



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

# Part 573 Safety Recall Report

26V072

**Manufacturer Name:** Volvo Car USA, LLC

**Submission Date:** Feb 06, 2026

**NHTSA Recall No.:** 26V072

**Manufacturer Recall No.:** R89978

## Manufacturer Information

## Population

**Manufacturer Name:** Volvo Car USA, LLC  
**Address:** 1800 Volvo Place  
Mahwah NJ, 07430

**Total number of potentially involved:** 2,758  
**Estimated percentage with defect:** 100%

## Vehicle Information

**Vehicle 1:** 2017-2017 VOLVO S60L

**Product Category:** Light Vehicles

**Product Type:** Light Truck

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Nov 24, 2016 - Apr 08, 2017

**Number of potentially involved:** 2,758

### Descriptive Information:

If the vehicle is exposed to extreme hot climate over time the latch may be weakened and may break while being used, i.e. when the door is being opened. New design on the retention hook for pawl spring was introduced 2016w47. Only addition of vehicles to previous released recall NHTSA No. 19V849 / Volvo Cars recall no. R89978.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Side door latch defect when exposed for extreme hot cycling ambient temperatures. If the vehicle is exposed to extreme hot climate conditions over time the latch will be weakened and the retention hook for pawl spring in the side door latch may break off while being used, i.e. when the door is being opened.

**FMVSS1:** 206 - Door locks and door retention components

**FMVSS2:**

### Description of the safety risk, including crash, fire, death, injury:

The potential risk for the door to open while driving cannot be excluded, e.g. while reversing or in a

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roundabout. In the event of an unbelted occupant in a similar scenario the risk for the door to open while operating the vehicle, the potential risk of loss or property damage cannot be excluded.

## Description of the cause:

If the vehicle is exposed to extreme hot climate over time the latch may be weakened and may break while being used, i.e. when the door is being opened.

## Identification of any warning that can occur:

In the majority of the cases customer has reacted on the difficulty of closing the door. However, if the driver/passenger do not notice that the door is bouncing / not latching, the open-door warning (AJAR switch) light will illuminate in the Driver Information Module (DIM).

## Component Manufacturer

### Tier of Supplier:

### Supplier Type:

**Name:** Kiekert AG

**Address:** Höseler Platz 2, Heiligenhaus  
Foreign States, 42579

**Country:** Germany

## Involved Components

### Component Name 1:

### Component Description:

### Component Part Number:

## Chronology

August 8, 2019 Volvo cars received the first report indicating problems with the door latch. An investigation was initiated to review the customer symptom and a possible root cause. The investigation was escalated to the Critical Concern Action Process (CCAP). The issue was concluded as potentially critical and the Critical Concern Management Team (CCMT) initiated a technical investigation to conclude customer symptom, risk assessment, testing, root cause etc. November 20, 2019 the technical investigation was completed, the CCMT team took the decision to start preparation for a recall as it was judged as an increased risk towards motor vehicle safety. December 18, 2025 Volvo cars received further questions indicating problems with the door latch outside the scope for NHTSA No. 19V849 / Volvo Cars recall no. R89978. An investigation was initiated and January 16, 2026, Volvo Cars investigation discovered a human error in the determination of chassis limitation. January 19, 2026: 2758 S60L vehicles added to existing Volvo Cars recall no. R89978.

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Related NHTSA Recall Number: 19V849

## Description of Remedy

**Remedy Type:** Inspect, Repair

**Consumer Advisories:**  Do Not Drive  Park Outside

**Description of remedy program:**

To remedy the concerned vehicles Volvo Cars needs to replace all 4 door latches in both front and rear side doors with new improved door latches free of charge to the customer.

If an out-of-pocket expense has been paid for this repair to be performed, prior to receiving this letter, customers may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, please refer to Volvo Customer Care Center by phone at 1-800-458-1552, 6:00 AM to 9:00 PM, 7 days a week. You may also contact Volvo by going to <http://volvocars.us/support>. Only addition of vehicles to previous released recall NHTSA No. 19V849 / Volvo Cars recall no. R89978.

**How remedy component differs from recalled component:**

New design on the retention hook for pawl spring was introduced 16w47.

**Identify how/when recall condition was corrected in production:**

New design on the retention hook for pawl spring was introduced 16w47.

## Reimbursement Plan

**Description of reimbursement program:**

If you had previously paid for this repair to be performed, prior to receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy for the problem associated with this recall. For more information, please refer to Volvo Customer Care Center contact information in this letter. If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center: by phone at 1-800-458-1552. You may also contact us by going to <https://volvo.custhelp.com/app/homeV3>

**Period of reimbursement:**

**Costs to be reimbursed:**

**Address for reimbursement claims:**

## Recall Schedule

**Description of recall schedule:**

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**Planned Dealer Notification Date:** Feb 09, 2026

No Dealers

**Planned Interim Owner Notification Date:**

No Owners

**Planned Remedy Owner Notification Date:** Feb 23, 2026

Phased Recall

**Date when VIN will be searchable:** Jan 19, 2026