



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V184

Manufacturer Name: Volvo Trucks North America

Submission Date: Mar 25, 2026

NHTSA Recall No.: 26V184

Manufacturer Recall No.: RVXX2603

Manufacturer Information

Population

Manufacturer Name: Volvo Trucks North America

Address: 7900 National Service Road
Greensboro NC, 27409

Total number of potentially involved: 115

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2025-2026 VOLVO VNL (4)

Product Category: Buses, Medium & Heavy Vehicles

Product Type:

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Jul 18, 2024 - Jan 27, 2025

Number of potentially involved: 115

Descriptive Information:

Recall population was determined by the instrument cluster serial number recorded during vehicle assembly or if the component was replaced after leaving assembly facilities. The component supplier provided a list of defective part serial numbers. Vehicles not recalled were not built with defective parts based on the provided supplier information.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain Volvo VNL (4) vehicles may be equipped with instrument clusters that could go blank while driving. As a result, the subject vehicles do not comply with the visibility and illumination requirements of FMVSS 101, §§ S5.1.2.

FMVSS1: 101 - Control and displays

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A blank instrument cluster does not affect vehicle function or operation; however, the loss of critical

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driver information—such as vehicle speed or telltales—can increase the risk of a crash.

Description of the cause:

A soldering process issue occurred during instrument cluster assembly.

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Visteon

Address: 12811-2A Parque Tec Bafar
Chihuahua Foreign States, 31415

Country: Mexico

Involved Components

Component Name 1: Instrument Cluster

Component Description:

Component Part Number: 24122260

Chronology

January 13, 2026: The field quality organization creates a quality report after receiving four field reports of instrument clusters going blank intermittently.

January 20, 2026: Safety Office opens a potential non-compliance investigation.

January 26, 2026: Engineering begins an investigation for root cause analysis of instrument clusters going blank.

February 27, 2026: Instrument cluster supplier identifies the issue as being related to a soldering process error occurring during component assembly. Supplier notes that Volvo Truck North America began receiving defective parts in November 2024.

March 9, 2026: Product Safety Evaluation Committee reviews investigation information and recommends escalation to the Product Safety Committee.

March 18, 2026: Product Safety Committee determines that a product non-compliance exists and decides to initiate a recall.

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There have been 18 warranty claims, 8 field reports, and no accidents or injuries reported related to this issue.

The following is the breakdown of claims per build period:

2024: Jun-2, July-1 Oct-1, Nov-1, Dec-3

2025: March-2, April-1, May-2, June-1, July-1, September-1, October-1

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Vehicles will be recalled, and affected instrument clusters will be replaced.

How remedy component differs from recalled component:

The supplier corrected the soldering process for internal connections. Affected parts were identified by serial number from the supplier.

Identify how/when recall condition was corrected in production:

No vehicles under our control were affected by this recall. All production parts are being manufactured with the improved soldering process.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealer notifications will begin on or before April 1, 2026.
Owner notifications will begin on or before May 24, 2026.

Planned Dealer Notification Date: Apr 01, 2026 - Apr 01, 2026

No Dealers

Planned Interim Owner Notification Date:

No Owners

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Planned Remedy Owner Notification Date: May 24, 2026 - May 24, 2026 Phased Recall

Date when VIN will be searchable: Apr 01, 2026