



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26E068

Manufacturer Name: KUAT INNOVATIONS LLC

Submission Date: Oct 01, 2026

NHTSA Recall No.: 26E068

Manufacturer Recall No.:

Manufacturer Information

Population

Manufacturer Name: KUAT INNOVATIONS LLC

Address: 2240 N. Alliance Ave.
Springfield MO, 65803

Total number of potentially involved: 3,845

Estimated percentage with defect: 100%

Equipment Information

Brand / Trade 1: Kuat

Model: Pivot V3

Part Number: PV3D20B

Type: Original

Function / Version:

Size / Configuration: Driver

Production Dates: Mar 16, 2026 - Sep 10, 2026

Number of potentially involved: 1,222

Descriptive Information:

Consists of all Pivot V3 PV3D20B driver units that left the manufacturer before September 10th 2026. 683 PV3D20B units sold directly to consumer/distributors containing batch codes 2612 and 2627. 539 PV3D20B units remain at warehouse and have been quarantined.

Estimated percentage at 100% because all units share identical material. All units manufactured be September 10th 2026 are affected.

Brand / Trade 2: Kuat

Model: Pivot V3

Part Number: PV3P20B

Type: Original

Function / Version:

Size / Configuration: Passenger

Production Dates: Jan 26, 2026 - Sep 10, 2026

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Number of potentially involved: 2,623

Descriptive Information:

Consists of all Pivot V3 PV3P20B passenger units that left the manufacturer before September 10th 2026. 1464 PV3P20B units sold directly to consumer/distributors containing batch codes 2605 and 2610. 1159 PV3P20B units remain at warehouse and have been quarantined.

Estimated percentage at 100% because all units share identical material. All units manufactured before September 10th 2026 are affected.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Material fatigue or failure between hitch tube and rear cross beam under certain load conditions.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Under certain load conditions a section of Pivot v3 material may stretch and crack where the hitch tube and cross beam connect via weldment causing the pivot to sag and rest on the pivot hitch tube. If the condition remains undetected or with continued use the cross beam has potential to separate and create a road hazard, increasing the risk of a crash, property damage, or injury to following vehicles.

Description of the cause:

Identification of any warning that can occur:

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

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Involved Components

Component Name 1: Rear Weldment Passenger Swing

Component Description: Rear Weldment Passenger Swing

Component Part Number: 0810-002

Component Name 2: Rear Weldment Driver Swing

Component Description: Rear Weldment Driver Swing

Component Part Number: 0800-002

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: Ningbo MyJoy Outdoor Co., Ltd

Address: 123 Gongyi Road
Ningbo Foreign States

Country: China

Chronology

On August 25, 2026, We received a report involving a Pivot v3. Two photos of the product were provided, but no additional information regarding the circumstances or conditions of use was received. The report was not brought to the attention of R&D at that time.

On September 1, 2026, we received a second report involving a Pivot v3. The customer reported an unusual amount of play in the system and provided photos of the affected product. The photos showed a condition similar to the condition visible in the August 25 report.

On September 4, 2026, the September 1st report was brought to the attention of R&D for further evaluation. During review, we identified the earlier August 25 report and recognized the similarity between the two reported conditions. A return label was provided for the September 1 product, and we made multiple attempts to obtain the product for physical evaluation.

While awaiting the return of the product, we continued its investigation. On September 10, 2026, we requested that the factory stop production of the Pivot v3 and paused order fulfillment while the reported condition was evaluated and product testing was conducted.

From September 10 through September 24, we evaluated the reported condition and conducted product testing. The customer product was also received during this evaluation period.

On September 24, 2026, We were able to recreate a similar material condition during testing under extreme loading conditions that exceeded the reported customer load and Küat's recommended use

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guidelines. Testing identified the potential for material fatigue or failure between the hitch tube and rear cross beam under certain load conditions.

Kuat was unable to verify the use conditions associated with the August 25 report. We were also unable to independently confirm all of the circumstances associated with the September 1 report, as some of the information was provided by a shop based on information reported by the employee who experienced the condition.

Based on the two reports, evaluation of the returned product, and subsequent testing, we determined that a safety-related defect may exist and initiated a voluntary safety recall of the affected Pivot v3 population.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Reimburse, Repair

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Retail: We will request any/all unsold inventory be returned to Kuat headquarters. Upon receipt a credit or refund will be issued. Kuat will pay for return shipping for each unit.

Customer: We will replace the affected Pivot v3 with a newly manufactured Pivot v3 incorporating the corrective change, at no charge to the consumer. In the event the replacement Pivot v3 units are not available, consumers who contact Kuat may be offered replacement options which are reasonably equivalent and perform the same function as the recalled Pivot v3, or elect to receive a newly manufactured Pivot v3 incorporating the corrective design change when available. Consumers who elect to wait for the revised Pivot v3 will have their replacement order confirmed for fulfillment when the revised product becomes available. Field destruction or return of the affected Pivot v3 will be required.

How remedy component differs from recalled component:

The replacement Pivot v3 will be newly manufactured with an additional support plate reinforcing the material at the rear cross beam and hitch tube weldment. This design change was implemented through an engineering change notification from our R&D to the manufacturer. The recalled Pivot v3 units do not contain this additional support plate.

Identify how/when recall condition was corrected in production:

ECN was issued on September 28, 2026, to add an additional support plate reinforcing the material at the rear cross beam and hitch tube weldment. All units produced going forward will incorporate this ECN.

Reimbursement Plan

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Recall Schedule

Description of recall schedule:

We will notify dealers and distributors of the recall by email and provide instructions to stop sale and return affected inventory. Letters will be provided if the email was confirmed as not received.

Any affected customers who contact Küat prior to formal owner notification will be advised of the recall and instructed to stop use and offered a no cost replacement.

Formal consumer notification will be sent by mail to registered owners and other known purchasers within the required notification period. The mailed notification will include instructions to stop use and information regarding the replacement remedy.

Planned Dealer Notification Date: Oct 05, 2026 - Oct 08, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Nov 01, 2026 - Nov 30, 2026

☐ Phased Recall