U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26T008

Manufacturer Name: General Rubber (Thailand) Co., Ltd

Submission Date: Feb 24, 2026

NHTSA Recall No.: 26T008

Manufacturer Recall No.: 045

Manufacturer Information

Manufacturer Name: General Rubber (Thailand) Co., Ltd

Address: No. 7/5/38 Moo.6 T. Mabyangporn
A. Pluak Daeng Rayong FS, 21140

Population

Total number of potentially involved: 65

Estimated percentage with defect: 100%

Tire Information

Tire Brand 1: Xcellent

Tire Line: Xcellent Roadbreaker A/T

Tire Size: LT305/65R17

Production Dates: Oct 21, 2024 - Oct 27, 2024

Number of potentially involved: 65

Descriptive Information:

The basis for determining the population of production week for the subject tires was based on a combination of NHTSA's test report, production records, and visual inspection of tires.

Tire Identification Number (TIN)

Plant ID Code	Size Code	Optional Code	Begin M Code	End M Code
045	KLFF9L		4324	4324

Defect / Noncompliance Description

Description of the defect or noncompliance:

NHTSA conducted compliance tests under FMVSS No. 139 on the subject tire, which showed tread shoulder groove cracking, inner liner separation, cracking, and air loss during tire durability-endurance testing.

FMVSS1: 139 - New pneumatic radial tires for light vehicles

FMVSS2:

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Description of the safety risk, including crash, fire, death, injury:

The aforementioned conditions of the tire could result in a decrease in tire pressure, which could increase safety risk and increase in the risk of crash.

Description of the cause:

During the vulcanization stage, there was insufficient rubber in the shoulder and sidewall areas. As a temporary measure, rubber patches were applied and vulcanized on the tire sidewall. However, due to inadequate compression during the patching process, air was not fully expelled between the patch and the original shoulder and sidewall areas. As a result, voids remained inside these areas of the finished tire. During the endurance testing process, the trapped air heated up and expanded, gradually enlarging the voids, ultimately leading to cracking at the tread shoulder and separation of the inner liner accompanied by cracking, resulting in air leakage.

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:
Supplier Type:
Name:
Address:
Country:

Involved Components

Component Name 1: Tire
Component Description:
Component Part Number:

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name:
Address:
Country:

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Chronology

NHTSA sent a letter dated January 27, 2026, notifying the Company of the test failure of the subject tire and attached the test report. After receiving NHTSA's letter, the Company reviewed the manufacturing records for the tires manufactured during the week of 4324 and noted the temporary measure implemented to resolve the insufficient rubber issue. On or about February 4, 2026, the company determined that a manufacturing issue during the production week of 4324 caused this non-conformity.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Reimburse

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

All consumers who have purchased the subject tires will receive a full refund for the purchase price upon presenting the purchase receipt and the actual tire at an authorized dealer/retailer. All recalled tires will be collected by dealers for proper disposal and scrapping. Instructions to dealers will specify any tire removed under this recall to be rendered unsuitable for resale for installation on motor vehicles.

The consumer notification letter will be sent to NHTSA for review and approval prior to being sent. Any consumer who replaced recalled tires before receiving the recall notification letter may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. These consumers can contact the importer, Gremax Industrial Inc., at (469)222-0888 or service@gremaxtire.com for more information.

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

As mentioned above, an isolated event (insufficient rubber) caused the manufacturing defect in DOT week code 4324. This issue did not occur in other weeks. Thus, the tires for other DOT weeks were not affected.

Reimbursement Plan

Description of reimbursement program:
General Rubber will contact registered owners that may have purchased subject tires. Customer correspondence will explain the issue and include instructions on how to obtain full refund at no cost, as well as the following instructions for collecting reimbursement for remedies made prior to the recall: If you have already replaced any of the tires covered by this recall, you may be eligible for reimbursement. Reimbursements are limited to warranty transactions where you paid a portion of the total price of a tire to replace an affected tire. Documentation that adequately supports eligibility must

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be provided for reimbursement. Submit a copy of your replacement tire invoice/receipt and if available a copy of the tire adjustment claim form to the following address for reimbursement:

Gremax Industrial Inc.
3102 Miller Park S., Suite 100, Garland, TX 75042

Period of reimbursement:
Period of reimbursement will be until September 1, 2026.

Costs to be reimbursed:

Address for reimbursement claims:
3102 Miller Park S.
Suite 100
Garland TX, 75042

Recall Schedule

Description of recall schedule:

General Rubber will initiate a voluntary safety recall of the subject tires. General Rubber will contact registered owners who may have purchased subject tires. Customer correspondence will explain the issue and include instructions on how to obtain full refund, as well as instructions for collecting reimbursement for remedies made prior to the recall. The tires with affected identification numbers should be returned to an authorized dealer. All tires from the subject recall week of production will be scrapped according to applicable law. Consumers who have had their tires replaced before this recall may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. In accordance with the provisions of 49 C.F.R. § 573.6(c)(9)(i), General Rubber will make dealers aware of the legal requirements associated with the prohibition against the sale of recalled tires through a Dealer Notification Letter that will be submitted to the agency separately pursuant to 49 C.F.R. § 573.6(c)(10). The program for disposing of all recalled tires returned to General Rubber will comply with applicable state and local laws and regulations regarding the disposal of tires, and to the extent possible, tires will be channeled into a category of positive reuse or another alternative beneficial non-vehicular reuse, instead of being disposed of in landfills.

Planned Dealer Notification Date: Feb 20, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Apr 12, 2026

☐ Phased Recall