



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V095

Manufacturer Name: Prevost Car (US) Inc.

Submission Date: Apr 10, 2026

NHTSA Recall No.: 26V095

Manufacturer Recall No.: SR26-03

Manufacturer Information

Population

Manufacturer Name: Prevost Car (US) Inc.

Address: 201 South Avenue
South Plainsfield NJ, 07080

Total number of potentially involved: 25

Estimated percentage with defect: 51%

Vehicle Information

Vehicle 1: 2026-2026 PREVOST H3-45 VIP

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Recreational Vehicle

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 06, 2025 - Oct 28, 2025

Number of potentially involved: 2

Descriptive Information:

The population was determined based on the vehicle production period and the information provided by the rearview mirror supplier. The subject vehicles are certain MY2026 Prevost H3-45 VIP vehicles manufactured during the indicated production dates.

The recalled products are limited to these specific vehicles since they are the only ones equipped with defective driver-side rearview mirrors.

A total of 2 MY2026 Prevost H3-45 VIP are affected by the recall.

Vehicle 2: 2026-2026 PREVOST H3-45

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: Oct 03, 2025 - Nov 05, 2025

Number of potentially involved: 23

Descriptive Information:

The population was determined based on the vehicle production period and the information provided by the rearview mirror supplier. The subject vehicles are certain MY2026 Prevost H3-45 vehicles manufactured during the indicated production dates.

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The recalled products are limited to these specific vehicles since they are the only ones equipped with defective driver-side rearview mirrors.

A total of 23 MY2026 Prevest H3-45 are affected by the recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On the affected vehicles, the driver-side exterior rearview mirror may have excessive play. Under certain conditions, the mirror may detach from the vehicle.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the mirror detaches from the vehicle, it may create a road hazard and reduce the driver's rearward visibility, increasing the risk of a crash.

Description of the cause:

Prevest vehicles were assembled with driver-side exterior rearview mirrors that were outside of design specifications.

Identification of any warning that can occur:

There is no warning with this issue.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Prevest

Address: 35 Bd Gagnon, Sainte-Claire, QC G0R 2V0
Sainte-Claire Foreign States, G0R 2V0

Country: Canada

Involved Components

Component Name 1: REARVIEW MIRROR, LH, H-SERIES, CHROMED

Component Description: REARVIEW MIRROR, LH, H-SERIES, CHROMED

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Component Part Number: 990648

Chronology

September 2025 Prevost was informed by the supplier that certain driver-side rearview mirrors were potentially manufactured with dimensions not meeting the required specifications.

November 2025 Rearview mirrors exhibiting abnormal play were identified during Prevost vehicle production. An internal Prevost investigation was opened to identify the root cause and to determine if the issue is potentially safety related.

2025-12-15 Prevost initiated durability testing of the subject driver-side exterior rearview mirrors.

2026-02-03 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. It was concluded that further investigation was required to complete the assessment.

2026-02-04 Testing activities were completed. Analysis of the results indicated that the dimensional variation may increase the risk of mirror detachment.

2026-02-06 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. Decision made to raise the potential safety-related issue to Volvo Product Safety Committee (PSC) for review and determination.

2026-02-12 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a safety-related defect, and that a recall is needed.

2026-02-19 Defect Information Report submitted to authorities.

No warranty claims related to this issue. No field reports, incidents, accidents, injury, or fatality were reported.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Prevost will inspect and, if required, replace the driver-side rearview mirror of all potentially affected vehicles. Letters will be sent to customers to instruct them how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How remedy component differs from recalled component:

The remedied component consists of a driver-side rearview mirror that meets the dimensional

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specifications, thus eliminating the risk of separation.

Identify how/when recall condition was corrected in production:

The recall condition was corrected in production on December 12, 2025, when an internal campaign was launched. All vehicles are corrected prior to delivery.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:**Planned Dealer Notification Date:** No Dealers**Planned Interim Owner Notification Date:** Mar 10, 2026 No Owners**Planned Remedy Owner Notification Date:** May 29, 2026 Phased Recall**Date when VIN will be searchable:** Feb 27, 2026