



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V191

Manufacturer Name: ABC BUS Inc

Submission Date: Mar 26, 2026

NHTSA Recall No.: 26V191

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: ABC BUS Inc

Address: 17469 West Colonial Dr
Winter Garden FL, 34787

Total number of potentially involved: 6,994

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2004-2013 VAN HOOL T2145

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Jun 01, 2004 - Jun 01, 2013

Number of potentially involved: 458

Descriptive Information:

This recall involves noncompliance with Federal Motor Vehicle Safety Standard FMVSS No 205 Glazing Materials 49 CFR 571205 FMVSS No 205 incorporates by reference ANSI Z261 Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment which specifies the locations in motor vehicles where specific types of glazing materials may be used Certain vehicles are equipped with front door lower curb view glazing that is marked and certified as AS3 glazing The subject glazing is installed in a location within the front entrance door area that pursuant to FMVSS No 205 and ANSI Z261 requires glazing

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material certified as AS1 or AS2 because it is to the immediate right of the driver

Vehicle 2: 1999-2013 VAN HOOL C2045

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Oct 01, 1999 - Dec 01, 2013

Number of potentially involved: 3,068

Descriptive Information:

This recall involves noncompliance with Federal Motor Vehicle Safety Standard FMVSS No 205 Glazing Materials 49 CFR 571205

FMVSS No 205 incorporates by reference ANSI Z261 Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment which specifies the locations in motor vehicles where specific types of glazing materials may be used

Certain vehicles are equipped with front door lower curb view glazing that is marked and certified as AS3 glazing The subject glazing is installed in a location within the front entrance door area that pursuant to FMVSS No 205 and ANSI Z261 requires glazing material certified as AS1 or AS2 because it is to the immediate right of the driver

Vehicle 3: 2013-2022 VAN HOOL TX45

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Oct 01, 2013 - Dec 01, 2022

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Number of potentially involved: 642

Descriptive Information:

This recall involves noncompliance with Federal Motor Vehicle Safety Standard FMVSS No 205 Glazing Materials 49 CFR 571205 FMVSS No 205 incorporates by reference ANSI Z261 Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment which specifies the locations in motor vehicles where specific types of glazing materials may be used Certain vehicles are equipped with front door lower curb view glazing that is marked and certified as AS3 glazing The subject glazing is installed in a location within the front entrance door area that pursuant to FMVSS No 205 and ANSI Z261 requires glazing material certified as AS1 or AS2 because it is to the immediate right of the driver

Vehicle 4: 2013-2023 VAN HOOL CX45

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Oct 01, 2013 - Dec 01, 2022

Number of potentially involved: 2,292

Descriptive Information:

This recall involves noncompliance with Federal Motor Vehicle Safety Standard FMVSS No 205 Glazing Materials 49 CFR 571205 FMVSS No 205 incorporates by reference ANSI Z261 Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment which specifies the locations in

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motor vehicles where specific types of glazing materials may be used
Certain vehicles are equipped with front door lower curb view glazing that is marked and certified as AS3 glazing The subject glazing is installed in a location within the front entrance door area that pursuant to FMVSS No 205 and ANSI Z261 requires glazing material certified as AS1 or AS2 because it is to the immediate right of the driver

Vehicle 5: 2016-2022 VAN HOOL CX35

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion:

Production Dates: Oct 01, 2015 - Dec 01, 2022

Number of potentially involved: 534

Descriptive Information:

This recall involves noncompliance with Federal Motor Vehicle Safety Standard FMVSS No 205 Glazing Materials 49 CFR 571205
FMVSS No 205 incorporates by reference ANSI Z261 Safety Glazing Materials for Glazing Motor Vehicles and Motor Vehicle Equipment which specifies the locations in motor vehicles where specific types of glazing materials may be used
Certain vehicles are equipped with front door lower curb view glazing that is marked and certified as AS3 glazing The subject glazing is installed in a location within the front entrance door area that pursuant to FMVSS No 205 and ANSI Z261 requires glazing material certified as AS1 or AS2 because it

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is to the immediate right of the driver

Defect / Noncompliance Description

Description of the defect or noncompliance:

FMVSS No 205 and ANSI Z261 require glazing on windows to the immediate right of the drivers position to be AS1 or AS2 glazing The lower curb view glazing in the affected vehicles is AS3 glazing which has a lower degree of transparency than AS1 or AS2 glazing

