



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 26V271

**Manufacturer Name:** Roadtrek Inc.

**Submission Date:** May 04, 2026

**NHTSA Recall No.:** 26V271

**Manufacturer Recall No.:** 2026-01

### Manufacturer Information

### Population

**Manufacturer Name:** Roadtrek Inc.

**Address:** 20 Tyler Street  
Cambridge Foreign States,  
N1T0E4

**Total number of potentially involved:** 312

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2022-2026 ROADTREK ZION SLUMBER

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Apr 27, 2022 - Apr 06, 2026

**Number of potentially involved:** 150

**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

**Vehicle 2:** 2026-2026 ROADTREK PLAY TUFF SL

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Apr 27, 2022 - Apr 06, 2026

**Number of potentially involved:** 5

**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

**Part 573 Safety Recall Report****26V271****Vehicle 3:** 2025-2026 ROADTREK PLAY+SLUMBER**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Recreational Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 27, 2021 - Apr 06, 2026**Number of potentially involved:** 21**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.  
The only units equipped with pop-top option.

**Vehicle 4:** 2024-2026 ROADTREK WESTFALIA WAVE SL**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Recreational Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 27, 2022 - Apr 06, 2026**Number of potentially involved:** 53**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.  
The only units equipped with pop-top option.

**Vehicle 5:** 2022-2026 ROADTREK PLAY SLUMBER**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Recreational Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 27, 2022 - Apr 06, 2026**Number of potentially involved:** 67**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.  
The only units equipped with pop-top option.

**Vehicle 6:** 2024-2024 ROADTREK PIVOT SLUMBER**Product Category:** Buses, Medium & Heavy Vehicles

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**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Apr 27, 2022 - Apr 06, 2026

**Number of potentially involved:** 16

**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Due to potential pop-top primary latch misalignment when closing the pop-top for travel if primary latch has the potential to be misaligned, it can come disengaged.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

A disengaged misaligned pop-top latch, may result in the secondary safety retaining straps to retain the pop-top position during travel.

In the event the pop-top opens and detaches, it could separate from the motorhome, becoming a road hazard and increasing the risk of a crash for others.

**Description of the cause:**

The catch's outside diameter is bigger than the inside diameter (mating surface) of the primary safety latch. The size difference between two is contributing to misalign primary latch potential to disengage during travel.

**Identification of any warning that can occur:**

In the event of the pop-top primary latch becomes disengaged during travel. The pop-top will start to flutter, wind noise will increase. At this point, secondary safety straps are retaining the pop-top in place until the end user pulls over to engage the primary latch again.

If the pop is not fully secured during travel during high cross wind conditions, the secondary safety straps could fail allowing the pop-top open and/or sustain severe damage.

## Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

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**Name:**  
**Address:**  
**Country:**

## Involved Components

**Component Name 1:** STRAP  
**Component Description:** SECONDARY, SAFETY RETAINING STRAP  
**Component Part Number:** 212031542

**Component Name 2:** KEEPER PLATE  
**Component Description:** PRIMARY, BUTTERFLY LATCHING MECHANISM, CATCH  
**Component Part Number:** 228000030

## Chronology

Upon hearing about on social media (Facebook) in an RV group on 09thApril2026, S&W department brought the concern to Roadtrek Engineering department. After further investigation was completed and it was determined under high wind and/or bumpy road condition the primary latching mechanism potentially becomes disengaged. As of 09thApr2026 there has been no warranty claims or death/injuries reported.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

All Roadtrek and Westfalia models produced with pop-top will need to have primary catch and secondary safety retaining straps replaced with the new ones.

**How remedy component differs from recalled component:**

The new catch and the new secondary safety retaining straps on the vehicles produced before this recall was issued.

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## Identify how/when recall condition was corrected in production:

Effective the week of 18thMay2026, all vehicles with pop-tops will have the catch and safety straps.

## Reimbursement Plan

### Description of reimbursement program:

Owners who paid for repairs prior to the recall notice can call number or website or email to request reimbursement. Please provide any documentation such as invoices receipt upon request of reimbursement.

### Period of reimbursement:

### Costs to be reimbursed:

Roadtrek will be providing the replacement parts and half hour labour cost.

### Address for reimbursement claims:

20 Tyler Street  
Ontario  
Cambridge Foreign States, N1T0E4

## Recall Schedule

### Description of recall schedule:

All owner and dealer letters will be mailed out by 27Jun2026.

**Planned Dealer Notification Date:** Jun 15, 2026 - Jun 27, 2026

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Jun 26, 2026 - Jun 27, 2026

Phased Recall

**Date when VIN will be searchable:**