



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26E065

Manufacturer Name: Ford Motor Company

Submission Date: Sep 24, 2026

NHTSA Recall No.: 26E065

Manufacturer Recall No.: 26C42

Manufacturer Information

Population

Manufacturer Name: Ford Motor Company

Address: 20000 Rotunda Drive
Mezzanine
Dearborn MI, 48124

Total number of potentially involved: 46

Estimated percentage with defect: 47%

Equipment Information

Brand / Trade 1: Ford Service Parts

Model: 10.1 INCH CENTER STACK

Part Number: N1WZ-19980-FC/NC and S1WZ-14B291-KA/LA

Type: Replacement

Function / Version:

Size / Configuration:

Production Dates: Dec 01, 2025 - Aug 14, 2026

Number of potentially involved: 46

Descriptive Information:

10.1 inch center stack screen installed as a service part for 2024-2026 model year Ford Ranger.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Affected vehicles may experience an unexpected blank or black SYNC 4 Center Stack display. If this occurs, the rear-view camera (RVC) image will be unavailable while the vehicle is shifted into reverse. These vehicles may fail to comply with S5.5.1, S5.5.3, and S5.5.6 of FMVSS 111.

FMVSS1: 111 - Rear visibility

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Part 573 Safety Recall Report

26E065

A rear-view camera that does not display an image while in reverse can reduce the driver's view of what is behind the vehicle, increasing the risk of a crash.

Description of the cause:

The 10.1-inch Center Stack screen may exhibit a blank or black screen condition due to a loss of power to the 10.1-inch display module. The power loss is caused by an open display fuse triggered by an electrical short circuit on the Printed Circuit Board Assembly (PCBA) due to a cracked multi-layer ceramic capacitor (MLCC). Component analysis determined that the affected MLCCs exhibit an out-of-specification Dissipation Factor (DF%) and are suspected counterfeit components that fail to meet engineering and material specifications.

Identification of any warning that can occur:

Blank infotainment screen.

Component Manufacturer

Tier of Supplier: Tier 2
Supplier Type: Other
Name: SUZHOU DONGSHAN DISPLAY INC.
Address: NO.168 JIN FENG ROAD
SUZHOU Foreign States, 215011
Country: China

Involved Components

Component Name 1: MLCC- Multiplayer Ceramic Capacitor
Component Description: Capacitor
Component Part Number: GRM32ER71H106KA12L

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name:
Address:
Country:

Part 573 Safety Recall Report

26E065

Chronology

On **August 14, 2026**, Ford's Pre-Investigation Review (PIR) opened an investigation following an early warranty claim trend identified by the Plant Vehicle Team (PVT) at Michigan Assembly Plant (MAP), involving 2026 model year (MY) Ford Ranger vehicles exhibiting a black center screen display at low Time in Service (TIS) and low mileage.

On August 20, 2026, the issue was presented to Ford's Critical Concern Review Group (CCRG). CCRG reviewed the teardown and failure analysis conducted on six warranty return parts confirmed the root cause to be an electrical short circuit resulting from a cracked capacitor on the display Printed Circuit Board Assembly (PCBA), leading to a black screen condition. Further analysis indicated that a specific batch of PCBA's had been assembled using substandard capacitors that were subject to this failure. The substandard capacitors are believed to be potentially counterfeit parts.

Between August 20 and September 10, 2026, a cross-functional Ford engineering and supply chain team analyzed production and part trace records to determine the scope of the affected population. In parallel, on September 2, 2026, the Ford Customer Service Division (FCSD) issued a Quality Reject Notification in North America to quarantine suspect service inventory. Traceability analysis was completed, identifying an affected population of 11,405 vehicles (2026MY Ford Ranger) and 46 service parts.

CCRG evaluated compliance against Federal Motor Vehicle Safety Standard (FMVSS) No. 111, S5.5 (Rear Visibility), including sections S5.5.1 (Field of View), S5.5.2 (Size), S5.5.3 (Response Time), S5.5.4 (Linger Time), S5.5.5 (Deactivation), and S5.5.6 (Default View). If the center stack display experiences a black screen, the rearview image cannot be displayed when the vehicle is placed in Reverse at the start of a backing event. Consequently, the subject vehicles may fail to meet the Response Time (S5.5.3) and Field of View / Default View (S5.5.1 / S5.5.6) requirements of FMVSS No. 111.

As of September 14, 2026, Ford is aware of 15 warranty claims in North America potentially related to this condition. Ford is not aware of any VOQs attributable to this condition.

On **September 15, 2026**, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type:

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

A remedy is not yet available. Ford Motor Company is working to provide parts for this repair. When the remedy becomes available, Ford will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge.

Part 573 Safety Recall Report

26E065

How remedy component differs from recalled component:

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Recall Schedule

Description of recall schedule:

Notification to dealers is expected to occur on September 25, 2026. Mailing of interim owner notification letters is expected to begin October 5, 2026 and is expected to be completed by October 9, 2026. Mailing of remedy owner notification letters is expected to begin TBD and is expected to be completed by TBD. The date VINs are planned to be searchable is September 25, 2026.

Planned Dealer Notification Date: Sep 25, 2026 - Sep 25, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: Oct 05, 2026 - Oct 09, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: ☐ Phased Recall