



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V051

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Jan 29, 2026

NHTSA Recall No.: 26V051

Manufacturer Recall No.: 20D

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 80,620

Estimated percentage with defect: 0.5%

Vehicle Information

Vehicle 1: 2021-2023 JEEP GRAND CHEROKEE

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Jun 30, 2021 - May 31, 2023

Number of potentially involved: 29,139

Descriptive Information:

Some 2021-2023 MY Jeep Grand Cherokee vehicles may experience a rear coil spring that may not be correctly installed during the repair of NHTSA Recall ID - 23V413 (FCA US Recall ID - 64A ("64A")) or have an incomplete recall status, allowing the coil spring to come out of position.

The suspect production period began on June 30, 2021, when the first suspect vehicle with a 64A repair or incomplete status was produced and ended on May 31, 2023, when the last vehicle with a 64A repair or incomplete status was produced. Vehicle production and recall status records were used to determine the suspect period.

Similar vehicles not included in this recall were inspected with no repair during recall 64A, were built before or after the suspect period, or were built with an air suspension system.

Vehicle 2: 2021-2023 JEEP GRAND CHEROKEE L

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion:

Production Dates: Dec 05, 2020 - May 31, 2023

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Number of potentially involved: 51,481

Descriptive Information:

Some 2021-2023 MY Jeep Grand Cherokee L vehicles may experience a rear coil spring that may not be correctly installed during the repair of 64A or have an incomplete recall status, allowing the coil spring to come out of position.

The suspect production period began on December 5, 2020, when the first suspect vehicle with a 64A repair or incomplete status was produced and ended on May 31, 2023, when the last vehicle with a 64A repair or incomplete status was produced. Vehicle production and recall status records were used to determine the suspect period.

Similar vehicles not included in this recall were inspected with no repair during recall 64A, were built before or after the suspect period, or were built with an air suspension system.

Defect / Noncompliance Description

Description of the defect or noncompliance:

A rear coil spring that detaches from the vehicle while driving may create a road hazard to operators and occupants of other vehicles.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Road hazards to operators and occupants of other vehicles can cause vehicles to crash without prior warning and/or may result in injury to other road users.

Description of the cause:

Identification of any warning that can occur:

None

Component Manufacturer

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26V051**Tier of Supplier:****Supplier Type:****Name:** Airboss**Address:** 2600 Auburn Ct
Auburn Hills MI, 48326**Country:** United States

Involved Components

Component Name 1: Isolator**Component Description:** Lower Spring Isolator**Component Part Number:** 68375896AC

Chronology

- On June 1, 2023, the FCA US LLC ("FCA US") determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles resulting in 64A.
- On September 30, 2025, NHTSA sent FCA US a pre-investigation request identifying 20 complaints made to the Agency regarding coil spring separation after the 64A recall repair had been completed.
- On October 14, 2025, FCA US provided the requested information to NHTSA, including 70 potentially related similar claims mined from internal data.
- On November 20, 2025, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into some 2021-2023MY Jeep Grand Cherokee and Grand Cherokee L vehicles that may experience a rear coil spring that detaches from the vehicle after the 64A recall repair had been completed.
- From November 2025 through January 2026, FCA US TSRC met with FCA Engineering to review the issue, to understand the failure mode, review customer records and to determine the suspect population.
- As of January 9, 2026, FCA US is aware of 20 customer assistance records, 284 warranty claims, and no field reports potentially relating to this issue for all markets with dates of receipt ranging from July 15, 2023, to October 22, 2025.
- As of January 9, 2026, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On January 22, 2026, FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in certain vehicles.

Related NHTSA Recall Number: 23V413

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Description of Remedy

Remedy Type: Inspect, Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, repair the rear coil spring assembly.

How remedy component differs from recalled component:

This recall is not related to a part defect but rather a repair issue where the vehicle may have been repaired with an out of position rear coil spring assembly. The remedy will be to inspect and, if necessary, repair the rear coil spring assembly.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

****01/29/2026:** FCA US will notify dealers on or about 01/30/2026 and begin notifying owners on or about 02/12/2026.

Planned Dealer Notification Date: Jan 30, 2026 - Jan 30, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: Feb 12, 2026 - Feb 13, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Mar 19, 2026 - Mar 20, 2026 ☐ Phased Recall

Date when VIN will be searchable: Jan 30, 2026