



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V206

Manufacturer Name: Nova Bus (US) Inc.

Submission Date: Mar 31, 2026

NHTSA Recall No.: 26V206

Manufacturer Recall No.: CR5877

Manufacturer Information

Population

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road
PLATTSBURGH NY, 12901

Total number of potentially involved: 13

Estimated percentage with defect: 16%

Vehicle Information

Vehicle 1: 2024-2024 NOVA BUS LFS ARTIC

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 30, 2024 - Jun 11, 2024

Number of potentially involved: 8

Descriptive Information:

The recall population is defined by vehicles equipped with flush type window manufactured by Ricon since January 2024.

Vehicle 2: 2025-2025 NOVA BUS LFS

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Transit Bus

Fuel / Propulsion: Electric Battery Power

Production Dates: Jan 14, 2025 - Feb 14, 2025

Number of potentially involved: 5

Descriptive Information:

The recall population is defined by vehicles equipped with flush type windows manufactured by Ricon since January 2024.

Defect / Noncompliance Description

Part 573 Safety Recall Report

26V206

Description of the defect or noncompliance:

The subject vehicles may have been manufactured with defective Ricon flush type windows. Specifically, there may be adhesion issues between the window frame and the glazing panel that can lead to a partial or total detachment of the glazing panel. Also, these windows may not comply with requirements of FMVSS No. 217 – Bus emergency exits and window retention and release.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

During a crash, a glazing panel incorrectly bonded may compromise the retention of passengers inside the vehicle and increase the risk of injury. Additionally, a glazing panel falling on the road may cause harm to other road users.

Description of the cause:

The cause is still under investigation.

Identification of any warning that can occur:

No consistent warning prior to the issue. Sometimes, water infiltration between glass and frame can be seen.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: RICON

Address: 1135 Aviation Place
San Fernando CA, 91340

Country: United States

Involved Components

Component Name 1: Flush Window

Component Description: WINDOW RICON HIDDEN FRAME

Component Part Number: N77190-14

Component Name 2: Flush Window

Component Description: WINDOW RICON HIDDEN FRAME

Part 573 Safety Recall Report

26V206

Component Part Number: N77193-02

Component Name 3: Flush Window

Component Description: WINDOW RICON HIDDEN FRAME

Component Part Number: N77193-29

Component Name 4: Flush Window

Component Description: WINDOW RICON HIDDEN FRAME

Component Part Number: N77176-20

Component Name 5: Flush Window

Component Description: WINDOW RICON HIDDEN FRAME

Component Part Number: N77187-23

Chronology

Q1 2025: An adhesion issue on a flush-type window is detected by Nova Bus Quality team prior to bus delivery. An inspection of all vehicles at the production site is carried out and defective windows are replaced. At this time, Nova Bus believes no defective windows were delivered to customers and the issue to be contained.

2025-09-11: A new adhesion issue is detected by Nova Bus Quality team prior to bus delivery. Additional inspection is performed on all flush windows prior to bus deliveries.

2025-10-30: Nova Bus Safety Office is notified of the issue, and a safety investigation is launched.

2025-11-14: Defective parts are sent to Ricon for failure analysis. Nova Bus Service team is informed of the potential issue and asked to validate that vehicles delivered are not impacted.

2025-12-04: Ricon visits Nova Bus plant to analyze the issue.

2025-12-09: Nova Bus Quality team visits Ricon manufacturing plant to support root cause analysis.

2026-03-11: Nova Bus is informed of 9 defective windows found in service by a single client.

2026-03-15: A field inspection finds eight additional windows with adhesion issues.

2026-03-19: Product Safety Evaluation Committee evaluates and recommends issue to be escalated to Product Safety Committee.

2026-03-24: Product Safety Committee determination of product defect.

2026-3-31: Nova Bus files 573 with NHTSA and advise that a voluntary recall will be released to address the safety-related defect.

There have been 0 warranty claims, 0 accidents or 0 injuries reported with this issue.

Part 573 Safety Recall Report

26V206**Related NHTSA Recall Number:**

Description of Remedy

Remedy Type: Inspect**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Owners will be notified. Vehicles will be recalled. Remedy program is not identified at the moment. Nova Bus is still working on the remedy program.

How remedy component differs from recalled component:

Remedied windows will not show any adhesion issue and will be compliant to FMVSS No. 217 – Bus emergency exits and window retention and release.

Identify how/when recall condition was corrected in production:

A delivery stop was put in place on 2026/03/25 for vehicles equipped with the suspect RICON flush windows.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Nova Bus does not have a dealer network.

Owner notification will begin on or before May 30, 2026.

Planned Dealer Notification Date:☒ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** May 30, 2026 - May 30, 2026 ☐ Phased Recall**Date when VIN will be searchable:** May 30, 2026