



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V203

**Manufacturer Name:** Toyota Motor Engineering & Manufacturing

**Submission Date:** Mar 31, 2026

**NHTSA Recall No.:** 26V203

**Manufacturer Recall No.:** 26TB08 / 26TA08

### Manufacturer Information

### Population

**Manufacturer Name:** Toyota Motor Engineering & Manufacturing

**Address:** 6565 Headquarters Drive  
Plano TX, 75024

**Total number of potentially involved:** 73,528

**Estimated percentage with defect:** 1%

### Vehicle Information

**Vehicle 1:** 2023-2025 TOYOTA COROLLA CROSS HYBRID

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:**

**Production Dates:** May 04, 2023 - Aug 08, 2025

**Number of potentially involved:** 73,528

#### Descriptive Information:

Although the involved vehicles are within the above production period range, not all vehicles in this range were sold in the U.S. Certain other Toyota/Lexus vehicles equipped with this single speaker AVAS have different speaker location and vehicle body characteristics and meet the FMVSS No. 141 requirements. Other Toyota/Lexus vehicles are equipped with a different AVAS, or do not require an AVAS. Toyota is unable to estimate the percentage of the involved vehicles to contain the noncompliance described in Section 5. However, as the NHTSA manufacturer portal requires an integer value be entered, Toyota has entered the value "1" in response to this question in the portal. For the purpose of this report, "1" means "unknown."

### Defect / Noncompliance Description

#### Description of the defect or noncompliance:

The subject vehicles are equipped with an Acoustic Vehicle Alerting System (AVAS) that uses a single, front-mounted speaker to emit a sound intended to alert surrounding pedestrians of its presence. In these vehicles, the sound output level calibrated for forward motion was also applied during reverse operation. Due to the speaker location and vehicle body characteristics, this results in a lower-than-intended sound level when the vehicle is in reverse, and the vehicles may not meet the reverse sound pressure level requirements specified in FMVSS No. 141, paragraph S5.2, Table 6. Under certain

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conditions, pedestrians may have reduced ability to detect the AVAS sound, increasing risk of a crash with a pedestrian during reversing maneuvers.

**FMVSS1:** 141 - Minimum Sound Requirements for Hybrid and Electric Vehicles

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

Under certain conditions, pedestrians may have reduced ability to detect the AVAS sound, increasing risk of a crash with a pedestrian during reversing maneuvers.

**Description of the cause:**

**Identification of any warning that can occur:**

### Component Manufacturer

**Tier of Supplier:**

**Supplier Type:**

**Name:** Denso Corporation

**Address:** 1-1, Showa-cho  
Kariya-city, Aichi-prefecture Foreign States, 448-8661

**Country:** Japan

### Involved Components

**Component Name 1:** Vehicle Approaching Speaker Controller

**Component Description:** Vehicle Approaching Speaker ECU

**Component Part Number:** 86572-16070

**Component Name 2:** Vehicle Approaching Speaker Controller

**Component Description:** Vehicle Approaching Speaker ECU

**Component Part Number:** 86572-16080

### Chronology

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From June through September 2025, Toyota reviewed different vehicle models equipped with a single speaker AVAS, that may have a certain software configuration because an internal evaluation test in May 2025 identified that a future model equipped with a single speaker AVAS and this software configuration did not meet the minimum requirements for other markets. Thus, during this period, Toyota performed testing on these models and found that each of the test vehicles representing those models met the applicable requirements of FMVSS No. 141. However, Toyota decided to conduct additional testing on the subject vehicles because, while the test vehicle met the FMVSS No. 141 targets, it did not meet Toyota's internal margin targets.

In October 2025, Toyota performed on-vehicle sound verification testing using additional subject vehicles in each trim variation (which have different vehicle characteristics) to confirm the performance. After analysis of the test results and confirmation of the testing parameters/data, on March 25, 2026, Toyota determined that the vehicles identified in Section 3 above may not meet the reverse sound pressure level requirements specified in FMVSS No. 141, paragraph S5.2, Table 6.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:**

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

All known owners of the subject vehicles will be notified to return their vehicles to a Toyota dealer. Dealers will update the relevant software, free of charge.

**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

## Reimbursement Plan

**Description of reimbursement program:**

As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

**Period of reimbursement:**

**Part 573 Safety Recall Report****26V203****Costs to be reimbursed:****Address for reimbursement claims:****Recall Schedule****Description of recall schedule:**

Notifications to owners of the affected vehicles will occur by May 30, 2026. A copy of the draft owner notification will be submitted as soon as it is available. Notifications to distributors/dealers will be sent on March 31, 2026. Copies of dealer communications will be submitted as they are issued.

**Planned Dealer Notification Date:** Mar 31, 2026 - Mar 31, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** May 16, 2026 - May 30, 2026  Phased Recall

**Date when VIN will be searchable:**