



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V233

Manufacturer Name: Jayco, Inc.

Submission Date: Apr 13, 2026

NHTSA Recall No.: 26V233

Manufacturer Recall No.: 9903653

Manufacturer Information

Population

Manufacturer Name: Jayco, Inc.

Address: 903 South Main Street
PO Box 460
Middlebury IN, 46540

Total number of potentially involved: 122

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 ENTEGRA ETHOS

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 28, 2024 - Feb 23, 2026

Number of potentially involved: 122

Descriptive Information:

Jayco Inc. determined the population from production records.

Defect / Noncompliance Description

Description of the defect or noncompliance:

The Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels state an incorrect number of seat belt equipped seating positions, which can result in unbelted passengers. The motor home is manufactured with 4 seat belt positions and the labels state there are 6 seat belt positions. As a result, the labels fail to comply with the requirements of FMVSS Number 110, Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

FMVSS1: 110 - Tire selection and rims

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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Unbelted passengers may not be properly restrained in a crash, increasing their risk of injury.

Description of the cause:

Data entry error, which resulted in the incorrect number of seat belt equipped seating positions listed on the Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels.

Identification of any warning that can occur:

NONE

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: OCCC and Tire and Loading information Labels.

Component Description: Motor Home Occupant and Cargo Carrying Capacity Label and Tire and loading information label.

Component Part Number: No Part # - Labels are printed in Jayco Production

Chronology

On March 17, 2026, Jayco Customer Service emailed Jayco compliance department that the Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels state an incorrect number of seat belt equipped seating positions. An internal investigation began.

On March 17, 2026, during the investigation, Jayco Inc. engineering confirmed that there was a Data entry error, which resulted in the incorrect number of seat belt equipped seating positions listed on the Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels.

On March 23, 2026, the Warranty Incident Review Committee (WIRC) discussed the incident and determined it should be elevated to CPAC.

On April 1, 2026, the Corrective and Preventive Action Committee (CPAC) met to discuss this incident and elevated it to the Safety Steering Committee.

On April 7, 2026, the Safety Steering Committee voted in favor of proceeding with a noncompliance recall for failing to comply with the requirements of FMVSS Number 110, Tire selection and rims and

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motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Jayco Inc. Dealers or the retail owners will adhere the Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels showing the correct number of seat belt equipped seating positions. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. There are no warranty claims or complaints associated with this recall. Jayco Inc. will be reporting the quarterly completion rates to NHTSA.

How remedy component differs from recalled component:

The Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels will list the correct number of seat belt equipped seating positions as 4 instead of 6.

Identify how/when recall condition was corrected in production:

As of March 17, 2026, Jayco production has installed the Occupant and Cargo Carrying Capacity (OCCC) labels and the Tire and loading information labels showing the correct number of seat belt equipped seating positions.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Jayco will notify its dealers and affected retail owners on or before May 8, 2026.

Planned Dealer Notification Date: May 08, 2026 - May 08, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: May 08, 2026 - May 08, 2026 Phased Recall

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Date when VIN will be searchable: