



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V243

**Manufacturer Name:** Altec Industries, Inc.

**Submission Date:** Apr 16, 2026

**NHTSA Recall No.:** 26V243

**Manufacturer Recall No.:** CSN-3307

### Manufacturer Information

### Population

**Manufacturer Name:** Altec Industries, Inc.

**Address:** 210 Inverness Center Drive  
Birmingham AL, 35242

**Total number of potentially involved:** 40

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2025-2026 ALTEC AM SERIES AERIAL DEVICE

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Truck

**Fuel / Propulsion:**

**Production Dates:** Jan 23, 2025 - Feb 02, 2026

**Number of potentially involved:** 40

**Descriptive Information:**

All units with the custom option were identified and included in the recall population and were determined from a review of production records.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

When the unit is in motion and the emergency stop switch located at the turntable is pressed, the upper/lower controls selector remains powered due to a harness on units with a custom option that was built incorrectly. The emergency stop switch located at the turntable will not stop unit motion until the upper controls interlock or the lower controls selector is released

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

In an emergency, if the E-stop at the turntable does not immediately stop upper or lower control operation, a hazardous situation may not be prevented, increasing the risk of serious injury or death.

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**26V243****Description of the cause:****Identification of any warning that can occur:**

There is no warning; a pre-operation inspection and unit functional test could identify the issue.

## Component Manufacturer

**Tier of Supplier:****Supplier Type:**

**Name:** Altec Industries, Inc.

**Address:** 2106 South Riverside Road  
Saint Joseph MO, 64507

**Country:** United States

## Involved Components

**Component Name 1:** Electrical Harness

**Component Description:** HARNESS-UNIT; PLT PRESS LNYRD INLK ONE HAND; LARGE AERIAL;  
TURNTABLE

**Component Part Number:** 991764002

## Chronology

On March 17, 2026, production testing identified an issue with a unit that continued to operate from the upper controls when the turntable E-stop was pressed. Engineering began a root cause investigation. The investigation determined that the issue was caused by a custom option for a specific customer. On March 19, 2026, a fix was tested in production, and a potential field action issue was created. On March 20, 2026, the harness drawing was revised and released to include a diode to prevent the power signal from bypassing the turntable E-stops. Further testing was conducted on an affected unit to identify all potential scenarios in which the issue could occur and whether the potential defect could be detected during testing, a pre-operation inspection, or normal operation. After testing was complete, on April 10, 2026, Altec determined that, even though all affected units were with one owner, the potential for an affected unit to go to a new owner before the remedy could be installed warranted a field action. There have been no accidents, injuries, deaths, or warranty claims related to this issue.

**Related NHTSA Recall Number:**

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## Description of Remedy

**Remedy Type:** Inspect, Repair, Reimburse

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Altec will notify owners of the field action and instruct them to inspect their units to determine whether the adapter harness is present. If installed, the owner will be instructed to notify Altec, and no further action is needed. If the harness is not installed, Altec will provide a kit to complete the repair. The recall remedy will be completed free of charge when the vehicle is presented for repair. The Altec Warranty Policy covers the recall remedy, including cases requiring reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

**How remedy component differs from recalled component:**

The remedy harness has a diode installed to prevent the power signal from bypassing the E-stop.

**Identify how/when recall condition was corrected in production:**

On March 17, 2026, all production units with the custom option were placed on hold. On March 20, 2026, the harness drawing was revised, and replacement harnesses were ordered. All future builds and units on hold will be updated to the new harness before completion.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Altec will issue CSN-3307 to the owners of the affected units. Altec does not have a dealer network and issues letters to owners only.

**Planned Dealer Notification Date:**  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Jun 12, 2026 - Jun 12, 2026  Phased Recall

**Date when VIN will be searchable:**