



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26V017

Manufacturer Name: Lucid USA, Inc.

Submission Date: Jan 16, 2026

NHTSA Recall No.: 26V017

Manufacturer Recall No.: SR-26-01-0

Manufacturer Information

Population

Manufacturer Name: Lucid USA, Inc.

Address: 7373 Gateway Blvd.
Newark CA, 94560

Total number of potentially involved: 10,816

Estimated percentage with defect: 15%

Vehicle Information

Vehicle 1: 2022-2026 LUCID AIR

Product Category: Light Vehicles

Product Type: Passenger Car

Fuel / Propulsion: Electric Battery Power

Production Dates: Oct 11, 2021 - Dec 20, 2025

Number of potentially involved: 10,816

Descriptive Information:

Lucid determined that certain model year 2022–2026 Lucid Air vehicles equipped with an AD02 package and operating on software versions from 2.8.0 through 2.8.16 (the Affected Versions) may experience a blank rear view monitor screen that contains a warning. Software version 2.8.17 (the Remedy Version) addresses this issue.

Lucid is issuing this recall to advise owners of the AD02-equipped vehicles operating on the Affected Versions to accept the software remedy for their vehicle, which has already been provided. The Remedy Version was released via over-the-air (OTA) update in December 2025. AD02-equipped Air vehicles built after the OTA are updated to software version 2.8.17 or greater prior to sale.

Lucid determined through vehicle telematics that 9,186 Lucid Air customers with the AD02 package had already updated their software to the Remedy Version or greater by the time this 573 Report was filed and that owners of 1,630 customer vehicles with the AD02 package were still running an Affected Version.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Vehicles equipped with an AD02 package and operating on an Affected Version of software may be susceptible to the rearview image not appearing when shifting into reverse gear.

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FMVSS1: 111 - Rear visibility

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the rearview image does not appear while the vehicle is in reverse, the risk of a crash during a backing event is increased.

If a driver receives a warning that the rearview image is unavailable or if the screen is blank, the driver should use extra caution when driving in reverse. Prior to backing up, drivers should conduct a walkaround of their vehicle, take notice of any hazards presented by or to people or objects in the area, use both rear and side view mirrors, and look over their shoulder as necessary while driving in reverse.

Description of the cause:

This issue was introduced in software version 2.8.0. In limited instances, the Autonomous Control Unit (ACU) may be unable to provide the rearview image due to increased compute load transitioning from a sleep state. Due to this increased load, the ACU may be unable to provide the rearview image at the full frame rate. If the camera system is unable to display the full frame rate to the driver, the Center Console Controller will cause the camera error message to display on the screen.

Identification of any warning that can occur:

The warnings include the failure of the rearview image to appear on the rear view monitor screen (right cockpit panel display) or appearance of a warning telltale and message, "Camera Error. Turn your vehicle off and on again."

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

Involved Components

Component Name 1: Software versions > or = to 2.8.0 and below 2.8.17

Component Description: ACU Software

Component Part Number: Software versions greater than or equal to 2.8.0 and below version 2.8.17

Chronology

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Lucid conducted testing for compliance with FMVSS 111 before the start of production of the Lucid Air and before the release of each software upgrade that Lucid understood would affect the rearview image. At the time of certification of the vehicles, Lucid had not identified software issues that could result in non-compliance with FMVSS 111. After the sale of certified vehicles, Lucid began to receive occasional reports of intermittent rearview image issues that did not appear during compliance testing and certification activities.

Through its investigation, Lucid determined that the issues originated with new software features introduced in software version 2.8.0, released in August 2025. In October 2025, during an internal quality assessment on a Lucid Air running software version 2.8.7, it was noticed that the rearview image did not display and an error message relating to the camera error was displayed on the rearview camera display after putting the vehicle in reverse. Additionally, the surround view camera image failed to display and the Center Instrument Display (CID) displayed an error message. After restarting the vehicle, the rearview image displayed, but the surround view camera image did not.

