



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

## Part 573 Safety Recall Report

## 26V046

**Manufacturer Name:** Kia America, Inc.

**Submission Date:** Jan 26, 2026

**NHTSA Recall No.:** 26V046

**Manufacturer Recall No.:** SC361

### Manufacturer Information

### Population

**Manufacturer Name:** Kia America, Inc.

**Address:** 111 Peters Canyon Road  
Irvine CA, 92606

**Total number of potentially involved:** 42,677

**Estimated percentage with defect:** 100%

### Vehicle Information

**Vehicle 1:** 2026-2026 KIA SPORTAGE PHEV

**Product Category:** Light Vehicles

**Product Type:**

**Fuel / Propulsion:** Plug-In Hybrid

**Production Dates:** Jul 15, 2025 - Oct 23, 2025

**Number of potentially involved:** 866

#### Descriptive Information:

Certain 2026 model year Sportage PHEV vehicles manufactured from July 15, 2025 through October 23, 2025 (866 units).

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 2:** 2025-2026 KIA SORENTO PHEV

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:** Plug-In Hybrid

**Production Dates:** Jun 30, 2025 - Oct 20, 2025

**Number of potentially involved:** 318

#### Descriptive Information:

Certain 2025-2026 model year Sorento PHEV vehicles manufactured from June 30, 2025 through October 20, 2025 (318 units).

# Part 573 Safety Recall Report

# 26V046

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

## Vehicle 3: 2026-2026 KIA SPORTAGE HYBRID

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:** Hybrid Electric Vehicle

**Production Dates:** Jun 30, 2025 - Oct 27, 2025

**Number of potentially involved:** 4,825

### Descriptive Information:

Certain 2026 model year Sportage Hybrid vehicles manufactured from June 30, 2025 through October 27, 2025 (4,825 units);

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

## Vehicle 4: 2026-2026 KIA SPORTAGE

**Product Category:** Light Vehicles

**Product Type:** Multipurpose Passenger Vehicle

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Jul 24, 2025 - Nov 17, 2025

**Number of potentially involved:** 7,340

### Descriptive Information:

Certain 2026 model year Sportage vehicles manufactured from July 24, 2025 through November 17, 2025 (7,340 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

## Vehicle 5: 2026-2026 KIA K5

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:** Spark Ignition Fuel

# Part 573 Safety Recall Report

**26V046****Production Dates:** Jul 03, 2025 - Sep 24, 2025**Number of potentially involved:** 1,327**Descriptive Information:**

Certain 2026 model year K5 vehicles manufactured from July 3, 2025 through September 24, 2025 (1,327 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 6:** 2026-2026 KIA EV9**Product Category:** Light Vehicles**Product Type:** Multipurpose Passenger Vehicle**Fuel / Propulsion:** Electric Battery Power**Production Dates:** Jul 28, 2025 - Oct 30, 2025**Number of potentially involved:** 447**Descriptive Information:**

Certain 2026 model year EV9 vehicles manufactured from July 28, 2025, through October 30, 2025 (447 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 7:** 2026-2026 KIA CARNIVAL HYBRID**Product Category:** Light Vehicles**Product Type:** Multipurpose Passenger Vehicle**Fuel / Propulsion:** Hybrid Electric Vehicle**Production Dates:** Jun 24, 2025 - Nov 14, 2025**Number of potentially involved:** 4,162**Descriptive Information:**

Certain 2026 model year Carnival Hybrid vehicles manufactured from June 24, 2025 through November 14, 2025 (4,162 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

# Part 573 Safety Recall Report

**26V046****Vehicle 8:** 2026-2026 KIA CARNIVAL**Product Category:** Light Vehicles**Product Type:** Multipurpose Passenger Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jun 25, 2025 - Sep 29, 2025**Number of potentially involved:** 2,875**Descriptive Information:**

Certain 2026 model year Carnival vehicles manufactured from June 25, 2025 through September 29, 2025 (2,875 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 9:** 2025-2026 KIA SORENTO HYBRID**Product Category:** Light Vehicles**Product Type:** Multipurpose Passenger Vehicle**Fuel / Propulsion:** Hybrid Electric Vehicle**Production Dates:** Jun 30, 2025 - Oct 20, 2025**Number of potentially involved:** 1,638**Descriptive Information:**

Certain 2025-2026 model year Sorento Hybrid vehicles manufactured from June 30, 2025 through October 20, 2025 (1,638 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 10:** 2025-2026 KIA SORENTO**Product Category:** Light Vehicles**Product Type:** Multipurpose Passenger Vehicle**Fuel / Propulsion:** Spark Ignition Fuel**Production Dates:** Jul 29, 2025 - Nov 18, 2025**Number of potentially involved:** 4,623**Descriptive Information:**

Certain 2025-2026 model year Sorento vehicles manufactured from July 29, 2025 through November 18, 2025 (4,623 units)

