



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V271

Manufacturer Name: Roadtrek Inc.

Submission Date: May 01, 2026

NHTSA Recall No.: 26V271

Manufacturer Recall No.: 2026-01

Manufacturer Information

Population

Manufacturer Name: Roadtrek Inc.

Address: 20 Tyler Street
Cambridge Foreign States,
N1T0E4

Total number of potentially involved: 312

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 ROADTREK PLAY TUFF SL

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 27, 2022 - Apr 06, 2026

Number of potentially involved: 5

Descriptive Information:

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

Vehicle 2: 2022-2026 ROADTREK ZION SLUMBER

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 27, 2022 - Apr 06, 2026

Number of potentially involved: 150

Descriptive Information:

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

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Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

Vehicle 4: 2025-2026 ROADTREK PLAY+SLUMBER**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Recreational Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 27, 2021 - Apr 06, 2026**Number of potentially involved:** 21**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

Vehicle 5: 2024-2026 ROADTREK WESTFALIA WAVE SL**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Recreational Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 27, 2022 - Apr 06, 2026**Number of potentially involved:** 53**Descriptive Information:**

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

Vehicle 6: 2022-2026 ROADTREK PLAY SLUMBER**Product Category:** Buses, Medium & Heavy Vehicles

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Product Type: Recreational Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 27, 2022 - Apr 06, 2026

Number of potentially involved: 67

Descriptive Information:

Under PCN#21103, a new pop-top design was implemented into production.

The only units equipped with pop-top option.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to potential pop-top primary latch misalignment when closing the pop-top for travel if primary latch has the potential to be misaligned, it can come disengaged.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A disengaged misaligned pop-top latch, may result in the secondary safety retaining straps to retain the pop-top position during travel.

Description of the cause:

The catch's outside diameter is bigger than the inside diameter (mating surface) of the primary safety latch. The size difference between two is contributing to misalign primary latch potential to disengage during travel.

Identification of any warning that can occur:

In the event of the pop-top primary latch becomes disengaged during travel. The pop-top will start to flutter, wind noise will increase. At this point, secondary safety straps are retaining the pop-top in place until the end user pulls over to engage the primary latch again.
If the pop is not fully secured during travel during high cross wind conditions, the secondary safety straps could fail allowing the pop-top open and/or sustain severe damage.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

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Address:

Country:

Involved Components

Component Name 1: STRAP

Component Description: SECONDARY, SAFETY RETAINING STRAP

Component Part Number: 212031542

Component Name 2: KEEPER PLATE

Component Description: PRIMARY, BUTTERFLY LATCHING MECHANISM, CATCH

Component Part Number: 228000030

Chronology

Upon hearing about on social media (Facebook) in an RV group on 09thApril2026, S&W department brought the concern to Roadtrek Engineering department. After further investigation was completed and it was determined under high wind and/or bumpy road condition the primary latching mechanism potentially becomes disengaged. As of 09thApr2026 there has been no warranty claims or death/injuries reported.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All Roadtrek and Westfalia models produced with pop-top will need to have primary catch and secondary safety retaining straps replaced with the new ones.

How remedy component differs from recalled component:

The new catch and the new secondary safety retaining straps on the vehicles produced before this recall was issued.

Identify how/when recall condition was corrected in production:

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Effective the week of 18thMay2026, all vehicles with pop-tops will have the catch and safety straps.

Reimbursement Plan

Description of reimbursement program:

Owners who paid for repairs prior to the recall notice can call number or website or email to request reimbursement. Please provide any documentation such as invoices receipt upon request of reimbursement.

Period of reimbursement:**Costs to be reimbursed:**

Roadtrek will be providing the replacement parts and half hour labour cost.

Address for reimbursement claims:

20 Tyler Street
Ontario
Cambridge Foreign States, N1T0E4

Recall Schedule

Description of recall schedule:

All owner and dealer letters will be mailed out by 27Jun2026.

Planned Dealer Notification Date: Jun 15, 2026 - Jun 27, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jun 26, 2026 - Jun 27, 2026 Phased Recall

Date when VIN will be searchable: