



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V114

Manufacturer Name: General Motors, LLC

Submission Date: May 05, 2026

NHTSA Recall No.: 26V114

Manufacturer Recall No.: N252540430

Manufacturer Information

Population

Manufacturer Name: General Motors, LLC

Address: 29427 Louis Chevrolet
Road
MAIL CODE 480-210-2V
WARREN MI, 48093

Total number of potentially involved: 5,861

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 CADILLAC CT5

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 10, 2025 - Oct 29, 2025

Number of potentially involved: 10

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 2: 2026-2026 CADILLAC VISTIQ

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Mar 25, 2025 - Nov 13, 2025

Number of potentially involved: 209

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

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Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 3: 2025-2025 CHEVROLET EQUINOX EV

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jun 27, 2025 - Jun 27, 2025

Number of potentially involved: 1

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 4: 2025-2025 CHEVROLET COLORADO

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 22, 2025 - Jun 25, 2025

Number of potentially involved: 11

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 5: 2026-2026 CADILLAC ESCALADE IQL

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jun 12, 2025 - Feb 04, 2026

Number of potentially involved: 175

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GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 6: 2025-2025 GMC CANYON**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Apr 16, 2025 - May 07, 2025**Number of potentially involved:** 8**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 7: 2026-2026 CHEVROLET SILVERADO 3500**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Aug 14, 2025 - Sep 29, 2025**Number of potentially involved:** 2**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 8: 2026-2026 CHEVROLET SUBURBAN 1500**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel

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26V114**Production Dates:** Jun 24, 2025 - Jan 22, 2026**Number of potentially involved:** 91**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 9: 2026-2026 CADILLAC ESCALADE ESV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 24, 2025 - Jan 10, 2026**Number of potentially involved:** 48**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 10: 2026-2026 CADILLAC LYRIQ**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jun 18, 2025 - Nov 18, 2025**Number of potentially involved:** 65**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 11: 2026-2026 GMC SIERRA 1500**Product Category:** Light Vehicles

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26V114**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** May 05, 2025 - Feb 25, 2026**Number of potentially involved:** 118**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 12: 2026-2026 CHEVROLET EQUINOX EV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Sep 23, 2025 - Jan 09, 2026**Number of potentially involved:** 17**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 13: 2026-2026 CHEVROLET COLORADO**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jul 07, 2025 - Nov 18, 2025**Number of potentially involved:** 12**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

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26V114**Vehicle 14:** 2026-2026 BUICK ENCLAVE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 24, 2025 - Feb 14, 2026**Number of potentially involved:** 68**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 15: 2026-2026 CHEVROLET SILVERADO 2500**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Oct 17, 2025 - Dec 08, 2025**Number of potentially involved:** 7**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 16: 2026-2026 GMC YUKON**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 25, 2025 - Feb 17, 2026**Number of potentially involved:** 101**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

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Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 17: 2026-2026 CHEVROLET CORVETTE CONVERTIBLE E-RAY

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Aug 13, 2025 - Oct 03, 2025

Number of potentially involved: 3

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 18: 2026-2026 CHEVROLET CORVETTE COUPE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Sep 16, 2025 - Nov 03, 2025

Number of potentially involved: 2

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 19: 2026-2026 CHEVROLET SILVERADO 1500

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 11, 2025 - Feb 25, 2026

Number of potentially involved: 195

Descriptive Information:

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GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 20: 2026-2026 GMC HUMMER EV PICKUP

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jun 16, 2025 - Feb 16, 2026

Number of potentially involved: 90

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 21: 2026-2026 CADILLAC ESCALADE IQ

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Jun 13, 2025 - Feb 20, 2026

Number of potentially involved: 161

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 22: 2026-2026 CHEVROLET EQUINOX

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Mar 30, 2025 - Jan 28, 2026

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26V114**Number of potentially involved:** 445**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 23: 2026-2026 CHEVROLET TAHOE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 25, 2025 - Feb 19, 2026**Number of potentially involved:** 524**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 24: 2025-2025 CADILLAC OPTIQ**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jun 17, 2025 - Aug 14, 2025**Number of potentially involved:** 50**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 25: 2026-2026 GMC SIERRA EV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power

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26V114**Production Dates:** May 29, 2025 - Feb 24, 2026**Number of potentially involved:** 1,313**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 26: 2026-2026 GMC SIERRA 3500**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Dec 09, 2025 - Dec 09, 2025**Number of potentially involved:** 1**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 27: 2026-2026 CHEVROLET BLAZER EV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Aug 01, 2025 - Jan 30, 2026**Number of potentially involved:** 7**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 28: 2026-2026 CADILLAC OPTIQ**Product Category:** Light Vehicles

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26V114**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jun 20, 2025 - Feb 19, 2026**Number of potentially involved:** 7**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 29: 2026-2026 CADILLAC ESCALADE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 24, 2025 - Dec 18, 2025**Number of potentially involved:** 72**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 30: 2026-2026 CHEVROLET SILVERADO EV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** May 29, 2025 - Feb 25, 2026**Number of potentially involved:** 1,136**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

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GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 32: 2026-2026 CHEVROLET TRAVERSE**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 24, 2025 - Feb 17, 2026**Number of potentially involved:** 299**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 33: 2026-2026 GMC HUMMER EV SUV**Product Category:** Light Vehicles**Product Type:****Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jun 18, 2025 - Feb 18, 2026**Number of potentially involved:** 155**Descriptive Information:**

