



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

# 26V134

**Manufacturer Name:** Mercedes-Benz USA, LLC

**Submission Date:** Mar 06, 2026

**NHTSA Recall No.:** 26V134

**Manufacturer Recall No.:**

### Manufacturer Information

### Population

**Manufacturer Name:** Mercedes-Benz USA, LLC

**Address:** 13470 International  
Parkway  
Jacksonville FL, 32218

**Total number of potentially involved:** 10

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 MERCEDES-BENZ GLA 250

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Jun 30, 2025 - Jul 01, 2025

**Number of potentially involved:** 10

**Descriptive Information:**

The recall population was determined through production records.

Vehicles outside the recall population have bowden cables that correspond to current production specifications.

### Defect / Noncompliance Description

**Description of the defect or noncompliance:**

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2026 GLA (247 platform) vehicles, the bowden cable on the release mechanism for one or more doors might not have been properly mounted.

**FMVSS1:**

**FMVSS2:**

**Description of the safety risk, including crash, fire, death, injury:**

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In this case, the bowden cable could detach. Thus, the affected door could no longer be opened from the inside which might increase the consequences of a crash.

**Description of the cause:**

Due to a deviation in the assembly process, the bowden cable may not have been correctly mounted.

**Identification of any warning that can occur:**

The driver will not receive a warning due to the nature of the failure mechanism.

**Component Manufacturer****Tier of Supplier:****Supplier Type:**

**Name:** MBAG

**Address:**

**Country:**

**Involved Components**

**Component Name 1:** PULLEY

**Component Description:** BOWDEN CABLE

**Component Part Number:** A2477601500

**Component Name 2:** PULLEY

**Component Description:** BOWDEN CABLE

**Component Part Number:** A2477602700

**Component Name 3:** PULLEY

**Component Description:** BOWDEN CABLE

**Component Part Number:** A2477602800

**Component Name 4:** PULLEY

**Component Description:** BOWDEN CABLE

**Component Part Number:** A2477600100

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## Chronology

In the beginning of July 2025, during a routine pre-delivery inspection outside of the USA, MBAG became aware of a potential deviation when opening the doors from the inside. Consequently, MBAG began to analyze the nature and root cause of the issue.

Initial investigations indicated that the bowden cables on the interior door handles might not meet specifications. An in-depth analysis into the production process was then carried out to identify any potential root causes.

Beginning in November 2025, and based on initial results from previous analyses, MBAG started further investigations into the scope of potentially affected doors and vehicle population.

Beyond that, MBAG checked whether the bowden cables could detach over the life of the vehicle.

In January 2026, these analyses concluded that a detachment over the life of the vehicle could not be ruled out and identified all relevant consequences, especially in a crash scenario.

On February 27, 2026, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG can confirm there are no warranty claims, field or service reports related to this defect in the USA.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

An authorized Mercedes-Benz dealer will check the bowden cables on the doors of the affected vehicles and mount them correctly, if necessary.

**How remedy component differs from recalled component:**

Vehicles outside the recall population have bowden cables that correspond to current production specifications.

**Identify how/when recall condition was corrected in production:**

A change in the production procedure ensures that this issue can no longer occur from September 22, 2025 onwards.

## Reimbursement Plan

**Part 573 Safety Recall Report****26V134****Description of reimbursement program:**

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since the involved vehicles would not have been previously subject to the condition described

**Period of reimbursement:****Costs to be reimbursed:****Address for reimbursement claims:****Recall Schedule****Description of recall schedule:**

Dealers will be notified of the pending voluntary recall campaign on March 13, 2026. Owners will be notified of the voluntary recall campaign before May 05, 2026. A copy of all communications will be provided when available.

**Planned Dealer Notification Date:** Mar 13, 2026 - Mar 13, 2026  No Dealers**Planned Interim Owner Notification Date:**  No Owners**Planned Remedy Owner Notification Date:** May 01, 2026 - May 01, 2026  Phased Recall**Date when VIN will be searchable:** Mar 13, 2026