



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V117

Manufacturer Name: Ford Motor Company

Submission Date: Mar 03, 2026

NHTSA Recall No.: 26V117

Manufacturer Recall No.: 26S14

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 604,533

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2020-2022 FORD EXPLORER

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Jul 06, 2020 - Dec 15, 2021

Number of potentially involved: 328,341

Descriptive Information:

Affected vehicles are equipped with front windshield wiper motors that may have a condition in which the motor's cover terminal is misaligned with the motor's brush card terminal. Ford's team reviewed supplier process and warranty part return teardown analysis records to determine the population of affected parts. The Ford process is capable of tracing front windshield wiper motor production to the vehicle in which the motor is installed.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

328,341 Ford Explorer vehicles are affected.

Vehicle 2: 2020-2022 LINCOLN AVIATOR

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Jul 06, 2020 - Dec 15, 2021

Number of potentially involved: 32,257

Part 573 Safety Recall Report

26V117

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32257 Lincoln Aviator vehicles are affected.

Vehicle 3: 2020-2022 FORD ESCAPE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Jul 06, 2020 - Dec 15, 2021

Number of potentially involved: 210,349

Descriptive Information:

Affected vehicles are equipped with front windshield wiper motors that may have a condition in which the motor's cover terminal is misaligned with the motor's brush card terminal. Ford's team reviewed supplier process and warranty part return teardown analysis records to determine the population of affected parts. The Ford process is capable of tracing front windshield wiper motor production to the vehicle in which the motor is installed.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

210,349 Ford Escape vehicles are affected.

Vehicle 4: 2020-2022 LINCOLN CORSAIR

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion:

Production Dates: Jul 06, 2020 - Dec 15, 2021

Number of potentially involved: 33,586

Descriptive Information:

Affected vehicles are equipped with front windshield wiper motors that may have a condition in which the motor's cover terminal is misaligned with the motor's brush card terminal. Ford's team reviewed supplier process and warranty part return teardown analysis records to determine the population of affected parts. The Ford process is capable of tracing front windshield wiper motor production to the vehicle in which the motor is installed.

Part 573 Safety Recall Report

26V117

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

33,586 Lincoln Corsair vehicles are affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Affected vehicles may exhibit intermittently operating or inoperative front windshield wipers.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Inoperative front windshield wipers may result in reduced visibility or loss of visibility in certain conditions, increasing the risk of a crash.

Description of the cause:

During assembly of the front windshield wiper motor, the motor's cover terminal may have been misaligned with the brush card terminal. This condition creates a poor connection that results in a loss of electrical continuity within the motor over time.

Identification of any warning that can occur:

Front wiper functionality may be intermittent before progressing to a state of complete inoperability.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: VALEO NORTH AMERICA INC

Address: Carretera México Piedras Negras
San Luis Potosi Foreign States, 78395

Country: Mexico

Involved Components

Component Name 1: Windshield Wiper Motor - Corsair

Part 573 Safety Recall Report

26V117

Component Description: Windshield Wiper Motor - Corsair
Component Part Number: LJ7Z-17508-F

Component Name 2: Windshield Wiper Motor - Aviator
Component Description: Windshield Wiper Motor - Aviator
Component Part Number: LC5Z-17508-F

Component Name 3: Windshield Wiper Motor - Explorer
Component Description: Windshield Wiper Motor - Explorer
Component Part Number: LB5Z-17508-D

Component Name 4: Windshield Wiper Motor - Escape/Kuga
Component Description: Windshield Wiper Motor - Escape/Kuga
Component Part Number: LJ6Z-17508-J

Chronology

On June 17, 2021, an investigation into warranty claims and customer complaints regarding inoperative or intermittent windshield wiper motors across Explorer, Escape, Corsair, and Aviator vehicle lines was opened in Ford's Critical Concern Review Group (CCRG). The investigation team commenced a review of warranty spikes observed in the 2020–2021 Model Year vehicles. Additionally, supplier teardown analysis of field returned parts was reviewed.

On September 28, 2021, the initial investigation was closed. Ford determined that the condition did not pose an unreasonable risk to motor vehicle safety. This conclusion was supported by a low projected occurrence rate, the overt nature of the condition to the customer, and Ford's assessment of regulatory compliance.

On November 18, 2025, the CCRG reopened its investigation after observing an increased rate of occurrence during the suspect production period during a review of data performed as part of an investigation into a separate issue.

Between November 2025 and February 2026, Ford and its supplier collaborated to review historical teardown records, analyze warranty claims, and conduct replication testing to gain a deeper understanding of the onset of the failure mode. This analysis established the suspect period of production driven by the root cause terminal mismatch condition.

As of February 18, 2026, Ford has identified 1374 warranty claims related to inoperative or intermittent windshield wiper motors within the suspect population window.

On February 24, 2026, Ford's Field Review Committee reviewed the concern and approved a field action. Ford is not aware of any reports of accidents or injuries related to this condition.

Part 573 Safety Recall Report

26V117

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer. Dealers will inspect front wiper motors and replace as needed. There will be no charge for this service.

How remedy component differs from recalled component:

The Windshield Wiper Motors (LC5Z-17508-F, LJ7Z-17508-F, LJ6Z-17508-J, LB5Z-17508-D) will not have the terminal mismatch condition.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on March 4, 2026. Mailing of interim owner notification letters is expected to begin March 9, 2026, and is expected to be completed by March 13, 2026. Mailing of remedy owner notification letters is expected to begin May 11, 2026, and is expected to be completed by May 15, 2026. The date VINs are planned to be searchable is March 4, 2026.

Planned Dealer Notification Date: Mar 04, 2026 - Mar 04, 2026 No Dealers

Planned Interim Owner Notification Date: Mar 09, 2026 - Mar 13, 2026 No Owners

Planned Remedy Owner Notification Date: May 11, 2026 - May 15, 2026 Phased Recall

Date when VIN will be searchable: Mar 04, 2026