



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V046

Manufacturer Name: Kia America, Inc.

Submission Date: Jan 26, 2026

NHTSA Recall No.: 26V046

Manufacturer Recall No.: SC361

Manufacturer Information

Population

Manufacturer Name: Kia America, Inc.
Address: 111 Peters Canyon Road
Irvine CA, 92606

Total number of potentially involved: 42,677
Estimated percentage with defect: 100%

Vehicle Information

Vehicle 1: 2026-2026 KIA SPORTAGE PHEV

Product Category: Light Vehicles

Product Type:

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Jul 15, 2025 - Oct 23, 2025

Number of potentially involved: 866

Descriptive Information:

Certain 2026 model year Sportage PHEV vehicles manufactured from July 15, 2025 through October 23, 2025 (866 units).

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 2: 2025-2026 KIA SORENTO PHEV

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Plug-In Hybrid

Production Dates: Jun 30, 2025 - Oct 20, 2025

Number of potentially involved: 318

Descriptive Information:

Certain 2025-2026 model year Sorento PHEV vehicles manufactured from June 30, 2025 through October 20, 2025 (318 units).

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The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 3: 2026-2026 KIA SPORTAGE HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Jun 30, 2025 - Oct 27, 2025

Number of potentially involved: 4,825

Descriptive Information:

Certain 2026 model year Sportage Hybrid vehicles manufactured from June 30, 2025 through October 27, 2025 (4,825 units);

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 4: 2026-2026 KIA SPORTAGE

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 24, 2025 - Nov 17, 2025

Number of potentially involved: 7,340

Descriptive Information:

Certain 2026 model year Sportage vehicles manufactured from July 24, 2025 through November 17, 2025 (7,340 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 5: 2026-2026 KIA K5

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Spark Ignition Fuel

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Production Dates: Jul 03, 2025 - Sep 24, 2025

Number of potentially involved: 1,327

Descriptive Information:

Certain 2026 model year K5 vehicles manufactured from July 3, 2025 through September 24, 2025 (1,327 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 6: 2026-2026 KIA EV9

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Electric Battery Power

Production Dates: Jul 28, 2025 - Oct 30, 2025

Number of potentially involved: 447

Descriptive Information:

Certain 2026 model year EV9 vehicles manufactured from July 28, 2025, through October 30, 2025 (447 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 7: 2026-2026 KIA CARNIVAL HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Jun 24, 2025 - Nov 14, 2025

Number of potentially involved: 4,162

Descriptive Information:

Certain 2026 model year Carnival Hybrid vehicles manufactured from June 24, 2025 through November 14, 2025 (4,162 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

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Vehicle 8: 2026-2026 KIA CARNIVAL

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jun 25, 2025 - Sep 29, 2025

Number of potentially involved: 2,875

Descriptive Information:

Certain 2026 model year Carnival vehicles manufactured from June 25, 2025 through September 29, 2025 (2,875 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 9: 2025-2026 KIA SORENTO HYBRID

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Hybrid Electric Vehicle

Production Dates: Jun 30, 2025 - Oct 20, 2025

Number of potentially involved: 1,638

Descriptive Information:

Certain 2025-2026 model year Sorento Hybrid vehicles manufactured from June 30, 2025 through October 20, 2025 (1,638 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 10: 2025-2026 KIA SORENTO

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Jul 29, 2025 - Nov 18, 2025

Number of potentially involved: 4,623

Descriptive Information:

Certain 2025-2026 model year Sorento vehicles manufactured from July 29, 2025 through November 18, 2025 (4,623 units)

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The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Vehicle 11: 2025-2025 KIA K4

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Aug 04, 2025 - Dec 12, 2025

Number of potentially involved: 14,256

Descriptive Information:

Certain 2025 model year K4 vehicles manufactured from August 4, 2025 through December 12, 2025 (14,256 units)

The recall population was determined by a review of vehicle production and supplier records. Affected VINs are traceable based on these records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Certain instrument cluster units may unnecessarily enter into an overheat protection mode and temporarily go blank while driving due to excessive signal noise from the instrument cluster's power management circuit. If this condition occurs, the screen will not show information such as the speedometer, Tire Pressure Monitoring System (TPMS) telltale or other telltales. As a result, the subject vehicles do not comply with the visibility and illumination requirements of FMVSS 101, §§ S5.1.2 and 5.3.1(b) and FMVSS 138 § S4.2. The underlying system functionality of any telltales/indicators is not affected.

FMVSS1: 101 - Control and displays

FMVSS2: 138 - Tire pressure monitoring systems

Description of the safety risk, including crash, fire, death, injury:

A blank instrument cluster that does not show certain information such as the speedometer, TPMS or telltales increases the risk of a crash.

Description of the cause:

Excessive signal noise from the instrument cluster's power management circuit.

Identification of any warning that can occur:

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None

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type:

Name: Hyundai Mobis

Address: 95, Sayang 2-gil,
Munbaek-myeon, Chungcheongbuk
Jincheon-gun Foreign States, 27862

Country: Korea, Republic Of

Involved Components

Component Name 1: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-P1360

Component Name 2: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-R0440

Component Name 3: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-XA200

Component Name 4: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-GG000

Component Name 5: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-L2110

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Component Name 6: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-R5010

Component Name 7: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-P4220

Component Name 8: UNIT ASSY-CLUSTER

Component Description: Cluster Unit Assembly

Component Part Number: 940C3-DW300

Chronology

See attached document titled "2025MY K4, 2025-2026MY Sorento, Sorento Hybrid, 2026MY Carnival, Carnival Hybrid, EV9, K5, Sportage and Sportage Hybrid Instrument Cluster Screen Chronology."

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Software, Software OTA

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

All owners of the subject vehicles will be notified of the remedy program by first class mail. The instrument cluster will be updated with improved software by dealers or via an Over-the-Air (OTA) update. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How remedy component differs from recalled component:

The instrument cluster unit contains updated software which reduces signal noise and prevents the unnecessary activation of the unit's overheat protection mode.

Identify how/when recall condition was corrected in production:

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The following Kia models produced beginning on the dates listed below are equipped with instrument cluster units that contain the updated software:

2025MY K4: 12/13/25
2026MY Sorento: 11/19/2025
2026MY Sorento PHEV: 10/21/2025
2026MY Sorento Hybrid: 10/21/2025
2026MY Carnival: 9/30/2025
2026MY Carnival Hybrid: 11/15/2025
EV9: 10/31/2025
K5: 9/25/2025
Sportage: 11/18/2025
Sportage PHEV: 10/24/2025
Sportage Hybrid: 10/28/2025

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

The planned dealer notification begin and end date is January 27, 2026. The planned owner notification begin and end date is March 26, 2026.

Planned Dealer Notification Date: Jan 27, 2026 - Jan 27, 2026

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date: Mar 26, 2026 - Mar 26, 2026

Phased Recall

Date when VIN will be searchable: Feb 09, 2026