The lower curb view glazing is equipment intended primarily to enhance the aesthetic appearance of the passenger entrance area and is not installed on all motorcoaches nor required by regulation

The lower curb view window is not a required or primary visibility feature for driver sight lines pedestrian detection curb alignment or safe door operation Visibility is provided through the vehicles compliant upper glazing and mirror systems The lower window functions as a supplemental glazing area and is not necessary to achieve driver visibility n The vehicle operators manual does not identify this window as part of required visibility procedures or operational checks

Certain affected vehicles were equipped with glazing marked as AS3 in a location that pursuant to FMVSS No 205 and ANSI Z261 requires glazing certified as AS1 or AS2 ABC Bus Inc has determined through evaluation that the installed material provides durability characteristics comparable to AS2 glazing used in similar applications The only variance relative to FMVSS No 205 requirements is the light transmittance classification associated with the AS3 designation The noncompliance is therefore limited to glazing classification and light transmittance requirements relative to location

FMVSS1: 205 - Glazing materials

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

FMVSS No 205 and ANSI Z261 require glazing on windows to the immediate right of the drivers position to be AS1 or AS2 glazing The lower curb view glazing in the affected vehicles is AS3 glazing which has a lower degree of transparency than AS1 or AS2 glazing

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Description of the cause:

FMVSS No 205 and ANSI Z261 require glazing on windows to the immediate right of the drivers position to be AS1 or AS2 glazing The lower curb view glazing in the affected vehicles is AS3 glazing which has a lower degree of transparency than AS1 or AS2 glazing

The lower curb view glazing is equipment intended primarily to enhance the aesthetic appearance of the passenger entrance area and is not installed on all motorcoaches nor required by regulation The lower curb view window is not a required or primary visibility feature for driver sight lines

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pedestrian detection curb alignment or safe door operation Visibility is provided through the vehicles compliant upper glazing and mirror systems The lower window functions as a supplemental glazing area and is not necessary to achieve driver visibility n The vehicle operators manual does not identify this window as part of required visibility procedures or operational checks

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Identification of any warning that can occur:

FMVSS No 205 and ANSI Z261 require glazing on windows to the immediate right of the drivers position to be AS1 or AS2 glazing The lower curb view glazing in the affected vehicles is AS3 glazing which has a lower degree of transparency than AS1 or AS2 glazing

The lower curb view glazing is equipment intended primarily to enhance the aesthetic appearance of the passenger entrance area and is not installed on all motorcoaches nor required by regulation

The lower curb view window is not a required or primary visibility feature for driver sight lines

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Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: OEM

Name: VAN HOOL N.V

Address: Burgemeester Hensstraat 11
Lier (Koningshooikt) Foreign States, BE-2500

Country: Belgium

Involved Components

Component Name 1: Lower Door Glass

Component Description: Lower Door glass

Component Part Number: 11476888

Component Name 2: Lower Door Glass

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Component Description: Lower Door Glass

Component Part Number: 11473435

Component Name 3: Lower Door Glass

Component Description: Lower Door Glass

Component Part Number: 11808461

Chronology

Feb 14 2026

ABC Bus, Inc. investigated window glazing for compliance

March 20 2026

ABC Bus, Inc. investigation found these to be noncompliant as it relates to FMVSS No.205

March 24 2026

ABC Bus, Inc. filed a Part 573 report with NHTSA to address the vehicles imported by ABC Bus, Inc.

Related NHTSA Recall Number: not applicable

Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

ABC Bus Inc as a distributor for Van Hool NV will notify owners and inspect all affected vehicles to determine whether corrective action is required During the inspection ABC Bus Inc will identify the glazing type installed in the lower front entrance door curb view location including verification of glazing markings and certification

ABC Bus Inc will remedy the noncompliance by installing a permanent non transparent vinyl cover over the affected lower curb view window Once the cover is installed the glazing will no longer function as a window that is required to use AS1 or AS2 glazing The upper entrance door glazing will remain compliant and continue to provide curb side visibility for vehicle operation therefore the remedy does not reduce driver visibility situational awareness or operational ability This action brings the vehicle into compliance while maintaining required visibility through compliant glazing locations

Eliminating the functional glazing transparency condition through the installation of a permanent vinyl cover achieves full regulatory compliance without introducing structural changes or unnecessary component replacement

