



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V112

Manufacturer Name: Honda (American Honda Motor Co.)

Submission Date: Feb 26, 2026

NHTSA Recall No.: 26V112

Manufacturer Recall No.: TNL, XNK

Manufacturer Information

Population

Manufacturer Name: Honda (American Honda Motor Co.)

Address: 1919 Torrance Blvd.
Torrance CA, 90501

Total number of potentially involved: 65,135

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2024-2024 ACURA ZDX

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Electric Battery Power

Production Dates: Dec 19, 2023 - Jan 22, 2025

Number of potentially involved: 19,573

Descriptive Information:

The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Vehicle 2: 2024-2024 HONDA PROLOGUE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Electric Battery Power

Production Dates: Oct 10, 2023 - Dec 21, 2024

Number of potentially involved: 45,562

Descriptive Information:

The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

Due to software defects, the instrument cluster and center infotainment display can go blank while the vehicle is in operation. When the condition occurs, the instrument cluster will not display vehicle information, including but not limited to the speedometer, tachometer, warning telltales, and indicator lamps. Additionally, the center infotainment display will not display the rearview camera image when the vehicle is shifted into reverse. This condition may occur intermittently and may recover after the vehicle is restarted.

FMVSS1: 101 - Control and displays

FMVSS2: 111 - Rear visibility

Description of the safety risk, including crash, fire, death, injury:

If the instrument cluster display goes blank while driving, the driver may be unable to view critical vehicle information, including vehicle speed and warning indicators, reducing the driver's situational awareness and increasing the risk of a crash or injury.

If the infotainment display does not display the rearview camera image when the vehicle is shifted into reverse, the driver will have reduced rearward visibility, increasing the risk of a crash or injury.

Description of the cause:

The vehicle's display control software for the instrument cluster and infotainment system contains six independent software defects within the Radio Control Module. Each defect can occur independently and result in a processing error within the Radio Control Module. When triggered, the Radio Control Module may fail to properly transmit data to the instrument cluster and/or infotainment display, resulting in a system restart or crash and both displays to go blank.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: ROBERT BOSCH LLC

Address: 38000 Hills Tech Drive
Farmington Hills 48331

Country: United States

Involved Components

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Component Name 1: Virtual Cockpit Unit

Component Description: Virtual Cockpit Unit

Component Part Number: HWPN 86295581

Component Name 2: Virtual Cockpit Unit

Component Description: Virtual Cockpit Unit

Component Part Number: SWPN 86295584

Chronology

June 3, 2024

Honda received notification of the issue and began to investigate.

January 6, 2025

Honda failed to recreate the issue and continued to investigate.

May 2, 2025

Honda continued to investigate and analyze the issue.

December 18, 2025

Honda received information indicating six independent issues related to the potential defect and continued to investigate and analyze the issue.

February 19, 2026

Honda determined that a defect related to motor vehicle safety and Federal Motor Vehicle Safety Standards noncompliance existed and decided to conduct a safety and noncompliance recall.

As of February 19, 2026, Honda has had 148 warranty claims and no reports of an injury or death related to this issue from October 10, 2023 – February 19, 2026.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda or Acura dealer. The dealer will update the vehicle Radio Control Module with improved software.

How remedy component differs from recalled component:

The remedy software contains an improved Radio Control Module software program to correct the issue.

Identify how/when recall condition was corrected in production:

The improved software was implemented into production at the start of the 2025 model year for Prologue, on January 11, 2025. The Acura ZDX was discontinued after the 2024 model year.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Dealer notification is scheduled to begin and end on or about 2/27/2026. Owner notification is scheduled to begin and end on or about 4/20/2026.

Planned Dealer Notification Date: Feb 27, 2026 - Feb 27, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Apr 20, 2026 - Apr 20, 2026 Phased Recall

Date when VIN will be searchable: