U.S. Department of Transportation

National Highway Traffic Safety Administration

Part 573 Safety Recall Report 26E016

Manufacturer Name: Terex South Dakota, Inc.
Submission Date: Apr 03, 2026
NHTSA Recall No.: 26E016
Manufacturer Recall No.: SN737E

Manufacturer Information

Manufacturer Name: Terex South Dakota, Inc.
Address: 3140 15th Ave SE
PO Box 1050
Watertown SD, 57201

Population

Total number of potentially involved: 3,015
Estimated percentage with defect: 30%

Equipment Information

Brand / Trade 1: TEREX
Model: C6000
Part Number: 450543
Type: Both
Function:
Size:
Production Dates: Jan 01, 2019 - Feb 10, 2026
Number of potentially involved: 289
Descriptive Information:
Weld of pin to plate is not up to quality standards.

Brand / Trade 2: TEREX
Model: GENERAL
Part Number: 450543
Type: Both
Function:
Size:
Production Dates: Jan 01, 2019 - Feb 10, 2026
Number of potentially involved: 224
Descriptive Information:

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Weld of pin to plate is not up to quality standards.

Brand / Trade 3: TEREX
Model: C5000
Part Number: 450543
Type: Both
Function:
Size:
Production Dates: Jan 01, 2019 - Feb 10, 2026
Number of potentially involved: 88
Descriptive Information:
Weld of pin to plate is not up to quality standards.

Brand / Trade 4: TEREX
Model: C4000
Part Number: 450543
Type: Both
Function:
Size:
Production Dates: Jan 01, 2019 - Feb 10, 2026
Number of potentially involved: 2,414
Descriptive Information:
Weld of pin to plate is not up to quality standards.

Defect / Noncompliance Description

Description of the defect or noncompliance:

Weld of pin to plate is not up to quality standards.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

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Injury to ground personnel if part falls.

Description of the cause:

Weld joining pin to plate is not up to fusion requirements or not filled flush.

Identification of any warning that can occur:

Crack will be seen during the daily pre-shift inspection. The arms will not be in alignment and will sag. Gear teeth of one arm may not engage with the other arm.

Component Manufacturer

Tier of Supplier: Tier 1

Supplier Type: OEM

Name: Iron Shield LLC

Address: 1004 Hilcrest Dr.
Garden City SD, 57236

Country: United States

Involved Components

Component Name 1: Plate Weldment

Component Description: Pole Position Guide Arm Assembly Pin

Component Part Number: 450543

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name: James A. Kiley

Address: 15 Linwood Street
Somerville MA, 02143

Country: United States

Name: Ring Power Corporation

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Address: 500 World Commerce Parkway
Saint Augustine FL, 32092

Country: United States

Name: Western Diesel Services, Inc.

Address: 550 Heartland Drive
Sugar Grove IL, 60554

Country: United States

Name: Custom Truck One Source L.P.

Address: 77001 East 24 Hwy
Kansas City MO, 64125

Country: United States

Chronology

01/21/2026 - First report of failed replacement part.

01/28/2026 - Discovered replacement part was installed in November 2025.

02/02/2026 - First part production inspected and weld issue found.

02/19/2026 - Vendor who supplied the part contacted with issue of weld quality. Told they had changed to robotic welding.

03/10/2026 - Vendor could not give any time for change when process went to robot welding or if prior part welded manually had issues.

03/13/2026 - Recall approved.

03/17/2026 - List of complete units which may have compromised parts determined.

03/18/2026 - List of parts sold as replacements determined.

Related NHTSA Recall Number: 26V167

Description of Remedy

Remedy Type: Replace

Consumer Advisories: ☐ Do Not Drive ☐ Park Outside

Description of remedy program:

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Inspect and replace if needed. Defective parts will be replaced with new production parts with revised weld procedure. Owners are to inspect component during daily pre-shift inspections and at scheduled service / lubrication intervals. Replacement can be performed by owner or dealer as requested if part found defective.

How remedy component differs from recalled component:

Part will have wider weld visible on surface.

Identify how/when recall condition was corrected in production:

All parts in stock and units in process after 02/10/2026 were stopped until correctly welded parts were installed.

Reimbursement Plan

Description of reimbursement program:
Replacement of affected component will be covered under warranty.

Period of reimbursement:
Parts and labor to replace will be provided for 4 years from the issuance of SN737E.

Costs to be reimbursed:
The part will be provided at no cost and $125 labor to install.

Address for reimbursement claims:
Terex South Dakota Warranty Department
3140 15th Avenue SE
Watertown SD, 57201

Recall Schedule

Description of recall schedule:

As Stated Below

Planned Dealer Notification Date: Mar 24, 2026 - Mar 26, 2026 ☐ No Dealers

Planned Interim Owner Notification Date: Apr 07, 2026 - May 01, 2026 ☐ No Owners

Planned Remedy Owner Notification Date: Apr 07, 2026 - May 01, 2026 ☐ Phased Recall