



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V063

Manufacturer Name: Daimler Coaches North America

Submission Date: Feb 06, 2026

NHTSA Recall No.: 26V063

Manufacturer Recall No.: 72.40U26365A

Manufacturer Information

Population

Manufacturer Name: Daimler Coaches North America

Address: 2477 Deerfield Drive
Fort Mill SC, 29715

Total number of potentially involved: 51

Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 Mercedes Benz Tourrider Premium

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compression Ignition Fuel

Production Dates: May 01, 2025 - Nov 28, 2025

Number of potentially involved: 42

Descriptive Information:

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Vehicle 2: 2026-2026 Mercedes Benz Tourrider Business

Product Category: Buses, Medium & Heavy Vehicles

Product Type: Coach

Fuel / Propulsion: Compressed Natural Gas

Production Dates: Apr 01, 2025 - Aug 29, 2025

Number of potentially involved: 9

Descriptive Information:

The recall population was based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

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Defect / Noncompliance Description

Description of the defect or noncompliance:

The issue is caused by an excessively large bore diameter in a component of the door control valve. Because the diameter lies outside the specified tolerance (0.74 mm instead of the required 0.65 mm), compressed air flows back faster than the system can vent. Consequently, the pneumatic self holding mechanism does not release, and the door can only be opened if the internal emergency valve is actuated first. If the external emergency valve is actuated first, the defect may prevent the door from opening. In case of an emergency, this could compromise the evacuation of passengers by rescue services and increase the risk of injury.

FMVSS1:**FMVSS2:****Description of the safety risk, including crash, fire, death, injury:**

In case of an emergency, this could compromise the evacuation of passengers by rescue services and increase the risk of injury.

Description of the cause:

An excessively large bore diameter in a component of the door control valve.

Identification of any warning that can occur:

None.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: ZF CV Distribution Germany GmbH & Co. KG

Address: Am Lindener Hafen 21
Hannover Foreign States, 30453

Country: Germany

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Tier of Supplier: Tier 1

Supplier Type: OEM

Name: ZF CV Distribution Germany GmbH & Co. KG

Address: Am Lindener Hafen 21
Hannover Foreign States, 30453

Country: Germany

Involved Components

Component Name 1: ZB AERATION VALVE / DCM NBE

Component Description: Compressed air flow valve

Component Part Number: A.000.760.90.78

Chronology

March 24, 2025 - Defect detection by internal quality controls.

March 2025 - January 2026 - Internal analysis at Daimler Buses to determine the cause and the remedy. Clarification with the supplier regarding which delivery batches are affected. Investigation of the affected vehicles.

January 29, 2026 - Daimler Buses GmbH decided a recall regarding this issue at Mercedes-Benz Tourrider Business and Tourrider Premium coaches.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Replace the door control valve on all affected vehicles

How remedy component differs from recalled component:

The bore diameter has been adjusted so that it is now within the specified tolerance

Identify how/when recall condition was corrected in production:

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Corrected in production November 5, 2025.

Reimbursement Plan

Description of reimbursement program:

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes Benz dealer.

Period of reimbursement:

Lifetime of vehicle

Costs to be reimbursed:

Parts, labor, fees and taxes.

Address for reimbursement claims:

3501 W. Beaver Street
Jacksonville FL, 32254

Recall Schedule

Description of recall schedule:

Daimler Coaches North America (DCNA) does not operate via a traditional "dealer" network. Dates noted are to satisfy the recall portal. Noted dates (or before) are when DCNA customers/fleet operators will be notified of affected vehicles in their fleet(s).

Planned Dealer Notification Date: Apr 03, 2026 - Apr 03, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Apr 03, 2026 - Apr 03, 2026

☐ Phased Recall

Date when VIN will be searchable: