



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V183

**Manufacturer Name:** Storyteller Overland

**Submission Date:** Mar 24, 2026

**NHTSA Recall No.:** 26V183

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Storyteller Overland

**Address:** 428 Industrial Lane  
BIRMINGHAM AL, 35211

**Total number of potentially involved:** 74

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2024-2026 STORYTELLER OVERLAND GXV HILT

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Recreational Vehicle

**Fuel / Propulsion:**

**Production Dates:** Nov 14, 2023 - Feb 05, 2026

**Number of potentially involved:** 74

**Descriptive Information:**

GXV HILT vehicles have stairs that automatically extend for ease of entry into the housing portion of the vehicle. Due to the potential for the stairs to deploy while driving, Storyteller is recalling GXV HILTs out of an abundance of caution.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Storyteller GXV HILT vehicles may contain a door switch failure that could signal entry steps to automatically extend while the vehicle is in transit.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

If the entry steps extend during transit, it potentially creates a road or pedestrian hazard.

**Description of the cause:**

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Identification of any warning that can occur:

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:** OEM

**Name:** Lippert Components

**Address:** 3501 CR 6 East  
Elkhart IN, 46514

**Country:** United States

## Involved Components

**Component Name 1:** Capsule Entry Door

**Component Description:** Capsule Entry Door

**Component Part Number:** R4H-26-00-001-1.1

## Chronology

On January 22nd, 2026, Storyteller's customer service team received a complaint that the GXV HILT's automatic steps deployed while driving causing damage to the steps.

On February 19, 2026, the Product Safety Committee met, and Storyteller's Service Director presented that he had received four complaints of the GXV HILT's automatic steps deploying while the vehicles were in drive. The Committee began an investigation.

On March 19, 2026, the Product Safety Committee voted to recall.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Repair

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**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

The corrective action will involve installing a ground signal to the door switch circuit that is activated when the transmission is in Drive or Reverse. This ground signal will override the door switch input and prohibit step deployment under these conditions.

**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

## Reimbursement Plan

**Description of reimbursement program:**

If you have already paid for these repairs, please contact Storyteller at [service@storytelleroverland.com](mailto:service@storytelleroverland.com) with the details of the repair including pictures of the completed repair and remedied part as well as a labor sheet or invoice. Once we have received proof of satisfactory completion and your invoice, we will coordinate reimbursement. There are no time frame or eligibility restrictions to get reimbursed for this repair.

**Period of reimbursement:**

There are no time frame or eligibility restrictions to get reimbursed for this repair.

**Costs to be reimbursed:**

Any costs related to this repair will be reimbursed.

**Address for reimbursement claims:**

428 Industrial Ln  
Birmingham AL, 35211

## Recall Schedule

**Description of recall schedule:**

Dealer and owner notification letters will be sent within the 60-day requirement.

**Part 573 Safety Recall Report****26V183****Planned Dealer Notification Date:** May 18, 2026 - May 18, 2026 No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** May 18, 2026 - May 18, 2026 Phased Recall**Date when VIN will be searchable:**