



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V124

Manufacturer Name: Ford Motor Company

Submission Date: Mar 03, 2026

NHTSA Recall No.: 26V124

Manufacturer Recall No.: 26S09

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 849,310

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2021-2026 FORD BRONCO

Product Category: Light Vehicles

Product Type: Light Truck

Fuel / Propulsion:

Production Dates: Sep 20, 2020 - Feb 10, 2026

Number of potentially involved: 528,168

Descriptive Information:

The Ford process is capable of determining which vehicles contain the mid/high SYNC 4 infotainment system.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Vehicle 2: 2021-2024 FORD EDGE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Aug 14, 2020 - May 03, 2024

Number of potentially involved: 321,142

Descriptive Information:

The Ford process is capable of determining which vehicles contain the mid/high SYNC 4 infotainment system.

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These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On affected vehicles, the APIM (Accessory Protocol Interface Module) may experience a temporary thermal shutdown condition for up to five minutes. When the APIM shutdown occurs, customers lose the ability to display the Rear View Camera (RVC) image while in reverse gear.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A rear-view camera that does not display an image while in reverse gear can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

Description of the cause:

Under some operating conditions, the APIM (Accessory Protocol Interface Module) is reaching temperatures of 105° C and subsequently initiating a temporary thermal shutdown to protect its electronic components. In these cases, the APIM cannot cool itself sufficiently due to sustained, high ambient cabin temperatures, which are a result of a stack-up of certain, specific vehicle and hardware configurations.

Identification of any warning that can occur:

Blank infotainment screen.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Ford Motor Company

Address: 1 American Dr.
Dearborn MI, 48126

Country: United States

Involved Components

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Component Name 1: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 26MY Bronco

Component Part Number: VU5T-14G670-XXX

Component Name 2: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 21-23MY Edge

Component Part Number: NU5T-14G670-XXX

Component Name 3: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 24MY Edge

Component Part Number: RU5T-14G670-XXX

Component Name 4: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 21-22MY Bronco

Component Part Number: MU5T-14G670-XXX

Component Name 5: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 22-24MY Bronco

Component Part Number: PU5T-14G670-XXX

Component Name 6: APIM (Accessory Protocol Interface Module)

Component Description: Sync 4 mid/high variant – 25MY Bronco

Component Part Number: SU5T-14G670-XXX

Chronology

On **November 13, 2025**, Ford's Electronics Platforms engineering team informed CCRG of Connected Vehicle data identifying an elevated rate of APIM (Accessory Protocol Interface Module) temporary thermal shutdowns on certain 2021–2024 model year Ford Edge vehicles. When one of these vehicles experiences a temporary thermal shutdown, the center touchscreen features, including rearview camera functionality, are unavailable for up to five minutes while the APIM cools down.

Starting in November and continuing through January, a cross-functional engineering task-force performed a read across analysis of connected vehicle data. Informed by this data, the team conducted CAE modeling, component design and packaging reviews, customer outreach to Management Lease Vehicle (MLV) drivers who had experienced the condition, and vehicle testing both on-road and within thermal environmental chambers. As a result of these efforts, Ford engineering confirmed that 2021-

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2024 Ford Edge and certain 2021-2026 Ford Bronco vehicles were uniquely susceptible to experiencing this condition.

CCRG's investigation learned that a primary causal factor relates to the increased thermal load placed on the APIM module in these vehicles due to proximity to HVAC ducts and the audio head unit; vehicle testing and CAE analysis confirms the susceptibility of these vehicles to experience a temporary thermal shutdown condition. Further, the software strategy on these vehicles could have been more direct and robust to provide customer notifications and mitigation actions.

During November 2025 to January 2026, Ford met with NHTSA and discussed this topic.

As of February 17, 2026, Ford is not aware of any warranty claims or VOQs attributable to the APIM temporary thermal shutdown.

On **February 24, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Software is not available. Ford Motor Company is working to provide software for this repair. When the remedy becomes available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge.

How remedy component differs from recalled component:

TBD.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Part 573 Safety Recall Report**26V124****Description of recall schedule:**

Notification to dealers is expected to occur on March 5th, 2026. Mailing of remedy owner notification letters is expected to begin March 30th, 2026 and is expected to be completed by April 3rd, 2026. The date VINs are planned to be searchable is March 5th, 2026.

Planned Dealer Notification Date: Mar 05, 2026 - Mar 05, 2026

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date: Mar 30, 2026 - Apr 03, 2026

Phased Recall

Date when VIN will be searchable: Mar 05, 2026