



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V296

**Manufacturer Name:** Braun Corporation

**Submission Date:** May 11, 2026

**NHTSA Recall No.:** 26V296

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Braun Corporation

**Address:** 631 West 11 Street  
Winamac IN, 46996

**Total number of potentially involved:** 476

**Estimated percentage with defect:** 2%

### Vehicle Information

**Vehicle 1:** 2023-2026 CHRYSLER PACIFICA

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** Nov 25, 2025 - May 05, 2026

**Number of potentially involved:** 476

**Descriptive Information:**

Vehicles shipped with wheelchair securement retractors that may not lock.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Vehicles shipped with retractors that may not lock

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

An unlocked retractor will not properly secure a wheelchair and place the passenger at risk of serious injury or death during normal vehicle travel, emergency maneuvers, or crash.

**Description of the cause:**

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Sticking of the auto release function due to friction between internal components

**Identification of any warning that can occur:**

An unlocked retractor is detectable when performing standard functional inspection, pre-trip inspection, or observed abnormal wheelchair movement per Q'Straint User and Care manual.

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** Q'Straint

**Address:** 4031 NE 12th Terrace  
Oakland Park FL, 33334

**Country:** United States

## Involved Components

**Component Name 1:** Retractor

**Component Description:** QRT-360 Series

**Component Part Number:** Q011002

## Chronology

5/4/2026 - BraunAbility was notified by Q'Straint of recall through notification to BraunAbility purchasing department.

5/5/2026 - BraunAbility immediately stopped shipment of any products that could have impacted components.

5/5/2026 - 5/8/2026 - BraunAbility worked to determine VINs of all impacted units that have shipped.

5/11/2026 - 573 report filed with NHTSA.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

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**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Customers will be notified to inspect and remove any retractors bearing the suspect part number, lot number and lot identification. Suspect products will be replaced by Q'Straint at no expense.

**How remedy component differs from recalled component:**

Remedy components will be different Lot Number and Lot Identification and will not exhibit the defect.

**Identify how/when recall condition was corrected in production:**

All in-house material was quarantined and vehicles shipped after May 4, 2026 were inspected for suspect supplied material.

## Reimbursement Plan

## Recall Schedule

**Description of recall schedule:**

Notification letters will be sent to all effected customers starting May 25, 2026. The letter will list the Part Number, Lot Number and Lot Identification requesting the removal of suspect units with instructions for obtaining replacement units.

**Planned Dealer Notification Date:** May 13, 2026 - May 15, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** May 25, 2026 - Jun 30, 2026  Phased Recall

**Date when VIN will be searchable:**