



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V252

**Manufacturer Name:** Mitsubishi Motors North America, Inc.

**Submission Date:** Jun 03, 2026

**NHTSA Recall No.:** 26V252

**Manufacturer Recall No.:** SR-26-001

### Manufacturer Information

### Population

**Manufacturer Name:** Mitsubishi Motors North America, Inc.  
**Address:** 4031 Aspen Grove Dr. Suite 650  
Franklin TN, 37067

**Total number of potentially involved:** 108,046  
**Estimated percentage with defect:** 1%

### Vehicle Information

**Vehicle 1:** 2018-2022 MITSUBISHI OUTLANDER PHEV

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:** Plug-In Hybrid

**Production Dates:** Nov 13, 2017 - Mar 11, 2022

**Number of potentially involved:** 5,231

**Descriptive Information:**

This recall includes vehicles registered or sold in the United States that were not included in the original recall population for Safety Recall 25V507.

**Vehicle 2:** 2014-2020 MITSUBISHI OUTLANDER

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Apr 12, 2013 - Dec 18, 2020

**Number of potentially involved:** 102,815

**Descriptive Information:**

This recall includes vehicles registered or sold in the United States that were not included in the original recall population for Safety Recall 25V507.

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## Defect / Noncompliance Description

**Description of the defect or noncompliance:**

The cylinder of the liftgate gas spring, which contains high pressure gas, can corrode due to salt water penetration. If significant corrosion occurs over time, the wall thickness of the cylinder could be reduced, causing the gas spring to rapidly lose pressure.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If significant corrosion occurs over time, the gas spring may lose pressure, potentially causing the liftgate to fall unexpectedly or causing the liftgate gas spring cylinder to rupture, which may cause a risk of injury.

**Description of the cause:**

Salt water could penetrate and accumulate within the dust cap of the liftgate gas spring, leading to corrosion of the cylinder, which could become significant over time.

**Identification of any warning that can occur:**

None.

## Component Manufacturer

**Tier of Supplier:** Tier 1**Supplier Type:** OEM**Name:** MITO KOGYO CO.,LTD**Address:** 3-3-2,RYUTSUDANCHI  
KOSHIGAYA,SAITAMA Foreign States, 343-0824**Country:** Japan

## Involved Components

**Component Name 1:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A375

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**26V252****Component Name 2:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A376**Component Name 3:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A509**Component Name 4:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A510**Component Name 5:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A795**Component Name 6:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A796**Component Name 7:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH Applicable to model years 2016 through 2022**Component Part Number:** 5802A505**Component Name 8:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH Applicable to model years 2016 through 2022**Component Part Number:** 5802A506**Component Name 9:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH Applicable to model years 2016 through 2022**Component Part Number:** 5802A599

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**26V252****Component Name 10:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH Applicable to model years 2016 through 2022**Component Part Number:** 5802A600**Component Name 11:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH Applicable to model years 2016 through 2022**Component Part Number:** 5802A767**Component Name 12:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH Applicable to model years 2016 through 2022**Component Part Number:** 5802A768**Component Name 13:** SPRING,GAS T/GATE LH**Component Description:** Manual tail gate gas spring LH Applicable to model years 2016 through 2022**Component Part Number:** 5802A779**Component Name 14:** SPRING,GAS T/GATE RH**Component Description:** Manual tail gate gas spring RH Applicable to model years 2016 through 2022**Component Part Number:** 5802A780**Component Name 15:** SPRING,GAS T/GATE LH**Component Description:** Electric tail gate gas spring LH Applicable to model years 2014 and 2015**Component Part Number:** 5802A479**Component Name 16:** SPRING,GAS T/GATE RH**Component Description:** Electric tail gate gas spring RH Applicable to model years 2014 and 2015**Component Part Number:** 5802A480**Component Name 17:** SPRING,GAS T/GATE LH**Component Description:** Electric tail gate gas spring LH Applicable to model years 2014 and 2015**Component Part Number:** 5802A511

