



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V281

Manufacturer Name: Mercedes-Benz USA, LLC

Submission Date: Jul 01, 2026

NHTSA Recall No.: 26V281

Manufacturer Recall No.: 2026050004

Manufacturer Information

Population

Manufacturer Name: Mercedes-Benz USA, LLC

Address: 13470 International
Parkway
Jacksonville FL, 32218

Total number of potentially involved: 144,049

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2025 MERCEDES-BENZ C 300

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 13,612

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 2: 2026-2026 MERCEDES-BENZ C 300

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 86

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 3: 2026-2026 MERCEDES-BENZ CLE 450 4MATIC

Part 573 Safety Recall Report

26V281**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 30**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 4: 2024-2024 MERCEDES-BENZ E 450 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,429**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 5: 2026-2026 MERCEDES-BENZ CLE 450 4MATIC CABRIOLET**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 63**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 6: 2026-2026 MERCEDES-BENZ GLC 300**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026

Part 573 Safety Recall Report

26V281**Number of potentially involved:** 753**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 7: 2025-2025 MERCEDES-BENZ GLC 300**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 13,074**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 8: 2026-2026 MERCEDES-BENZ C 300 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 134**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 9: 2024-2024 MERCEDES-BENZ CLE 450 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,018**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Part 573 Safety Recall Report

26V281**Vehicle 10:** 2026-2026 MERCEDES-BENZ GLC 300 4MATIC COUPE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 551**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 11: 2025-2025 MERCEDES-BENZ CLE 450 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 496**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 12: 2025-2025 MERCEDES-BENZ AMG GLC63 S E 4MATIC+**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 506**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 13: 2026-2026 MERCEDES-MAYBACH SL 680 4MATIC+**Product Category:** Light Vehicles**Product Type:**

Part 573 Safety Recall Report

26V281**Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 60**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 14: 2025-2025 MERCEDES-BENZ CLE 300 4MATIC CABRIOLET**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 2,368**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 15: 2026-2026 MERCEDES-BENZ AMG GLC43 Coupe**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 89**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 16: 2025-2025 MERCEDES-BENZ GLC 300 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 25,044**Descriptive Information:**

Part 573 Safety Recall Report

26V281

The recall population was based on potentially affected software versions.

Vehicle 17: 2026-2026 MERCEDES-BENZ E 350

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 432

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 18: 2025-2025 MERCEDES-BENZ AMG E 53 E 4MATIC+

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 1,797

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 19: 2026-2026 MERCEDES-BENZ E 450 4MATIC ALL-TERRAIN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 66

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 20: 2024-2024 MERCEDES-BENZ AMG CLE53 4MATIC+

Product Category: Light Vehicles

Part 573 Safety Recall Report

26V281**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,718**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 21: 2025-2025 MERCEDES-BENZ AMG GLC43**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 2,303**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 22: 2025-2025 MERCEDES-BENZ AMG C63 S E 4MATIC+**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 558**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 23: 2024-2024 MERCEDES-BENZ E 450 4MATIC ALL-TERRAIN**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026

Part 573 Safety Recall Report

26V281**Number of potentially involved:** 545**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 24: 2026-2026 MERCEDES-BENZ E 450 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 8**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 25: 2025-2025 MERCEDES-BENZ C 300 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 11,372**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 26: 2026-2026 MERCEDES-BENZ AMG CLE53 4MATIC CABRIOLET**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 164**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Part 573 Safety Recall Report

26V281**Vehicle 27:** 2025-2025 MERCEDES-BENZ AMG C43 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,696**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 28: 2026-2026 MERCEDES-BENZ AMG E 53 4MATIC+**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 27**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 29: 2026-2026 MERCEDES-BENZ CLE 300 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 521**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 30: 2026-2026 MERCEDES-BENZ GLC 300 4MATIC**Product Category:** Light Vehicles**Product Type:**

