



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V204

**Manufacturer Name:** Ford Motor Company

**Submission Date:** Mar 31, 2026

**NHTSA Recall No.:** 26V204

**Manufacturer Recall No.:** 26S24

### Manufacturer Information

### Population

**Manufacturer Name:** Ford Motor Company

**Address:** 20000 Rotunda Drive  
Mezzanine  
Dearborn MI, 48124

**Total number of potentially involved:** 422,613

**Estimated percentage with defect:** 3%

### Vehicle Information

**Vehicle 1:** 2021-2023 LINCOLN NAVIGATOR

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:**

**Production Dates:** Oct 25, 2021 - Dec 29, 2022

**Number of potentially involved:** 17,210

**Descriptive Information:**

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect windshield wiper arm assemblies.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

17,210 Navigator vehicles are affected.

**Vehicle 2:** 2021-2023 FORD EXPEDITION

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:**

**Production Dates:** Oct 25, 2021 - Dec 31, 2022

**Number of potentially involved:** 79,164

**Descriptive Information:**

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79,164 Expedition vehicles are affected.

**Vehicle 3:** 2022-2023 Ford Super Duty

**Product Category:** Light Vehicles

**Product Type:** Light Truck

**Fuel / Propulsion:**

**Production Dates:** Oct 21, 2021 - Dec 31, 2022

**Number of potentially involved:** 326,239

**Descriptive Information:**

Ford's team reviewed supplier process and maintenance records to determine the population of affected parts. Affected vehicles are equipped with suspect windshield wiper arm assemblies.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

326,239 Super Duty (F-250, F-350, F-450, F-550, F-600 ) vehicles are affected.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

A windshield wiper arm may operate erratically, become inoperable, and/o detach from the vehicle.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

An improperly functioning or detached wiper arm may impair driver vision, increasing the risk of a crash.

**Description of the cause:**

The windshield wiper arm's latch retention plate may have been incorrectly staked at the supplier. The latch retention plate keeps the arm head properly seated to the wiper arm. Additionally, the engagement

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between the knurl and wiper arm head may be reduced due to dimensional variability. Proper knurl-to-arm head teeth engagement ensures robust wiper arm operation.

## Identification of any warning that can occur:

Drivers may experience erratic wipe speed of the driver or passenger wiper arm.

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** TRICO COMPONENTES SA DE CV

**Address:** AVE MICHIGAN 200 PARQUE FINSA,H MATAMORO  
H. MATAMOROS Foreign States, 87316

**Country:** Mexico

## Involved Components

**Component Name 1:** Wiper Arm Assembly - Driver

**Component Description:** ARM ASY-W/WPR LH

**Component Part Number:** FL34-17527-AA

**Component Name 2:** Wiper Arm Assembly -Passenger

**Component Description:** ARM ASY W/WPR

**Component Part Number:** FL34-17526-AB

## Chronology

On January 15, 2026, an issue pertaining to stripped windshield wiper arm splines on certain Expedition and Navigator vehicles was brought to Ford's Critical Concern Review Group for review. During review of safety recall 22S26 (NHTSA 22V250), which was conducted pursuant to the three-year recall lookback initiated as part of the Consent Order entered into by Ford and NHTSA in 2024, Ford observed an elevated warranty claim rate for Expedition and Navigator vehicles produced after the 22S26/22V250 population cut-off date through December 2022. The reports described stripped wiper arm splines or wiper arms detaching from the vehicle.

During January and February 2026, Ford conducted a read-across and assessed field performance data for vehicles that share the same knurl driver design and supplier. Additionally, the team inspected field return parts to evaluate conformance to dimensional specifications, conducted Computer Aided Engineering stress analysis, and reproduced the failure of the returned parts. Ford also reviewed the supplier's historic production data, including dimensional data. Based on the read-across findings, Ford

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expanded the investigation to include Super Duty vehicles manufactured within the same period as the suspect population of Expedition and Navigator vehicles.

In March 2026, the root cause was determined to be a combination of conditions that led to incorrect teeth engagement in the arm head-to-knurl interface, which can result in damage due to stripping of the engagement surfaces. Supplier records confirmed that the combination of conditions was present in Expedition, Navigator and Super Duty vehicles. Ford verified these findings through statistical life warranty projections. An improvement in production processes at the supplier in December 2022 addressed the issues that led to the defective wiper arms.

As of March 16, 2026, Ford is aware of 1,538 warranty reports, 11 field reports, and three customer service reports associated with this concern, representing 1,533 unique VINs globally, received between November 11, 2021, and March 2, 2026. As of March 16, 2026, Ford is aware of two Vehicle Owner Questionnaires (VOQ) attributed to this concern and one potentially related VOQ, which were submitted between July 2, 2024, and February 24, 2026.

Ford is not aware of any accidents, injuries or fires related to this concern.

On March 24, 2026, Ford's Field Review Committee reviewed the concern and approved a field service action.

**Related NHTSA Recall Number:** 22V250

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

The remedy is under investigation, and a potential inspection process is being evaluated. Wiper arms that do not pass the inspection will be replaced.

**How remedy component differs from recalled component:**

Wiper arms used as the remedy for this field action will be produced with correct staking of the latch retention plate, and wiper arm splines within specification.

**Identify how/when recall condition was corrected in production:**

Not required per 49 Part 573.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Part 573 Safety Recall Report****26V204****Description of recall schedule:**

Notification to dealers is expected to occur on April 1, 2026. Mailing of interim owner notification letters is expected to begin April 13, 2026 and is expected to be completed by April 17, 2026. The date VINs are planned to be searchable is April 1, 2026.

**Planned Dealer Notification Date:** Apr 01, 2026 - Apr 01, 2026

No Dealers

**Planned Interim Owner Notification Date:** Apr 13, 2026 - Apr 17, 2026

No Owners

**Planned Remedy Owner Notification Date:**

Phased Recall

**Date when VIN will be searchable:** Apr 01, 2026