



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26E057

Manufacturer Name: The Heil Co.

Submission Date: Aug 17, 2026

NHTSA Recall No.: 26E057

Manufacturer Recall No.: SN-26-001

Manufacturer Information

Population

Manufacturer Name: The Heil Co.

Address: 2030 HAMILTON PLACE
BLVD
SUITE 200
CHATTANOOGA TN, 37421

Total number of potentially involved: 58

Estimated percentage with defect: 100%

Equipment Information

Brand / Trade 1: HEIL

Model: CNG TAILGATE LADDER

Part Number: Any Ladder Kit

Type: Replacement

Function: Roof Access

Size: NA

Production Dates: Jan 01, 2017 - Aug 04, 2026

Number of potentially involved: 58

Descriptive Information:

The population includes all aftermarket CNG TAILGATE ladder kits sold for this product. All products were included in this recall. The remedy products do not have a bolt in this position.

Defect / Noncompliance Description

Description of the defect or noncompliance:

For some number of the potentially affected population, an incorrect bolt may have been installed in one of the ladder legs. This bolt can impinge on one of the CNG cylinders.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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If the bolt abrades the tank beyond the tank manufacturer's recommended threshold of level 2A damage, it may increase the risk of gas leak, fire, or explosion.

Description of the cause:

An incorrect length bolt may be installed during aftermarket installation or during ladder service. The bolt has the potential to abrade the surface of the cylinder causing damage.

Identification of any warning that can occur:

CNG systems should be visually inspected annually, per FMVSS 304 S7.4g. Quarterly visual inspection is recommended by tank manufacturer. The tank may be inspected for abrasion in the specific area of the bolt.

Component Manufacturer

Tier of Supplier:

Supplier Type: OEM

Name: The Heil Co.

Address: 4301 Gault Ave.
Fort Payne AL, 35967

Country: United States

Involved Components

Component Name 1: Bolt

Component Description: PLTD SCREW, SOCKET HD 3/8-16 NC x 1 1/4

Component Part Number: FSP410922

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name:

Address:

Country:

Chronology

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In November 2025 Heil learned that a ladder mounting bracket may have been assembled with a bolt longer than specified in one leg of the ladder support structure on a customer unit. The longer bolt reduced the designed clearance between the bolt and an adjacent CNG cylinder. No evidence of contact or interference with the CNG cylinder on that customer's unit was identified at that time; however, The Heil Co. initiated an investigation to evaluate the potential for cylinder-to-bolt contact.

Between February and March 2026, The Heil Co. removed and inspected CNG cylinders from fourteen (14) customer vehicles equipped with the same ladder configuration. Inspection identified surface blemishes on seven (7) cylinders in an area corresponding to the location of the ladder mounting bolt. Measurements of the observed blemishes were evaluated against the cylinder manufacturer's damage assessment criteria and were determined to be within repairable limits.

The Heil Co. continued its investigation to determine the mechanism by which the observed blemishes could occur. The investigation considered both original vehicle assembly and subsequent service activities. The investigation determined that installation of an incorrect bolt at one particular location during vehicle assembly or during subsequent service and inspection activities could reduce the intended clearance between the ladder structure and the cylinder.

The investigation continued through July and early August 2026. Based on the investigation findings, The Heil Co. concluded that an incorrect bolt could potentially be installed in the affected location and could reduce the designed clearance to the adjacent CNG cylinder, creating the potential for cylinder contact and damage.

To eliminate the possibility of incorrect bolt installation at this location, The Heil Co. implemented a design change on August 4, 2026, removing the ladder support leg containing the subject bolt.

On August 11, 2026, The Heil Co. determined that the condition described above constituted a safety-related defect and decided to conduct a voluntary safety recall.

With the exception of the 14 vehicles inspected as described above, there have been no other warranty claims, customer complaints, or field reports on this issue.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Reimburse, Repair, Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

The ladder bracket will be replaced. The tank location directly in line with the bolt will be inspected. If there is damage to the tank, the tank will be repaired or replaced consistent with the tank manufacturer's guidance.

How remedy component differs from recalled component:

The redesigned ladder bracket removes a bolt of any kind from this location.

Identify how/when recall condition was corrected in production:

The remedy was implemented into production on August 4th, 2026. The remedy removes the leg of the

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ladder where an incorrect bolt could be installed. Thus, the incorrect bolt cannot be installed going forward.

Reimbursement Plan

Recall Schedule

Description of recall schedule:

The Heil Co. will mail notices on or before the dates listed below.

Planned Dealer Notification Date: Sep 24, 2026

☐ No Dealers

Planned Interim Owner Notification Date:

☐ No Owners

Planned Remedy Owner Notification Date: Oct 08, 2026

☐ Phased Recall