



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V158

Manufacturer Name: Ford Motor Company

Submission Date: Jun 30, 2026

NHTSA Recall No.: 26V158

Manufacturer Recall No.: 26S17

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 9,839

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2020-2022 FORD F-350 SD

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Aug 13, 2019 - Aug 23, 2021

Number of potentially involved: 3,400

Descriptive Information:

The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

3,400 Ford F-350 Super Duty vehicles are affected.

Vehicle 2: 2020-2022 FORD F-450 SD

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Aug 13, 2019 - Aug 23, 2021

Number of potentially involved: 863

Descriptive Information:

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The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

863 Ford F-450 Super Duty vehicles are affected.

Vehicle 3: 2021-2022 FORD F-600 SD

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Aug 13, 2019 - Aug 23, 2021

Number of potentially involved: 96

Descriptive Information:

The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

96 Ford F-600 Super Duty vehicles are affected.

Vehicle 4: 2020-2022 FORD F-550 SD

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Aug 13, 2019 - Aug 23, 2021

Number of potentially involved: 1,343

Descriptive Information:

The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

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1343 Ford F-550 Super Duty vehicles are affected.

Vehicle 5: 2020-2022 FORD F-250 SD

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Aug 13, 2019 - Aug 23, 2021

Number of potentially involved: 4,136

Descriptive Information:

The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

4,136 Ford F-250 Super Duty vehicles are affected.

Vehicle 6: 2022-2022 FORD F-750

Product Category: Light Vehicles

Product Type: Incomplete Vehicle

Fuel / Propulsion:

Production Dates: Apr 23, 2021 - Apr 28, 2021

Number of potentially involved: 1

Descriptive Information:

The Ford process is capable of determining which software part numbers have been installed in service. Affected vehicles are equipped with a prior level software version without the 24S78 recall remedy.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

1 Ford F-750 vehicle is affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

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Some customers who received a software update as a remedy for 24S78 may not have received the remedy software intended to address the original concern. As stated in the Defect Information Report for 24S78, the original concern was a failure of the high-pressure fuel pump that may result in extended cranking without starting while the vehicle is parked or loss of motive power while driving.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

A loss of motive power increases the risk of a crash.

Description of the cause:

The recall remedy software process for 24S78 did not follow the correct sequence, which allowed for a prior level software version without the remedy to be installed on vehicles. For the medium truck, a repair order was opened before the Recall launch date, so the vehicle did not receive software containing the remedy.

The initial population of potentially involved vehicles did not include VINs with SVC codes that were generated but not yet submitted by dealers. A process to prevent SVC code generation when the FSA was paused was not defined or implemented.

Identification of any warning that can occur:

Customers may experience a Check Engine Light, noise and engine derate.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Ford Motor Company

Address: 1 American Road
Dearborn MI, 48126

Country: United States

Involved Components

Component Name 1: Powertrain Control Module (PCM)

Component Description: Powertrain Control Module Software (MY 2021 Super Duty)

Component Part Number: MC3A-14C204-**

Component Name 2: Powertrain Control Module (PCM)

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Component Description: Powertrain Control Module Software (MY 2022 Super Duty)
Component Part Number: NC3A-14C204-**

Component Name 3: Powertrain Control Module (PCM)
Component Description: Powertrain Control Module Software (MY 2020 Super Duty)
Component Part Number: LC3A-14C204-**

Component Name 4: Powertrain Control Module (PCM)
Component Description: Powertrain Control Module Software (MY 2022 Medium Truck)
Component Part Number: MC4A-14C204-**

Chronology

On **February 5, 2026**, an issue pertaining to a software version mismatch for a Field Service Action (FSA) remedy update was brought to Ford's Critical Concern Review Group (CCRG) for review. Dealers reported being unable to obtain Software Verification Codes (SVCs) to complete the remedy for FSA 24S78 on Super Duty vehicles. This occurred because the system that provides SVCs validated against an older software version and the correct remedy software was not yet deployed. Vehicles updated prior to February 2, 2026, received a software version that did not include the FSA remedy and were marked as repaired due to the incorrect SVC validation. FSA 24S78 was placed on hold on February 3, 2026, to prevent further installation of the incorrect software.

Throughout February 2026, the CCRG team reviewed the SVC process and identified that one additional vehicle line, Medium Duty, was also affected. CCRG is recommending a safety recall for vehicles incorrectly closed under FSA 24S78 that did not receive the correct 24S78 remedy.

As of March 5, 2026, Ford is aware of 1 Vehicle Owner Questionnaire (VOQ) potentially related to this concern.

On **March 10, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action.

On **April 24, 2026**, 24S78 was re-launched with corrected software. During the 24S78 pause, there was no process to prevent dealers from continuing to update vehicles and generate SVC codes. Therefore, any vehicles with SVC codes generated prior to April 24, 2026, will have incorrect remedy software.

On **May 22, 2026**, Ford identified that certain vehicles had received the faulty Software Verification Code (SVC) and were not included in 26S17. These SVC codes were generated when the incorrect 24S78 remedy software was flashed onto the vehicles, but repair records were not submitted by dealers. At the time 26S17 was launched, no methodology existed to identify vehicles that had an SVC created but not submitted to Ford.

On **June 23, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action. Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number: 24V957

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Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the PCM software updated, which will increase pump cooling and prevent formation of aged biodiesel deposits. There will be no charge for this service.

How remedy component differs from recalled component:

The remedy PCM update will increase cooling in the tappet area.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on March 18, 2026. Mailing of remedy owner notification letters is expected to begin March 30, 2026, and is expected to be completed by April 3, 2026. The date VINs are planned to be searchable is March 18, 2026.

Planned Dealer Notification Date: Mar 18, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Mar 30, 2026 - Apr 03, 2026

☐ Phased Recall

Date when VIN will be searchable: Mar 18, 2026