



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V267

Manufacturer Name: Jayco, Inc.

Submission Date: May 13, 2026

NHTSA Recall No.: 26V267

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 35

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 ENTEGRA CONDOR

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Nov 24, 2025 - Apr 14, 2026

Number of potentially involved: 22

Descriptive Information:

Jayco Inc. determined the population from production records.

Vehicle 2: 2026-2026 JAYCO GRANITE RIDGE

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Nov 25, 2025 - Apr 08, 2026

Number of potentially involved: 13

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

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The Timberline tempering mixing valve was not installed on the water heater on certain units

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

The safety Risk is that the water at the heat exchanger could reach a temperature of 175 degrees resulting in a situation that could cause an injury. The hot water at the faucet could burn skin at that temperature. Retail owners will be advised to turn on the cold water first at the faucet to mitigate risk.

Description of the cause:

Production did not install the Timberline tempering mixing valve on the water heater.

Identification of any warning that can occur:

No warning labels are applied in the area where people use water.

Component Manufacturer

Tier of Supplier:**Supplier Type:** OEM**Name:** Jayco Inc.**Address:****Country:** United States**Tier of Supplier:** Tier 1**Supplier Type:** Other**Name:** ELWELL CORPORATION**Address:** 680-C SOUTH 28TH STREET
WASHOUGAL WA, 98671**Country:** United States

Involved Components

Component Name 1: VALVE,MIXING**Component Description:** VALVE,MIXING

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Chronology

Tuesday, April 21, 2026: Production became aware of a situation where the line was not installing the tempering mixing valve. Engineering informed Compliance of the issue.

Thursday, April 23, 2026: Engineering provided Compliance with the scope. Compliance informed WIRC of the incident via email. The WIRC members agreed to elevate the incident to CPAC. The incident was presented to CPAC via email. The CPAC members agreed to elevate the incident to SSC for a vote. SSC met and voted to issue a recall.

There have been no complaints, claims, or injuries received by Jayco.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

The remedy consists of the installation of the Timberline Tempering Mixing Valve

How remedy component differs from recalled component:

The recall is to install a component that was not installed by production.

Identify how/when recall condition was corrected in production:

Production informed Compliance on Thursday, April 23, 2026 that production updated the units in the shipyard and the ones that will be shipped by month end.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

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Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: May 28, 2026 - May 28, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: May 28, 2026 - May 28, 2026

☐ Phased Recall

Date when VIN will be searchable: May 28, 2026