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**26V252****Component Name 18:** SPRING,GAS T/GATE RH**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A512**Component Name 19:** SPRING,GAS T/GATE LH**Component Description:** Electric tail gate gas spring LH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A797**Component Name 20:** SPRING,GAS T/GATE RH**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2014 and 2015**Component Part Number:** 5802A798**Component Name 21:** SPRING,GAS T/GATE LH**Component Description:** Electric tail gate gas spring LH    Applicable to model years 2016 through 2022**Component Part Number:** 5802A507**Component Name 22:** SPRING,GAS T/GATE RH**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2016 through 2022**Component Part Number:** 5802A508**Component Name 23:** SPRING,GAS T/GATE LH**Component Description:** Electric tail gate gas spring LH    Applicable to model years 2016 through 2022**Component Part Number:** 5802A601**Component Name 24:** SPRING,GAS T/GATE RH**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2016 through 2022**Component Part Number:** 5802A602**Component Name 25:** SPRING,GAS T/GATE LH

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**Component Description:** Electric tail gate gas spring LH    Applicable to model years 2016 through 2022

**Component Part Number:** 5802A769

**Component Name 26:** SPRING,GAS T/GATE RH

**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2016 through 2022

**Component Part Number:** 5802A770

**Component Name 27:** SPRING,GAS T/GATE LH

**Component Description:** Electric tail gate gas spring LH    Applicable to model years 2016 through 2022

**Component Part Number:** 5802A781

**Component Name 28:** SPRING,GAS T/GATE RH

**Component Description:** Electric tail gate gas spring RH    Applicable to model years 2016 through 2022

**Component Part Number:** 5802A782

## Chronology

On August 7, 2025, Mitsubishi Motors North America, Inc. (MMNA) submitted its Defect Information Report regarding reported gas spring ruptures in certain Outlander and Outlander PHEV vehicles, leading to Safety Recall 25V-507. Based on information available at the time, including the lack of any reported rupture case in the United States, the recall population was scoped to include only vehicles currently or formerly registered in states associated with high road salt usage, sometimes known as the "Salt Belt" region.

On August 18, 2025, NHTSA and MMNA met to discuss the geographical scope of the recall population. During this meeting, NHTSA notified MMNA of a Vehicle Owner Questionnaire (VOQ) in which the owner alleged a liftgate gas spring rupture in a vehicle registered outside of the Salt Belt region. In response, Mitsubishi Motors Corporation (MMC) and MMNA collected additional gas springs and initiated a further investigation of reported gas spring ruptures in vehicles outside the Salt Belt region.

Following the initial August 2025 meeting between NHTSA and MMNA, from November 2025 through March 2026, MMNA provided monthly updates to NHTSA regarding the status of its part collection effort and its further investigation. The analysis conducted by MMC and MMNA through the investigation identified rupture or significant corrosion of the liftgate gas spring cylinder in certain returned parts, including certain parts collected from outside the Salt Belt region.

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As a result of this investigation, on April 14, 2026, MMC determined that the recall population for Safety Recall 25V-507 should be expanded to include vehicles currently or formerly registered outside of the Salt Belt region and advised MMNA to conduct a safety recall.

MMC and MMNA are aware of 4 warranty claims and field reports for gas spring rupture received in the United States between November 2025 and February 2026. MMC and MMNA are not aware of any related accidents or injuries in the United States caused directly by gas spring ruptures. MMNA is aware of two injuries allegedly resulting from falling liftgates that potentially may have involved gas spring ruptures.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Replace

**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside

**Description of remedy program:**

Owners of all affected vehicles will be notified to bring their vehicles to their dealer for repair. The left and right liftgate gas springs will be replaced with countermeasure liftgate gas springs that improve cylinder corrosion resistance. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for instructions on how to apply for a refund.

**How remedy component differs from recalled component:**

The steel cylinder of the remedy liftgate gas spring is treated with an anti-corrosion coating instead of the heat-shrink resin tube used on the recalled component.

**Identify how/when recall condition was corrected in production:**

The affected vehicles are no longer in production.

## Reimbursement Plan

**Description of reimbursement program:**

Customers will be directed to submit their original repair order or invoice, and original receipt/proof of payment to MMNA for reimbursement consideration.

**Period of reimbursement:**

**Costs to be reimbursed:**

Cost of repair

**Address for reimbursement claims:**

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P.O. Box 689040  
Franklin TN, 37068

## Recall Schedule

**Description of recall schedule:**

Dealers will be notified June 3, 2026. Owners of potentially affected vehicles will begin notified June 17, 2026.

**Planned Dealer Notification Date:** Jun 03, 2026 - Jun 03, 2026

☐ No Dealers

**Planned Interim Owner Notification Date:**

☐ No Owners

**Planned Remedy Owner Notification Date:** Jun 17, 2026 - Jun 17, 2026

☐ Phased Recall

**Date when VIN will be searchable:** Jun 03, 2026