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Nova Bus does not have a dealer network.

Owner notification will begin on or before October 23rd, 2026.

Planned Dealer Notification Date: ☑ No Dealers

Planned Interim Owner Notification Date: Jul 07, 2026 - Jul 07, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Oct 23, 2026 - Oct 23, 2026 ☐ Phased Recall

Date when VIN will be searchable: Oct 23, 2026