



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V087

**Manufacturer Name:** Daimler Trucks North America, LLC

**Submission Date:** Mar 02, 2026

**NHTSA Recall No.:** 26V087

**Manufacturer Recall No.:** F1030

### Manufacturer Information

### Population

**Manufacturer Name:** Daimler Trucks North  
America, LLC  
**Address:** 4747 N. Channel Avenue  
Portland OR, 97217-3849

**Total number of potentially involved:** 52  
**Estimated percentage with defect:** 5%

### Vehicle Information

**Vehicle 1:** 2023-2025 THOMAS BUILT BUSES SAF-T-LINER EFX

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Other

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Aug 28, 2022 - Sep 22, 2024

**Number of potentially involved:** 13

**Descriptive Information:**

The heater hose clamps, installed at a specific manufacturing station onto certain Model Year 2023 through 2026 Thomas Built Buses Saf-T-Liner EFX and Saf-T-Liner HDX buses, may not have been installed in accordance with TBB's specified process.

**Vehicle 2:** 2023-2026 THOMAS BUILT BUSES SAF-T-LINER HDX

**Product Category:** Buses, Medium & Heavy Vehicles

**Product Type:** Other

**Fuel / Propulsion:** Compression Ignition Fuel

**Production Dates:** Sep 14, 2022 - Oct 29, 2024

**Number of potentially involved:** 39

**Descriptive Information:**

The heater hose clamps, installed at a specific manufacturing station onto certain Model Year 2023 through 2026 Thomas Built Buses Saf-T-Liner EFX and Saf-T-Liner HDX buses, may not have been installed in accordance with TBB's specified process.

**Part 573 Safety Recall Report****26V087****Vehicle 3:** 2024-2025 THOMAS BUILT BUSES SAF-T-LINER HDX**Product Category:** Buses, Medium & Heavy Vehicles**Product Type:** Other**Fuel / Propulsion:** Compressed Natural Gas**Production Dates:** Sep 26, 2023 - Feb 19, 2024**Number of potentially involved:** 26**Descriptive Information:**

The heater hose clamps, installed at a specific manufacturing station onto certain Model Year 2023 through 2026 Thomas Built Buses Saf-T-Liner EFX and Saf-T-Liner HDX buses, may not have been installed in accordance with TBB's specified process.

**Defect / Noncompliance Description****Description of the defect or noncompliance:**

On certain Model Year 2023 through 2026 Thomas Built Buses Saf-T-Liner EFX and Saf-T-Liner HDX buses, at a specific manufacturing station during the production process, one or more heater hose clamps in the bus body may not have been installed in accordance with the required manufacturing procedures including appropriate use of torque control tools.

**FMVSS1:****FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

If the heater hose clamp is not properly installed and torqued according to required procedure, it could disconnect from the joint and suddenly release hot heating coolant into the occupant compartment of the vehicle, increasing the risk of injury to occupants in the near vicinity of the heater hose.

**Description of the cause:****Identification of any warning that can occur:****Component Manufacturer****Tier of Supplier:** Tier 1**Supplier Type:** OEM

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**Name:** Daimler Truck North America  
**Address:** 4747 N. Channel Avenue  
 Portland OR, 97217  
**Country:** United States

## Involved Components

**Component Name 1:** Heater Hose Clamp  
**Component Description:** Heater Hose Clamp  
**Component Part Number:** 62190815

## Chronology

In early February 2026, Thomas Built Buses (TBB) received a report of a disconnected heater hose in a bus body resulting in an injury to an occupant. TBB personnel promptly conducted a vehicle inspection. Additionally, TBB searched for warranty claims for buses of the same make and model. The analysis indicated a relatively higher claim rate within a specific subset of vehicles, which TBB cross-correlated to production records and determined that the higher claim rates were associated with work done at one specific manufacturing station by one technician. Production records indicated that this manufacturing station employee may not have properly followed TBB's manufacturing process for the vehicles at issue. On February 12, 2026, TBB decided to conduct a safety recall to address the issue. TBB is aware of 1 claim with details of an alleged injury and 56 warranty claims related to the installation of clamps on the heater hoses.

On March 2, 2026, DTNA is submitting an amendment to the Defect Information Report to update the remedy description for this recall.

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Inspect, Replace

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

Vehicles in the recall population will have clamps and heater hoses inspected and any clamps found not be installed according to specification will be replaced as necessary. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

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**How remedy component differs from recalled component:**

**Identify how/when recall condition was corrected in production:**

Production of the affected models ceased 12/14/2024.

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

**Description of recall schedule:**

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

**Planned Dealer Notification Date:** Mar 04, 2026 - Mar 04, 2026  No Dealers

**Planned Interim Owner Notification Date:**  No Owners

**Planned Remedy Owner Notification Date:** Apr 13, 2026 - Apr 13, 2026  Phased Recall

**Date when VIN will be searchable:**