U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26V120

Manufacturer Name: Ford Motor Company
Submission Date: Mar 03, 2026
NHTSA Recall No.: 26V120
Manufacturer Recall No.: 26S11

Manufacturer Information

Manufacturer Name: Ford Motor Company
Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Population

Total number of potentially involved: 1,189
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 LINCOLN NAVIGATOR
Product Category: Light Vehicles
Product Type: Multipurpose Passenger Vehicle
Fuel / Propulsion: Spark Ignition Fuel
Production Dates: Nov 26, 2025 - Dec 16, 2025
Number of potentially involved: 1,189
Descriptive Information:

The obstacle detection software was introduced into production on November 26, 2025, and was taken out of production on December 16, 2025.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Customers may experience inadvertent driver seat movement while driving below 5kph when the obstacle detection software loop error is present.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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Unintentional movement of the driver's seat may affect the driver's ability to control the vehicle, increasing the risk of a crash.

Description of the cause:

If the seat is moving and detects an obstacle, it will attempt to reverse its motion; however, if the attempted reversal length exceeds the possible track travel length, the seat will continuously attempt movement to the full back position on the track. The Drivers Seat Module (DSM) software does not correctly cancel the automatic reversal motion when the manual adjustment switch is activated or speed of 5 kph is achieved.

Identification of any warning that can occur:

None.

Component Manufacturer

Tier of Supplier: Tier 2

Supplier Type: OEM

Name: Gentherm

Address: 28875 Cabot Drive
Novi MI, 48377

Country: United States

Involved Components

Component Name 1: Seat Control Module

Component Description: Driver's Seat Module

Component Part Number: RU5T-14C708-GC

Component Name 2: Seat Control Module

Component Description: Driver's Seat Module

Component Part Number: RU5T-14C708-FB

Chronology

On **January 15, 2026**, a concern regarding first-row seat bounce-back on certain 2026 Model Year (MY) Navigator vehicles was brought to Ford's Critical Concern Review Group (CCRG) for review. The investigation identified that the vehicle seat can become unresponsive to adjustment controls if the obstacle detection automatic reversal displacement exceeds the track travel length. When this occurs,

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the automatic reversal function detects the seat track hard-stops as another obstacle, preventing the system from reaching its target. This results in the seat automatically attempting to move again even after the manual adjustment switch is used to change the seat position.

On **January 22, 2026**, CCRG learned of a Management Lease Vehicle (MLV) report that stated the driver's seat moved unexpectedly while driving. Code review with the supplier confirmed unsupervised seat movement over 5 kph (~3 mph) is prevented in the design of the software. The Plant Vehicle Team (PVT) reviewed the vehicle on January 26, 2026. The team discovered that when this fault condition is active, the seat will unexpectedly move back at any point during a driving cycle when the vehicle slows down below 5 kph (~3 mph).

CCRG's review noted that the issue only affects 2026MY Navigator vehicles, as they are the only Ford or Lincoln vehicles that use the obstacle detection automatic reversal software logic.

As of **February 13, 2026**, Ford is aware of six (6) Global Common Quality Indicator System (GCQIS) reports of this condition. Ford is not aware of any VOQs related to this condition.

On **February 24, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any accidents, injuries, or fires attributed to this condition.

Related NHTSA Recall Number: NA

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Dealers will update the configuration of the seat control module for affected vehicles. The updated configuration removes the automatic reversal motion feature.

How remedy component differs from recalled component:

The remedy software will have the automatic reversal feature removed.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

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Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on March 5, 2026. Mailing of remedy owner notification letters is expected to begin March 23, 2026, and is expected to be completed by March 27, 2026. The date VINs are planned to be searchable is March 5, 2026.

Planned Dealer Notification Date: Mar 05, 2026 - Mar 05, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: ☐ No Owners

Planned Remedy Owner Notification Date: Mar 23, 2026 - Mar 27, 2026 ☐ Phased Recall

Date when VIN will be searchable: Mar 05, 2026