# Part 573 Safety Recall Report

# 26V046

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

**Vehicle 11:** 2025-2025 KIA K4

**Product Category:** Light Vehicles

**Product Type:** Passenger Car

**Fuel / Propulsion:** Spark Ignition Fuel

**Production Dates:** Aug 04, 2025 - Dec 12, 2025

**Number of potentially involved:** 14,256

## Descriptive Information:

Certain 2025 model year K4 vehicles manufactured from August 4, 2025 through December 12, 2025 (14,256 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

## Defect / Noncompliance Description

### Description of the defect or noncompliance:

Certain instrument cluster units may unnecessarily enter into an overheat protection mode and temporarily go blank while driving due to excessive signal noise from the instrument cluster's power management circuit. If this condition occurs, the screen will not show information such as the speedometer, Tire Pressure Monitoring System (TPMS) telltale or other telltales. As a result, the subject vehicles do not comply with the visibility and illumination requirements of FMVSS 101, §§ S5.1.2 and 5.3.1(b) and FMVSS 138 § S4.2. The underlying system functionality of any telltales/indicators is not affected.

**FMVSS1:** 101 - Control and displays

**FMVSS2:** 138 - Tire pressure monitoring systems

### Description of the safety risk, including crash, fire, death, injury:

A blank instrument cluster that does not show certain information such as the speedometer, TPMS or telltales increases the risk of a crash.

### Description of the cause:

Excessive signal noise from the instrument cluster's power management circuit.

### Identification of any warning that can occur:

# Part 573 Safety Recall Report

# 26V046

None

## Component Manufacturer

**Tier of Supplier:** Tier 1

**Supplier Type:**

**Name:** Hyundai Mobis

**Address:** 95, Sayang 2-gil,  
Munbaek-myeon, Chungcheongbuk  
Jincheon-gun Foreign States, 27862

**Country:** Korea, Republic Of

## Involved Components

**Component Name 1:** UNIT ASSY-CLUSTER

**Component Description:** Cluster Unit Assembly

**Component Part Number:** 940C3-P1360

**Component Name 2:** UNIT ASSY-CLUSTER

**Component Description:** Cluster Unit Assembly

**Component Part Number:** 940C3-R0440

**Component Name 3:** UNIT ASSY-CLUSTER

**Component Description:** Cluster Unit Assembly

**Component Part Number:** 940C3-XA200

**Component Name 4:** UNIT ASSY-CLUSTER

**Component Description:** Cluster Unit Assembly

**Component Part Number:** 940C3-GG000

**Component Name 5:** UNIT ASSY-CLUSTER

**Component Description:** Cluster Unit Assembly

**Component Part Number:** 940C3-L2110

# Part 573 Safety Recall Report

**26V046****Component Name 6:** UNIT ASSY-CLUSTER**Component Description:** Cluster Unit Assembly**Component Part Number:** 940C3-R5010**Component Name 7:** UNIT ASSY-CLUSTER**Component Description:** Cluster Unit Assembly**Component Part Number:** 940C3-P4220**Component Name 8:** UNIT ASSY-CLUSTER**Component Description:** Cluster Unit Assembly**Component Part Number:** 940C3-DW300

## Chronology

See attached document titled "2025MY K4, 2025-2026MY Sorento, Sorento Hybrid, 2026MY Carnival, Carnival Hybrid, EV9, K5, Sportage and Sportage Hybrid Instrument Cluster Screen Chronology."

**Related NHTSA Recall Number:**

## Description of Remedy

**Remedy Type:** Software, Software OTA**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

All owners of the subject vehicles will be notified of the remedy program by first class mail. The instrument cluster will be updated with improved software by dealers or via an Over-the-Air (OTA) update. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

**How remedy component differs from recalled component:**

The instrument cluster unit contains updated software which reduces signal noise and prevents the unnecessary activation of the unit's overheat protection mode.

**Identify how/when recall condition was corrected in production:**

# Part 573 Safety Recall Report

# 26V046

The following Kia models produced beginning on the dates listed below are equipped with instrument cluster units that contain the updated software:

2025MY K4: 12/13/25  
 2026MY Sorento: 11/19/2025  
 2026MY Sorento PHEV: 10/21/2025  
 2026MY Sorento Hybrid: 10/21/2025  
 2026MY Carnival: 9/30/2025  
 2026MY Carnival Hybrid: 11/15/2025  
 EV9: 10/31/2025  
 K5: 9/25/2025  
 Sportage: 11/18/2025  
 Sportage PHEV: 10/24/2025  
 Sportage Hybrid: 10/28/2025

## Reimbursement Plan

Manufacturer used general reimbursement plan on file.

## Recall Schedule

### Description of recall schedule:

The planned dealer notification begin and end date is January 27, 2026. The planned owner notification begin and end date is March 26, 2026.

**Planned Dealer Notification Date:** Jan 27, 2026 - Jan 27, 2026 ☐ No Dealers  
**Planned Interim Owner Notification Date:** ☐ No Owners  
**Planned Remedy Owner Notification Date:** Mar 26, 2026 - Mar 26, 2026 ☐ Phased Recall  
**Date when VIN will be searchable:** Feb 09, 2026