



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 26V267

**Manufacturer Name:** Jayco, Inc.

**Submission Date:** Apr 28, 2026

**NHTSA Recall No.:** 26V267

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Jayco, Inc.

**Address:** 903 South Main Street  
PO Box 460  
Middlebury IN, 46540

**Total number of potentially involved:** 35

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 ENTEGRA CONDOR

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Nov 24, 2025 - Apr 14, 2026

**Number of potentially involved:** 22

**Descriptive Information:**

Jayco Inc. determined the population from production records.

**Vehicle 2:** 2026-2026 JAYCO GRANITE RIDGE

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Nov 25, 2025 - Apr 08, 2026

**Number of potentially involved:** 13

**Descriptive Information:**

Jayco Inc. determined the population from production records.

### Defect / Noncompliance Description

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## Description of the defect or noncompliance:

The Timberline tempering mixing valve was not installed on the water heater on certain units

**FMVSS1:**

**FMVSS2:**

## Description of the safety risk, including crash, fire, death, injury:

The safety Risk is that the water at the heat exchanger could reach a temperature of 175 degrees resulting in a situation that could cause an injury. The hot water at the faucet could burn skin at that temperature. Retail owners will be advised to turn on the cold water first at the faucet to mitigate risk.

## Description of the cause:

Production did not install the Timberline tempering mixing valve on the water heater.

## Identification of any warning that can occur:

No warning labels are applied in the area where people use water.

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** Other

**Name:** ELWELL CORPORATION

**Address:** 680-C SOUTH 28TH STREET  
WASHOUGAL WA, 98671

**Country:** United States

**Tier of Supplier:**

**Supplier Type:** OEM

**Name:** Jayco Inc.

**Address:**

**Country:** United States

## Involved Components

**Component Name 1:** VALVE,MIXING

**Component Description:** VALVE,MIXING

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**26V267****Component Part Number:** 2017112

## Chronology

Tuesday, April 22, 2026: Production became aware of a situation where the line was not installing the tempering mixing valve. Engineering informed Compliance of the issue.

Thursday, April 24, 2026: Engineering provided Compliance with the scope. Compliance informed WIRC of the incident via email. The WIRC members agreed to elevate the incident to CPAC. The incident was presented to CPAC via email. The CPAC members agreed to elevate the incident to SSC for a vote. SSC met and voted to issue a recall.

There have been no complaints, claims, or injuries received by Jayco.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Repair**Consumer Advisories:**  Do Not Drive  Park Outside**Description of remedy program:**

The remedy consists of the installation of the Timberline Tempering Mixing Valve

**How remedy component differs from recalled component:**

The recall is to install a component that was not installed by production.

**Identify how/when recall condition was corrected in production:**

Production informed Compliance on Thursday, April 23, 2026 that production updated the units in the shipyard and the ones that will be shipped by month end.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

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Jayco will notify its dealers and affected retail owners.

**Planned Dealer Notification Date:** May 28, 2026 - May 28, 2026

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** May 28, 2026 - May 28, 2026

Phased Recall

**Date when VIN will be searchable:** May 28, 2026