



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26E062

Manufacturer Name: Nova Bus (US) Inc.

Submission Date: Sep 03, 2026

NHTSA Recall No.: 26E062

Manufacturer Recall No.: ER5937

Manufacturer Information

Population

Manufacturer Name: Nova Bus (US) Inc.

Address: 260 Banker Road
PLATTSBURGH NY, 12901

Total number of potentially involved: 591

Estimated percentage with defect: 50%

Equipment Information

Brand / Trade 1: Casco
Model: ECL Sensor
Part Number: N108036
Type: Both
Function / Version: Coolant level

Size / Configuration:

Production Dates: Jul 24, 2025 - Aug 31, 2026

Number of potentially involved: 591

Descriptive Information:

The equipment recall population is defined by Casco low coolant level sensors sold by Nova Bus through Nova Bus Parts and Nova Bus/Prevost Service Centers between 2025-07-24 and 2026-08-31.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Defective coolant sensors used to measure the “critically low” level of engine coolant may have been sold as aftermarket parts.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

A defective sensor could send a false signal to the engine that the coolant level is critically low, which

Part 573 Safety Recall Report

26E062

would lead to an engine shutdown. An unexpected loss of motive power increases the risk of a crash.

Description of the cause:

Design issues may cause incorrect readings from the sensor.

Identification of any warning that can occur:

There is no warning prior to occurrence.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Casco Products Corp.

Address: 1357 Veterans Way
Morgantown KY, 42261

Country: United States

Involved Components

Component Name 1: Casco AC Fluid Level Sensor

Component Description: Critical level coolant sensor

Component Part Number: N108036

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name:

Address:

Country:

Chronology

February 19, 2025: Nova Bus files 573 with NHTSA that a voluntary equipment recall will be released to address parts sold in aftermarket.

Part 573 Safety Recall Report

26E062

July 24, 2025: Nova Bus released the remedy under NHTSA equipment recall 25E012 to address the parts sold in aftermarket.

September 16, 2025: Nova Bus customer service representative opens a quality analysis regarding potential coolant sensor failures.

November 14, 2025: Nova Bus opens a formal potential safety-related issue investigation.

March 11, 2026: Product Safety Evaluation Committee evaluates and requests additional information.

March 11, 2026: Nova Bus launches a survey to obtain the information requested by Product Safety Evaluation Committee.

August 25, 2026: Product Safety Evaluation Committee evaluates and raises to Product Safety Committee.

August 27, 2026: Product Safety Committee determination of product defects.

September 3, 2026: Nova Bus files 573 with NHTSA that a voluntary equipment recall will be released to address parts sold in aftermarket.

There have been no accidents or injuries related to this defect.

Related NHTSA Recall Number: 25E012

Description of Remedy

Remedy Type: Reimburse

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

Owners will be notified. Parts will be recalled and reimbursed. All costs associated with this corrective measure will be covered by Nova Bus.

How remedy component differs from recalled component:

The replacement sensor is a different model from a different supplier.

Identify how/when recall condition was corrected in production:

Starting from August 31, 2026, Nova Bus no longer sells the problematic sensors for use on transit buses.

Reimbursement Plan

Manufacturer used general reimbursement plan on file.

Part 573 Safety Recall Report

26E062

Recall Schedule

Description of recall schedule:

Nova Bus does not have a dealer network.
Owner notification will begin on or before November 2, 2026.

Planned Dealer Notification Date:☒ No Dealers**Planned Interim Owner Notification Date:**☐ No Owners**Planned Remedy Owner Notification Date:** Nov 02, 2026 - Nov 02, 2026 ☐ Phased Recall