During the recall inspection process ABC Bus Inc will verify glazing markings and certification at the lower curb view window location Those vehicles identified as AS3 glazing in the lower curb view window will be remedied through the installation of the permanent non transparent vinyl cover If early model year vehicles should be identified with glazing marked AS5 or any other glazing type that lacks the

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durability level of AS3 ABC Bus Inc will replace the glazing with glazing material compliant with FMVSS No 205

The remedy will be performed free of charge including all parts and labor

If an owner has already corrected the noncompliance before being provided with notification of this safety recall ABC Bus Inc will reimburse the customer in accordance with its reimbursement plan and applicable NHTSA reimbursement requirements

To support implementation and regulatory validation ABC Bus Inc will issue inspection procedures installation instructions and verification of documentation requirements to service providers Remedy completion will be documented and retained in accordance with recall recordkeeping requirements Production records confirm that motorcoaches manufactured beginning with Model Year 2023 were produced in compliance with FMVSS No 205

This remedy approach addresses the glazing classification noncompliance and aligns with the requirements of FMVSS No 205 49 CFR 571205 and ANSI Z261

How remedy component differs from recalled component:

The recalled component consists of transparent glazing marked as AS3 installed in the lower curb view window location of the front entrance door Under FMVSS No 205 and ANSI Z261 glazing installed in this location must be certified as AS1 or AS2 which have higher required light transmittance classifications for regulated glazing areas Although the installed AS3 glazing provides durability characteristics comparable to AS2 glazing it does not meet the required light transmittance classification for that location resulting in the regulatory noncompliance

The remedy component differs in that the affected glazing location will no longer function as a transparent glazing area The remedy consists of installing a permanent non transparent vinyl cover over the lower curb view window which eliminates the transparency and functional use of the glazing By removing the transparency of the glazing the location is no longer considered a regulated window under FMVSS No 205 thereby resolving the noncompliance

Driver visibility on the right side of the vehicle will continue to be provided through the compliant upper entrance door glazing and mirror systems As a result the remedy does not affect driver visibility situational awareness or vehicle operation while bringing the vehicle into full regulatory compliance

Identify how/when recall condition was corrected in production:

ABC Bus Inc has confirmed that motorcoaches delivered to customers beginning with Model Year 2023 were manufactured and delivered in compliance with Federal Motor Vehicle Safety Standard FMVSS No 205 49 CFR 571205

Reimbursement Plan

Description of reimbursement program:

ABC Bus Inc as the US importer of record for Van Hool vehicles will reimburse owners who have incurred costs to remedy the subject noncompliance condition prior to receiving official recall notification in accordance with 49 CFR 57313 and 57711

Reimbursement will be provided for reasonable costs associated with the repair or replacement of the affected components that address the condition identified in this recall

Owners seeking reimbursement must submit supporting documentation including proof of payment repair invoices photographs and a detailed description of the corrective action performed

ABC will review each claim for eligibility and completeness prior to approval Reimbursement will be issued within a reasonable timeframe following claim approval

Period of reimbursement:

ABC Bus Inc will reimburse eligible pre notification remedies performed within a period beginning ten 10 calendar days prior to the submission of the Defect and Noncompliance Information Report to NHTSA and ending ten 10 calendar days after the mailing of owner notification letters

Costs to be reimbursed:

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Reimbursement will cover reasonable costs for parts and labor necessary to correct the noncompliance condition

Eligible costs may include

Replacement parts or materials required to remedy the condition

Labor charges are consistent with standard industry repair times

Applicable taxes associated with the repair

Costs not directly related to the remedy of the recall condition such as diagnostics not tied to the repair towing downtime or consequential damages are not eligible for reimbursement unless otherwise approved by ABC Bus Inc

Address for reimbursement claims:

ABC (Warranty)

17469 W COLONIAL DR

Winter Garden FL, 34787

Recall Schedule**Description of recall schedule:**

ABC Bus Inc will conduct the recall and notify owners. ABC Bus, Inc notices will be mailed no later than April 20 2026 If the remedy and parts are not yet finalized it will be an interim notice

Planned Dealer Notification Date:

No Dealers

Planned Interim Owner Notification Date: Apr 20, 2026 - May 15, 2026

No Owners

Planned Remedy Owner Notification Date: Apr 20, 2026 - May 15, 2026

Phased Recall

Date when VIN will be searchable: Apr 30, 2026