Part 573 Safety Recall Report

26V281**Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 656**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 31: 2026-2026 MERCEDES-BENZ AMG GLC63 S E 4MATIC+**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 13**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 32: 2026-2026 MERCEDES-BENZ AMG SL63 4MATIC+**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 17**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 33: 2025-2025 MERCEDES-BENZ CLE 300 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,305**Descriptive Information:**

Part 573 Safety Recall Report

26V281

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 34: 2025-2025 MERCEDES-BENZ AMG CLE53 4MATIC+

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 2,122

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 35: 2026-2026 MERCEDES-BENZ AMG GT43

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 1

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 36: 2026-2026 MERCEDES-BENZ E 350 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 244

Descriptive Information:

The recall population was based on potentially affected software versions.

Part 573 Safety Recall Report

26V281

Vehicle 37: 2026-2026 MERCEDES-BENZ AMG SL63 S E PERFORMANCE 4MATIC+

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 12

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 38: 2025-2025 MERCEDES-BENZ E 350 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 4,970

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 39: 2026-2026 MERCEDES-BENZ AMG SL43

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 50

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 40: 2026-2026 MERCEDES-BENZ CLE 300 4MATIC CABRIOLET

Product Category: Light Vehicles

Product Type:

Part 573 Safety Recall Report

26V281**Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 543**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 41: 2026-2026 MERCEDES-BENZ AMG GLC63 S E 4MATIC+ COUPE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 25**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 42: 2025-2025 MERCEDES-BENZ GLC 300 4MATIC COUPE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 5,813**Descriptive Information:**

The recall population was based on potentially affected software versions.

Vehicle 43: 2025-2025 MERCEDES-BENZ GLC 350 E 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 15,844**Descriptive Information:**

Part 573 Safety Recall Report

26V281

The recall population was based on potentially affected software versions.

Vehicle 44: 2025-2025 MERCEDES-BENZ E 350

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 4,154

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 45: 2026-2026 MERCEDES-BENZ AMG SL55 4MATIC+

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 28

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 46: 2024-2024 MERCEDES-BENZ E 350 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 6,759

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 47: 2024-2024 MERCEDES-BENZ CLE 450 4MATIC CABRIOLET

Part 573 Safety Recall Report

26V281**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,060**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 48: 2025-2025 MERCEDES-BENZ AMG GLC63 S E 4MATIC+ COUPE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 915**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 49: 2025-2025 MERCEDES-BENZ AMG GLC43 4MATIC COUPE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:****Production Dates:** Sep 19, 2022 - Feb 06, 2026**Number of potentially involved:** 1,948**Descriptive Information:**

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 50: 2026-2026 MERCEDES-BENZ AMG C43 4MATIC**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:**

Part 573 Safety Recall Report

26V281

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 4

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 51: 2026-2026 MERCEDES-BENZ AMG E 53 4MATIC+ WAGON

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 56

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 52: 2026-2026 MERCEDES-BENZ GLC 350 E 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 1,744

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 53: 2026-2026 MERCEDES-BENZ AMG CLE53 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 162

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this

Part 573 Safety Recall Report

26V281

recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 54: 2025-2025 MERCEDES-BENZ E 450 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 2,658

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 55: 2025-2025 MERCEDES-BENZ CLE 450 4MATIC CABRIOLET

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 701

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 56: 2024-2024 MERCEDES-BENZ CLE 300 4MATIC CABRIOLET

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 2,753

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 57: 2026-2026 MERCEDES-BENZ AMG C63 S E PERFORMANCE

Part 573 Safety Recall Report

26V281

4MATIC+

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 2

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 58: 2025-2025 MERCEDES-BENZ E 450 4MATIC ALL-TERRAIN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 1,928

Descriptive Information:

The recall population was based on potentially affected software versions.

