



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V024

Manufacturer Name: Ford Motor Company

Submission Date: Jan 21, 2026

NHTSA Recall No.: 26V024

Manufacturer Recall No.: 26C02

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 8

Estimated percentage with defect: 1%

Vehicle Information

Vehicle 1: 2026-2026 FORD EXPLORER

Product Category: Light Vehicles

Product Type: Multipurpose Passenger Vehicle

Fuel / Propulsion: Spark Ignition Fuel

Production Dates: Oct 19, 2025 - Oct 20, 2025

Number of potentially involved: 8

Descriptive Information:

Ford's team reviewed plant records to determine the population of affected parts. Affected vehicles are equipped with windshields that may have improperly applied urethane between the windshield glass and windshield frame.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

8 Explorer vehicles are affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

On affected vehicles, the windshield may have improperly applied urethane between the windshield glass and windshield frame. As such, these vehicles may not comply with Federal Motor Vehicle Safety Standard 212 – Windshield Mounting.

FMVSS1: 212 - Windshield mounting

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FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

On affected vehicles, the windshield may not stay adequately retained in the event of a crash, increasing the risk of injury resulting from the crash.

Description of the cause:

An equipment failure at the vehicle assembly plant resulted in improper application of urethane between the windshield glass and windshield frame.

Identification of any warning that can occur:

Affected vehicles may exhibit increased wind noise and/or water leaks.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Ford Motor Company

Address: 1 American Road
Dearborn MI, 48126

Country: United States

Involved Components

Component Name 1: Windshield

Component Description: Explorer Windshield

Component Part Number: RB5Z-7803100*

Chronology

On October 18, 2025, a windshield urethane adhesive application station at Chicago Assembly Plant (CAP) experienced a major fault indicative of improper application resulting in a line stoppage. An Explorer vehicle with urethane skips between the windshield glass and windshield frame was subsequently discovered during the 5-minute water leak testing all vehicles undergo as part of end-of-line testing. Additional units with urethane skips were identified during line walks and windshield cutout testing performed as part of initial plant investigation. CAP personnel performed repairs on one of the station's urethane dispensing pumps, but additional urethane skip conditions were observed subsequently on October 19 and 20, 2025. On October 20, 2025, Ford's Critical Concern Review Group (CCRG) requested a Stop-Ship related to this concern. On October 28, 2025, CAP team members brought this issue to CCRG for review.

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In November and December 2025, the CCRG worked with team members from CAP, Product Development, and Vehicle Manufacturing to establish a full understanding of issue root cause and identify all potentially affected vehicles. It was determined that an equipment failure at the vehicle assembly plant resulted in improper application of urethane between the windshield glass and windshield frame on the affected vehicles.

As of January 13, 2026, Ford is not aware of any warranty claims potentially related to this condition on a 2026 Explorer vehicle.

On January 13, 2026, Ford's Field Review Committee reviewed the concern and approved a field action. Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have the windshield removed and a new windshield installed. There will be no charge for this service.

How remedy component differs from recalled component:

The new windshields (RB5Z-7803100*) will have urethane properly applied between the windshield glass and windshield frame.

Identify how/when recall condition was corrected in production:

Not required per 49 Part 573.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on January 22, 2026. Ford plans to notify owners of the recall by phone and/or email on January 23, 2025. Mailing of remedy owner notification letters is

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expected to begin January 26, 2026, and is expected to be completed by January 30, 2026. The date VINs are planned to be searchable is January 22, 2026.

Planned Dealer Notification Date: Jan 22, 2026 - Jan 22, 2026 No Dealers

Planned Interim Owner Notification Date: No Owners

Planned Remedy Owner Notification Date: Jan 26, 2026 - Jan 30, 2026 Phased Recall

Date when VIN will be searchable: Jan 22, 2026