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

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Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 34: 2026-2026 CHEVROLET CORVETTE CONVERTIBLE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Sep 12, 2025 - Dec 09, 2025

Number of potentially involved: 6

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 35: 2026-2026 GMC ACADIA

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: May 22, 2025 - Feb 23, 2026

Number of potentially involved: 69

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 36: 2026-2026 GMC SIERRA 2500

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Dec 01, 2025 - Jan 28, 2026

Number of potentially involved: 2

Descriptive Information:

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GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 37: 2026-2026 BUICK ENVISION

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Oct 11, 2025 - Jan 12, 2026

Number of potentially involved: 21

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 38: 2027-2027 CHEVROLET BOLT EV

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Electric Battery Power

Production Dates: Oct 20, 2025 - Feb 24, 2026

Number of potentially involved: 117

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 39: 2026-2026 GMC TERRAIN

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Apr 12, 2025 - Mar 04, 2026

Number of potentially involved: 181

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Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Vehicle 40: 2026-2026 GMC YUKON XL

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 04, 2025 - Dec 19, 2025

Number of potentially involved: 58

Descriptive Information:

GM manufacturing records and telematics data were used to identify vehicles whose radio may not have been set to the correct status to download the electronic owner's manual.

Vehicles that were corrected prior to dealer delivery are not included in this recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

General Motors has decided that certain: 2025 – 2026 model year Cadillac OPTIQ, Chevrolet Colorado and Equinox EV, and GMC Canyon; 2026 model year Buick Enclave and Envision, Cadillac CT5, Escalade, Escalade ESV, ESCALADE IQ, ESCALADE IQL, LYRIQ, and VISTIQ, Chevrolet Blazer EV, Corvette, Equinox, Silverado 1500/2500/3500, Silverado EV, Suburban, Tahoe, and Traverse, and GMC Acadia, HUMMER EV Pickup, HUMMER EV SUV, Sierra 1500/2500/3500, Sierra EV, Terrain, Yukon, and Yukon XL; and 2027 Chevrolet Bolt vehicles may fail to conform to certain owner's manual content requirements of the Federal Motor Vehicle Safety Standards (FMVSS), including S4.5.1.(f) of FMVSS No. 208, "Occupant crash protection." These vehicles may have been delivered without an owner's manual.

FMVSS1: 208 - Occupant crash protection

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Owners may be unable to find information on the safe use and operation of the vehicle, increasing the risk of injury in a crash.

Description of the cause:

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During a manual operation at GM's assembly plants, the vehicle's radio may have been incorrectly left in a status where automatic download of the owner's manual may not occur.

Identification of any warning that can occur:

Owners will also not be able to log in to their myBrand app from their vehicle.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Owner's Manual

Component Description: Owner's Manual Digital File

Component Part Number: see attached

Chronology

On November 25, 2025, GM issued a recall (NHTSA No. 25V819) of certain 2026 Cadillac Vistiq vehicles that were discovered to have been shipped from GM's manufacturing plant without being placed into a transport mode, which under certain circumstances can prevent or delay installation of the downloaded version of the electronic owner's manual in the vehicle. On December 2, 2025, a GM employee submitted a report to GM's Speak Up For Safety (SUFS) after discovering that the same condition may exist in vehicles manufactured at other facilities. GM opened a product investigation on December 9, 2025.

GM's investigator performed a broad read across of all potentially affected vehicles equipped with electronic owner's manuals, totaling approximately 1,557,500 units. Telematics data indicated that approximately 9,000 of these vehicles may have left the assembly plant without being placed into transport mode. As in Recall 25V819, the data also indicated many potentially affected vehicles were corrected in pre-delivery processes at the plant, in transit or at the dealer. The manual may also have automatically downloaded after 24 hours of driving. However, approximately 650 vehicles may not have had access to the downloaded electronic owner's manual at delivery.

A review of field data did not find any complaints related to this condition. GM's investigator did observe the condition on six company-owned vehicles.

On February 19, 2026, GM's Safety and Field Decision Authority decided to conduct a noncompliance recall.

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On April 30, GM decided to conduct a noncompliance recall on 524 additional vehicles that would not have been able to download an electronic owner's manual. These are 2026 Chevrolet Tahoe vehicles with the OnStar delete option and a non-base-level radio and were not provided with a printed owner's manual.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

For vehicles capable of downloading an electronic owner's manual, dealers will reset the vehicle radio, which will facilitate automatic download of the electronic owner's manual. Vehicles that are not capable of downloading an electronic owner's manual will be provided with a printed owner's manual. This will be executed under two bulletins: N252540430 and N252540431.

How remedy component differs from recalled component:

The provided owner's manual informs owners as to the safe use and operation of the vehicle.

Identify how/when recall condition was corrected in production:

Affected models produced after February 25, 2026 will be inspected for proper download of the owner's manual. Vehicles that fail inspection will be corrected or provided a paper manual.

Reimbursement Plan

Description of reimbursement program:

Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

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Dealers will be notified on February 26, 2026. Owner notification of an available remedy is estimated to start mailing on April 13, 2026.

Planned Dealer Notification Date: Feb 26, 2026 - Feb 26, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Apr 13, 2026 - Apr 13, 2026

☐ Phased Recall

Date when VIN will be searchable: Feb 26, 2026