Vehicle 59: 2026-2026 MERCEDES-BENZ AMG GLC43

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 99

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 60: 2025-2025 MERCEDES-BENZ AMG CLE53 4MATIC+ CABRIOLET

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Part 573 Safety Recall Report

26V281

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 1,936

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Vehicle 61: 2024-2024 MERCEDES-BENZ CLE 300 4MATIC

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Sep 19, 2022 - Feb 06, 2026

Number of potentially involved: 5,007

Descriptive Information:

The recall population was based on potentially affected software versions. The vehicles outside this recall population have infotainment software that does not exhibit the system reset protocol.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2024-2026 AMG GT (192 platform), C-Class (206 platform), E-Class (214 platform), SL (232 platform), CLE (236 platform) and GLC (254 platform) vehicles, the software of the infotainment control unit might trigger an increased number of system resets as part of an intended fallback behavior. The system reset protocol may result in a brief interruption in the Instrument Cluster display of information.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

The system is designed to initiate a reset under certain circumstances.

The system is designed to improve performance but may result in a brief interruption in the Instrument Cluster's display of information while the reset is in process. As a result, the driver may be unable to view certain driving-related information during the reset process, increasing the risk of a crash.

Description of the cause:

Due to the system design, an intended system reset might be triggered. During the brief period the reset is in process, the Instrument Cluster may not display certain driving-related information.

Part 573 Safety Recall Report

26V281

Identification of any warning that can occur:

Before the issue occurs, the driver will not receive a warning due to the nature of the failure mechanism. When the issue occurs, the driver might notice a brief interruption of driver information visibility in the Instrument Cluster.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: MBAG

Address:

Country:

Involved Components

Component Name 1: CIVIC

Component Description: SOFTWARE

Component Part Number: A2069046800

Component Name 2: CIVIC

Component Description: SOFTWARE

Component Part Number: 2069047100

Chronology

In August 2025, Mercedes-Benz AG initiated the rollout of a new display software version designed to improve overall system robustness by reducing sensitivity to certain system influences that could result in a display reset as part of the system's fallback behavior.

In December 2025, based on regulatory expectations in Korea and feedback indicating a high volume of customer complaints in that market, the software update campaign was assessed as appropriate for a recall implementation in that market. On December 19, 2025, Mercedes-Benz submitted a Foreign Recall Report (25F-232) to NHTSA with regard to the Korean campaign.

In April 2026, the display software update was discussed with NHTSA as part of the analysis of Vehicle Owner Questionnaires. During these discussions, the update was presented as an improvement addressing specific complaints related to display resets. As of that time, approximately 62% of the vehicle population had already received the OTA update. NHTSA emphasized that other OEMs had addressed IP display issues through safety recalls.

Part 573 Safety Recall Report

26V281

On April 27, 2026, Mercedes-Benz AG decided to transform the remaining OTA campaign into a safety recall for purposes of consistency and to enhance the remaining response rate.

MBAG has identified 721 warranty claims and 652 field or service reports received in the United States between October 25, 2023 and April 29, 2026 that include the subject software and which may relate to the subject matter of the recall. MBAG is not aware of any crashes, accidents or injuries relating to this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

An authorized Mercedes-Benz dealership will update the infotainment control unit software on the affected vehicles.

How remedy component differs from recalled component:

The vehicles outside this recall population have a more robust software and do not exhibit this behavior.

Identify how/when recall condition was corrected in production:

The introduction of the updated software version in production ensures a more robust system behavior as of July 09, 2025.

Reimbursement Plan

Description of reimbursement program:

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since the involved vehicles would not have been previously subject to the condition described.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Part 573 Safety Recall Report**26V281****Description of recall schedule:**

Dealers will be notified of the pending voluntary recall campaign on May 08, 2026.
Owners will be notified of the voluntary recall campaign on June 29, 2026.
A copy of all communications will be provided when available.

Planned Dealer Notification Date: May 08, 2026☐ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Jun 29, 2026☐ Phased Recall**Date when VIN will be searchable:** May 08, 2026