



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V160

Manufacturer Name: Hyundai Motor America

Submission Date: Apr 21, 2026

NHTSA Recall No.: 26V160

Manufacturer Recall No.: 296

Manufacturer Information

Population

Manufacturer Name: Hyundai Motor America

Address: 10550 Talbert Avenue
Fountain Valley CA, 92708

Total number of potentially involved: 61,097

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 HYUNDAI PALISADE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 08, 2025 - Feb 12, 2026

Number of potentially involved: 40,732

Descriptive Information:

The subject vehicles include model year 2026 Hyundai Palisade vehicles equipped with "Limited" and "Calligraphy" trim packages. These vehicles were assembled on the specified production dates by Hyundai Motor Company ("HMC") in South Korea for sale in the U.S. and Canada.

Vehicle 2: 2026-2026 HYUNDAI PALISADE HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Aug 11, 2025 - Feb 12, 2026

Number of potentially involved: 20,365

Descriptive Information:

The subject vehicles include model year 2026 Hyundai Palisade hybrid electric vehicles equipped with "Limited" and "Calligraphy" trim packages. These vehicles were assembled on the specified production dates by Hyundai Motor Company ("HMC") in South Korea for sale in the U.S. and Canada.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The 2nd and 3rd row power seat assemblies equipped in the subject vehicles may not respond to contact with an occupant or object as intended during activation of certain powered seat functions, including the automatic power-folding (stow) function and the "one-touch" tilt-and-slide (walk-in) feature of the 2nd row power seat assembly.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If contact with an occupant or object occurs without recognition during operation of these powered seat functions, there may be an increased risk of injury or death.

Description of the cause:

In certain situations, the current power seat logic may not detect contact with an occupant or object as intended.

Identification of any warning that can occur:

The power functions of the 2nd row and 3rd row seats require activation from the powered seat switches.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: NIDEC MOBILITY KOREA CORPORATION

Address: 790-12, Bogaewonsam-ro
Bogae-myeon, Aneseong-si
Gyeonggi-do Foreign States, 17507

Country: Korea, Republic Of

Involved Components

Component Name 1: UNIT ASSY-2ND POWER SEAT,LH

Component Description: Rear Left Power Seat Control Unit

Component Part Number: 891P8-P9000

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Component Name 2: UNIT ASSY-2ND POWER SEAT,LH

Component Description: Rear Left Power Seat Control Unit

Component Part Number: 891P8-P9100

Component Name 3: UNIT ASSY-RR POWER SEAT,RH

Component Description: Rear Right Power Seat Control Unit

Component Part Number: 892P8-P9000

Component Name 4: UNIT ASSY-RR POWER SEAT,RH

Component Description: Rear Right Power Seat Control Unit

Component Part Number: 892P8-P9100

Component Name 5: UNIT ASSY-3RD SEAT POWER FLDG

Component Description: Third-row Power Seat Control Unit

Component Part Number: 891P9-P9000

Chronology

November - December 2025

- November 4, 2025 – NASO created a new investigation into 3rd row powered-seat functions based on three (3) reports received from August through October 2025. NASO began monitoring U.S. and Canadian market field information and discussions with HMC into potential root cause(s).
- December 18, 2025 – HMC explained an ongoing overseas investigation to NASO regarding 2 incidents related to 3rd row power seats in Korea. According to HMC R&D, earlier 2nd row reports were analyzed and assessed for low risk to occupant safety based on anti-pinch logic and estimated AIS parameters determined through testing. NASO researched the 2nd row claims in the US and Canadian markets and increased the investigation scope to include 2nd and 3rd row power seat performance. Based on the information available at that time, more investigation into the mechanism, design parameters, operational logic and industry benchmarking was required.

January - February 2026

- January 2026 – NASO began discussion with HMC and the Safety Test & Investigation Laboratory (“STIL”) in Michigan regarding system design parameters, operating logic and potential benchmarking and testing of competitor vehicles equipped with similar automated seat features.
- January 2026 – STIL began its benchmark study.
- February 2026 – STIL provided updates to NASO. NASO and STIL discussed status and established an estimated completion target of late March 2026.

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March 2026

- March 9, 2026 - NASO received a new report of a fatality potentially involving the subject condition involving the 3rd row seat assembly in Ohio. NASO immediately escalated its investigation and prepared for review by its North America Safety Decision Authority (“NASDA”) for potential field action despite not yet understanding root cause, mechanism, or individual case details.
- March 11, 2026 – NASO shared its investigation findings to date with NHTSA’s Office of Defects Investigation (“ODI”) and informed the agency of its intent for accelerated review by the NASDA.
- March 12, 2026 – Based on the information available at that time, NASO convened its NASDA and decided to conduct a safety recall for the affected model year 2026 Hyundai Palisade vehicles in the U.S. market.
- As of the date of this decision, related to 3rd row operation, Hyundai has received one (1) report of a fatality with a total of 7 field claims related to the condition in the affected vehicles.
- Related to 2nd row operation, Hyundai has received four (4) reports of minor injury with a total of 13 field claims related to the condition in the affected vehicles.
- In total, as some vehicles had complaints on both rows, there were 17 unique vehicles with claims received from August 15, 2025, through March 9, 2026.
- No related crashes or fires have been received or identified by Hyundai.
- March 13, 2026 - Interim action software update was released to the dealers.
- March 19~23, 2026 - Interim action OTA update was released to the vehicles with active Bluelink.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All owners of the subject vehicles will be notified via first class mail with instructions to bring their vehicles to a Hyundai dealer, where technicians will verify the software level and update the Seat Controller and AVN software if needed. Additionally, Hyundai will provide “over-the-air” (“OTA”) software updates, when available, for all eligible vehicles where owners have opted in to receive updates via Hyundai Bluelink. Hyundai continues to recommend affected owners to exercise caution when operating the 2nd & 3rd row power seat functions.

All remedies will be offered at no cost to owners of affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai’s New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on March 2, 2026.

Part 573 Safety Recall Report**26V160****How remedy component differs from recalled component:**

The remedy software updates operating logic and system conditions to modify system response to contact with occupants or objects under certain operating conditions.

Identify how/when recall condition was corrected in production:

Updated power seat logic is expected to be implemented in vehicle production in early April 2026.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:**

Dealers will be notified electronically by the specified dates.
Owners will be notified via certified mail by the specified dates.

Planned Dealer Notification Date: May 16, 2026 - May 16, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: May 16, 2026 - May 16, 2026 Phased Recall

Date when VIN will be searchable: Mar 19, 2026