



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V093

Manufacturer Name: Prevost Car (US) Inc.

Submission Date: Feb 17, 2026

NHTSA Recall No.: 26V093

Manufacturer Recall No.: SR26-304

Manufacturer Information

Population

Manufacturer Name: Prevost Car (US) Inc.

Address: 201 South Avenue
South Plainsfield NJ, 07080

Total number of potentially involved: 132

Estimated percentage with defect: 8.3%

Vehicle Information

Vehicle 1: 2025-2026 PREVOST X3-45 COMMUTER

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 10, 2024 - Dec 03, 2025

Number of potentially involved: 132

Descriptive Information:

The population was determined by reviewing production records and identifying all vehicles that may have been equipped with passenger seats potentially installed improperly.

The concerned vehicles are certain MY2025 to MY2026 Prevost X3-45 Commuter vehicles manufactured during the indicated production dates.

The recalled products are limited to these specific vehicles since they were the only ones that may have been equipped with improperly installed passenger seats.

A total of 106 MY2025 and 26 MY2026 Prevost X3-45 Commuter vehicles are affected by the recall.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On the concerned vehicles, the passenger seat anchorages may not have been properly installed.

FMVSS1:

FMVSS2:

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Description of the safety risk, including crash, fire, death, injury:

A seat with improperly installed anchorages may not adequately restrain an occupant during a crash, increasing the risk of injury.

Description of the cause:

The seat installation process was not revised to reflect changes associated with the seat design, which may have resulted in improper anchorage installation.

Identification of any warning that can occur:

There is no warning with this issue.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: Prevost

Address: 35 Boul. Gagnon
Sainte-Claire Foreign States, G0R 2V0

Country: Canada

Involved Components

Component Name 1: Passenger Seats

Component Description: Passenger Seats

Component Part Number: 869167

Component Name 2: Passenger Seats Anchorages

Component Description: Passenger Seats Anchorages

Component Part Number: 869255

Chronology

2025-12-01 One improperly installed passenger seat anchorage was identified during an internal Prevost production audit.

2025-12-02 Internal Prevost investigation was opened to identify the root cause and to determine if the issue is potentially safety-related.

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2025-12-10 An internal inspection was initiated on a sample of vehicles to assess whether the audit finding was an isolated occurrence.

2025-12-22 Preliminary results of the internal inspection were obtained. No additional improperly installed anchorages were identified at that time.

2026-01-14 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. It was concluded that further investigation was required to complete the assessment.

2026-01-22 Final internal inspection results were obtained. Approximately 8% of the inspected vehicles had at least one improperly installed seat anchorage.

2026-02-03 Case was presented on Volvo Product Safety Evaluation Committee (PSEC) to evaluate if there is a potential safety-related issue. Decision made to raise the potential safety-related issue to Volvo Product Safety Committee (PSC) for review and determination.

2026-02-12 Case was presented to Volvo Product Safety Committee (PSC). It was concluded that there was a safety-related defect, and that a recall is needed.

2026-02-17 Defect Information Report submitted to authorities.

Two warranty claims potentially related to this issue were received on November 18 and December 18, 2025. No field reports, incidents, accidents, injuries, or fatalities were reported.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Prevost will inspect and, if required, adequately reinstall the seat anchorages on all concerned vehicles. Letters will be sent to customers to instruct them how to proceed. Prevost will execute this correction free of charge (parts and labor) for the customers. In case a customer has already inspected and corrected this defect before the safety recall has been launched, this customer will be reimbursed according to Prevost reimbursement plan.

How remedy component differs from recalled component:

The issue concerns an improperly installed component, and not a defective component. After the remedy, the seat anchorages will be adequately installed.

Identify how/when recall condition was corrected in production:

The recall condition was corrected in production on January 27, 2026, when an internal campaign was launched. All vehicles are corrected prior to delivery.

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Manufacturer used general reimbursement plan on file.

Recall Schedule**Description of recall schedule:****Planned Dealer Notification Date:** No Dealers**Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Apr 08, 2026 Phased Recall**Date when VIN will be searchable:** Feb 27, 2026