After this one instance, Lucid reviewed warranty claims and initially identified 10 warranty claims that appeared related to this issue. Through its investigation, Lucid determined that the rearview image display issue related to the increased load on the ACU when waking from sleep state. Only vehicles equipped with an AD02 package have an ACU, and therefore only AD02 vehicles would be affected. Lucid also determined that this issue was introduced in software version 2.8.0 and affected software up to version 2.8.16.

On November 20, 2025, Lucid decided to issue a stop sale on Lucid Airs with an AD02 package because of a potential noncompliance with FMVSS 111 while Lucid continued its investigation. While Lucid was investigating the issue, Lucid's Digital organization proceeded to develop software mitigations to improve issues with the Lucid Air, including the rearview image display issues.

On December 4, 2025, Lucid's Product Safety Working Group (PSWG) met to discuss the rearview image display issue. On December 5, 2025, Lucid released an OTA software update (software version 2.8.17). In addition to other items, the software adjusted the ACU startup process for consistent video performance. Prior to its release, Lucid verified that this update resolved this rearview image display issue. Lucid issued instructions that the stop sale was lifted and vehicles may be sold only when they are updated to the latest release of 2.8.17.

The PSWG continued to investigate the issues, including performing a deeper inquiry into the initially identified warranty claims. Upon further review, it was determined that there were only 4 confirmed warranty claims related to the issue. The work orders for these claims were created between late September and mid-October 2025. These vehicles were on software version 2.8.4.

The PSWG referred this issue to Lucid's Product Safety Executive Council (PSEC). On January 9, 2026, the PSEC determined that this blank rear view monitor screen containing a warning constitutes a non-compliance with FMVSS 111 and that a recall was required. At the time this Part 573 is filed, 9,186 Lucid Air customers had already updated their vehicle to the Remedy Version or greater.

Lucid is releasing a software jump campaign in January 2026 for AD02-equipped vehicles running on a version of software below or equal to 2.8.0. The jump campaign prevents owners from installing an Affected Version and updates them directly to the Remedy Version, 2.8.17.

Related NHTSA Recall Number:

Description of Remedy

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Remedy Type: Software OTA

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

Lucid released an over-the-air (OTA) software update, 2.8.17, in December 2025. All OTA updates are provided at NO COST to customers. Owners of AD02 package vehicles operating on software version 2.8.0 through 2.8.16 will be notified by first class mail with instructions to update their software to the latest version available or contact Lucid Customer Care for assistance in doing so, at NO COST.

How remedy component differs from recalled component:

The Remedy Version of the software, and later versions, adjusts the ACU startup process for consistent video performance.

Identify how/when recall condition was corrected in production:

As of December 5, 2025, all vehicles in Lucid's possession are being updated to version 2.8.17 or greater either at the factory or during pre-delivery inspections, and all vehicles in inventory will be updated to 2.8.17 or greater prior to delivery to customers.

Reimbursement Plan

Description of reimbursement program:

Lucid will reimburse owners for costs an owner reasonably incurred to obtain a remedy for this safety defect or noncompliance during the period starting from initial vehicle delivery through 10 days after Lucid's mailing of the owner notification letter concerning this defect. If an owner has such a claim for pre-notification reimbursement, they may contact Lucid Customer Care at 1-888-99-LUCID or 1-888-995-8243.

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

Owners of vehicles in the recall population who have not updated their software to the Remedy Version will be notified by first class mail with instructions to update their software to the latest version and that they may contact Lucid Customer Care or a Lucid Service Center if they need assistance with software updates. There will be NO COST for this service.

Planned Dealer Notification Date:

No Dealers

Part 573 Safety Recall Report**26V017****Planned Interim Owner Notification Date:** No Owners**Planned Remedy Owner Notification Date:** Mar 13, 2026 - Mar 13, 2026 Phased Recall**Date when VIN will be searchable:**